

# PROPERTY MANAGEMENT CASE STUDY

Exterior Care.  
Exterior Cleaning Specialists



## SERVICES

- House Washing
- Gutter / Downpipes
- Roof Treatments
- Decks
- Driveways
- Patios
- Custom areas



"Exterior Care has been instrumental in helping us maintain the high standards our clients expect.

Their attention to detail and commitment to sustainability align perfectly with our values.

With Exterior Care as our partner, we can confidently deliver exceptional property management services while keeping owners and tenants happy."

Natalie Wendell

## BACKGROUND

At Wendells Property Management, excellence isn't just a goal; it's a commitment deeply ingrained in their ethos. With a mission to support property owners in achieving their dreams, Wendells offers expert management services backed by decades of industry experience. Their dedication to clients, tenants, and the community has earned them numerous accolades.

## ENTER EXTERIOR CARE:

Exterior Care, a family-owned business specialising in external cleaning services, emerged as the ideal partner for Wendells. With a deep understanding of the property management sector and a commitment to excellence, Exterior Care offered tailored solutions designed to meet the unique needs of property managers and their clients.

## BENEFITS

### Enhanced Property Aesthetics:

Exterior Care's professional cleaning services significantly improved property curb appeal, attracting tenants and increasing property values.

### Improved Tenant Satisfaction:

Proactive maintenance by Exterior Care ensured tenants enjoyed clean living environments, leading to higher satisfaction and retention rates.

### Reliable Service:

Exterior Care's commitment to reliability and on-time service delivery provided peace of mind for Wendells and their clients, fostering a seamless collaboration.

### Environmental Sustainability:

Both Wendells and Exterior Care prioritized eco-friendly practices, minimizing ecological footprint while maintaining property standards.