

#### CONTACT

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Lisbon, Portugal

## **HARD SKILLS**

Agile Metodologies (Scrum)
Design Thinking
User Research
Business Analysis
Ideation
Information Architecture
User Flows
Wireframing
Prototyping
Usability Testing
Branding
UX/UI Design
Visual Design
HTML 5 & CSS 3

## **SOFT SKILLS**

Front-End Development

Organization | Communication
Teamwork | Detail-oriented
Lifelong learning | Creativity
Resilience | Adaptability

## **TOOLS**

Figma | Miro | Jira | Trello Adobe Photoshop | Balsamiq VS Code | Slack | Zoom

## **LANGUAGES**

Portuguese (Native) English (Fluent)

# **Sofia Casenave**

**UX/UI DESIGNER** 

As a UX/UI Designer with a strong visual design inclination, coding skills, and valuable experience in Agile environments, I bring a unique combination of technical and creative expertise to every project. My professional journey in tech began as a Software Developer, complemented by an academic background in Architecture, which has shaped my holistic approach to design. I am passionate about the power of storytelling and seek to create meaningful connections between people and technology. I aim to find a position where I can use my skills, grow continuously, and create impactful user experiences.

#### **EDUCATION**

#### **UX/UI Design Bootcamp**

Ironhack Lisbon

Remote | Jan 2024 - Jul 2024

- 24-week intensive UX/UI Design Bootcamp (400+ hours)
- User Research, Design Thinking, User Interface Design, Responsive Web Design, Information Architecture, Wireframes, Prototyping, Figma
- Accomplished 5 hands-on UX/UI Design Projects, e.g. end-to-end design of a Wellness App, a design challenge for an app redesign, or an e-commerce website redesign.

#### **Digital Project Management**

EDIT. - Disruptive Digital Education Remote | Sep 2020 - Nov 2020

## **Front-End Development**

EDIT. - Disruptive Digital Education Remote | Apr 2020 - Aug 2020

#### **Architecture**

Faculdade de Arquitectura - Universidade de Lisboa Lisbon, Portugal | Oct 2002 - Sep 2008

## **WORK EXPERIENCE**

# **ServiceNow Developer**

Critical Techworks

Lisbon, Portugal | Hybrid | Apr 2021 - Present

 As a ServiceNow System Administrator, I work integrated with a Scrum team, supporting Sprint Development and Operations (DevOps), adding value as new features, and maintaining the BMW ServiceNow Platform.

# **INTERESTS**

Photography, Drawing, Playing Guitar, Tennis, Soccer, Travel, Reading