



# BEHAVIOUR POLICY

# **Behaviour Policy**

At FXLIVE CAPITAL, we are committed to maintaining a safe, fair, and professional environment for all of our clients. This Behavior Policy outlines the expectations for client conduct when using our trading platform. By accessing and using our website, clients agree to comply with these guidelines. Any violation of this policy may result in the suspension or termination of access to the platform.

# 1. Respectful Conduct

- All users must treat others with respect and professionalism at all times. Harassment, bullying, or any form of abusive behavior will not be tolerated.
- Discriminatory, offensive, or inflammatory language, whether in public messages, chat systems, or private communications, is strictly prohibited.
- Users should engage with the platform in a manner that promotes a positive and productive experience for all parties.

#### 2. Compliance with Laws and Regulations

- Clients are expected to comply with all applicable local, national, and international laws and regulations related to trading activities.
- Any actions that violate financial, securities, anti-money laundering (AML), or anti-terrorism regulations will be subject to immediate action, including the potential for account suspension, reporting to relevant authorities, or legal action.

#### 3. Prohibited Activities

The following behaviors are strictly prohibited:

- **Fraudulent Activities:** Engaging in fraudulent or deceptive behavior, including but not limited to using false information, unauthorized access to accounts, or manipulation of trades.
- **Market Manipulation:** Any attempt to manipulate market prices, including but not limited to arbitrage, pump-and-dump schemes, or creating artificial liquidity.
- **Hacking or Unauthorized Access:** Attempting to gain unauthorized access to the platform, network, or other users' accounts, or using the platform for malicious purposes, including hacking or the distribution of malware.
- **Inappropriate Trading Methods:** Using any form of high-frequency trading (HFT), algorithmic trading strategies, or similar methods that could disrupt platform functionality or violate the spirit of fair trading.

## 4. Account Security

- Users are responsible for maintaining the confidentiality of their account details, including usernames, passwords, and security measures.
- Sharing account access with third parties is prohibited unless authorized by the Company. Clients
  are responsible for any activities that occur under their account.
- Clients must immediately report any suspicious activity or security breaches to the Company.

#### 5. Trading Integrity

- Clients must make every effort to engage in fair and honest trading. Using the platform for

- activities that deceive, exploit, or unfairly harm other users is not allowed.
- The use of insider information for trading is prohibited. All clients must comply with relevant trading regulations regarding non-public material information.

#### 6. Respect for Platform Stability

- Users are prohibited from engaging in activities that cause harm to the stability and functionality of the trading platform, including overloading the system, submitting excessive requests, or exploiting system vulnerabilities.
- All trading activities should be conducted in a manner that respects the rights of other users to a fair and consistent trading environment.

# 7. Intellectual Property

- Clients are not permitted to copy, modify, reverse engineer, or redistribute any part of the website or platform without prior written consent from the Company.
- Clients must respect all intellectual property rights, including trademarks, copyrights, and other proprietary content of the Company and third-party providers.

#### 8. Customer Support

- All interactions with Customer Support should be respectful and professional. Clients should refrain from using abusive or inappropriate language when communicating with Company representatives.
- Clients should provide accurate and timely information when seeking assistance from support personnel to facilitate the resolution of issues.

### 9. Dispute Resolution

- In the event of disputes, clients must attempt to resolve the matter through proper channels, including contacting the Company's customer service or support team.
- The Company reserves the right to suspend or terminate accounts in cases of serious or repeated violations of this Behavior Policy.

# 10. Consequences of Violations

- Violations of this policy may result in temporary or permanent suspension of the client's account, forfeiture of funds, and, if applicable, legal action.
- The Company reserves the right to take any actions necessary to ensure a safe and fair trading environment for all clients.

#### 11. Amendments

- The Company reserves the right to amend or update this Behavior Policy at any time. Clients will be notified of any significant changes. It is the client's responsibility to stay informed of any updates.

By using our trading platform, clients acknowledge and agree to abide by this Behavior Policy. We are committed to maintaining a secure, respectful, and professional environment and appreciate your cooperation in ensuring the integrity of our platform.



#### Address:

Damac Business Tower, 2206, Business Bay. Dubai

#### Email Address:

info@fxlivecapital.com

#### Phone:

+971585101794