



Hello! I'm

KLEW STILL

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- Portfolio: www.klewstill.com/design

Professional Summary

I'm a UX Designer and Design Manager with a proven track record in user-focused web and mobile design for startups and small teams. My expertise is in 0-to-1 projects and design strategy.

Design Skills

Design Skills: Atomic Design Systems Wireframing Prototyping AI WCAG/Accessibility Visual Design AI-Assisted Design

Product Skills: AI-Driven UX Research Competitive Research Heuristic Evaluation Agile Scrum Kanban

Technical Skills

Design Tools: Figma Adobe Creative Cloud Framer Pendo Affinity v0 Claude OpenAI Loveable Glean

Technologies: React Storybook HTML CSS Javascript iOS Android

Professional Experience

Design Manager / Senior UX Designer at Velocity Global

May 2020 - Present

- Built and lead a 7-person UX team in a lean product-led growth startup
- Designed and launched web and mobile HRIS app from zero for 135 countries and 7,500 MAUs
- Increased Technology CSAT from 3 to 3.73
- Increased software usability rating from 3.11 to 3.87
- Raised Technology NPS from 74 to 94
- Managed multiple impactful pilots pushing help tickets to zero and self-service to 99%
- Co-created and maintained an atomic design system for R&D team of 180

Lead UX Designer (Contract) at Phase Change AI

March 2020 - May 2020

- Wireframed and prototyped high-fidelity UI/UX designs for AI-driven COBOL coding assistant
- Conducted all UX research and usability testing

Lead UX Designer at Active Oversight

November 2017 - January 2020

- Led UI/UX design, design system creation, and user research for complex web and mobile app
- Led user design studios, onsite UX studies, and Google Design Sprints
- Designed and launched web, iOS, and Android apps supporting 500+ users and 6,000+ projects
- Delivered 50+ strategic roadmap features

Senior Business Analyst at P2 Energy Solutions

August 2010 - April 2015

- Performed UX design, visual design, and quality assurance for multi-billion dollar clients
- Organized and lead product Client Advisory Board and hosted and spoke at industry events

Education

Master of Science from Worcester Polytechnic Institute

August 2015 - May 2017

- Interactive Media & Game Development
- Fully supported Teaching/Research Assistantship

Bachelor of Arts from the University of Colorado at Boulder

August 2006 - May 2010

- Art and Art History: Studio Art
- Biogeochemistry

Awards

- Living Our Values Award Winner for Creativity given by Velocity Global
- Shiplt! Hackathon Award Winner (3 times) given by Velocity Global
- Different Games Ambassador for Game Developer's Conference given by Different Games
- Excellence in Audiovisual Design for Jazzy Mind given by Rensselaer Polytechnic Institute

Professional Development

- Lead Instructor of Enshin Karate Boulder Dojo
- Member Artist of 40West Arts District
- Member and Speaker of UX Denver