

Terms and Conditions

Last updated: August 2026

These Terms and Conditions (“Terms”) govern your access to and use of the website operated by **Modernways International** (“Modernways International”, “we”, “us”, or “our”), together with any enquiries, sourcing services, quotations, product procurement services, and related services provided through or in connection with this website.

By accessing our website, submitting an enquiry, requesting a quotation, placing an order, or otherwise using our services, you agree to be bound by these Terms.

If you do not agree with these Terms, you should not use our website or services.

1. About Modernways International

Modernways International provides sourcing, procurement, supply, and related services for electronics, electrical products, components, accessories, technology products, and other goods obtained from manufacturers, distributors, wholesalers, and suppliers located in various countries.

Unless expressly stated otherwise in writing, Modernways International acts as an independent sourcing and supply business and is not the manufacturer of the products supplied.

Our registered business details are:

Business Name: Modernways International

Email: Ali@modernways-intl.com

2. Website Use

You may use this website only for lawful purposes.

You must not:

- use the website in any way that violates applicable laws or regulations;
- attempt to gain unauthorised access to our website, systems, servers, or databases;
- introduce viruses, malware, malicious code, or other harmful material;
- scrape, copy, reproduce, or commercially exploit website content without our permission;
- impersonate another person, company, or organisation;
- provide false, misleading, or fraudulent information; or
- use our website or services in connection with unlawful trade, sanctions evasion, fraud, counterfeiting, or other prohibited activity.

We may suspend or restrict access to the website where we reasonably believe these Terms have been breached.

3. Our Sourcing Services

Modernways International may assist customers with services including:

- identifying potential suppliers or manufacturers;
- sourcing electronics, components, accessories, and related products;
- obtaining quotations;
- negotiating commercial terms;
- arranging procurement;
- coordinating inspections or quality checks where agreed;
- coordinating logistics, shipping, or delivery;
- assisting with documentation; and
- facilitating communication between customers and third-party manufacturers, suppliers, logistics providers, or other service providers.

The precise scope of our services will be determined by the quotation, purchase order, invoice, written agreement, or other written confirmation issued for the relevant transaction.

4. Product Information

We make reasonable efforts to ensure that descriptions, specifications, photographs, technical information, and other product information supplied to customers are accurate.

However, information may originate from third-party manufacturers, distributors, suppliers, or other external sources.

Unless expressly confirmed by us in writing, product photographs, specifications, packaging, dimensions, colours, features, and descriptions are illustrative and may be subject to reasonable manufacturing or supplier variations.

Customers are responsible for confirming that products are suitable for their intended purpose before placing an order.

5. Quotations

Unless otherwise stated, quotations issued by Modernways International:

- are provided in good faith based on information available at the time;
- are not binding until accepted by us in writing;
- may be subject to product availability;
- may be subject to minimum order quantities;
- may exclude shipping, insurance, customs duties, import taxes, VAT, sales taxes, inspection fees, certification costs, banking charges, or other expenses unless expressly included;
- may be subject to currency exchange-rate movements; and
- may expire after the validity period stated in the quotation.

We reserve the right to withdraw or amend a quotation before an order has been formally accepted.

6. Orders and Contract Formation

Submitting a purchase order, making payment, or accepting a quotation does not necessarily mean that an order has been accepted.

An order becomes binding only when Modernways International confirms acceptance in writing or otherwise begins fulfilment of the order.

We reserve the right to reject or cancel an order before acceptance where, for example:

- the product is unavailable;
- the supplier cannot fulfil the order;
- there has been an obvious pricing or specification error;
- applicable sanctions, export controls, or trade restrictions prevent the transaction;
- payment cannot be verified; or
- we reasonably suspect fraud or unlawful activity.

If we cancel an order after receiving payment and before incurring non-refundable costs, we will refund the applicable amount in accordance with the circumstances of the transaction.

7. Prices

All prices are stated in the currency shown in the relevant quotation, invoice, or order confirmation.

Prices may change due to circumstances outside our reasonable control, including:

- supplier price changes;
- exchange-rate fluctuations;
- freight increases;
- fuel surcharges;
- customs charges;
- tariffs;
- government taxes;
- regulatory changes;
- raw material costs; and
- changes in shipping routes or availability.

Once an order has been formally accepted, any price adjustment will be handled in accordance with the agreed quotation or purchase terms.

8. Payment

Payment terms will be specified in the relevant quotation, invoice, purchase order, or written agreement.

Depending on the transaction, we may require:

- full payment in advance;

- a deposit followed by a balance payment;
- staged payments;
- payment before shipment; or
- another agreed payment arrangement.

Customers are responsible for bank fees, currency conversion fees, intermediary bank charges, and other payment-related costs unless agreed otherwise.

We may suspend procurement, manufacturing, shipment, or delivery where payment is overdue.

9. Global Sourcing and Third-Party Suppliers

Modernways International sources products from suppliers located in different jurisdictions.

Although we use reasonable commercial care when selecting and dealing with suppliers, customers acknowledge that third-party suppliers and manufacturers operate independently from Modernways International.

Unless expressly agreed otherwise in writing, we do not guarantee that a particular supplier will continue trading, maintain particular lead times, retain specific certifications, or continue manufacturing a product.

Where a product becomes unavailable, we may propose a reasonable alternative, subject to customer approval where appropriate.

10. Samples and Product Approval

Where samples, prototypes, pre-production units, drawings, specifications, or technical documents are supplied for approval, the customer is responsible for reviewing them carefully.

Approval of a sample, specification, drawing, or prototype may constitute approval for production or procurement based on that approved version.

Changes requested after approval may result in additional charges, manufacturing delays, revised minimum order quantities, or other costs.

11. Product Compliance and Certifications

Unless expressly stated otherwise in writing, the customer is responsible for determining the legal, regulatory, technical, safety, environmental, labelling, packaging, certification, and import requirements applicable to products in the destination country.

Requirements may include, without limitation:

- CE marking;
- UKCA marking;
- FCC requirements;
- RoHS;
- REACH;
- WEEE;
- electrical safety standards;

- battery regulations;
- radio-frequency or telecommunications approvals;
- energy-efficiency standards;
- environmental regulations;
- country-of-origin requirements;
- product labelling; and
- customs documentation.

Where Modernways International agrees to assist with compliance documentation or certification, such assistance does not constitute legal or regulatory advice unless expressly agreed otherwise.

Customers should independently verify that all products satisfy the requirements of the market in which they will be imported, sold, distributed, or used.

12. Customs, Duties and Importation

Unless otherwise stated in writing, customers are responsible for all:

- customs duties;
- import taxes;
- VAT or sales tax;
- tariffs;
- customs clearance fees;
- import licences;
- permits;
- brokerage charges; and
- other destination-country charges.

Responsibility for import clearance and associated costs will also depend on the applicable shipping terms or Incoterms stated in the quotation or invoice.

13. Shipping and Delivery

Any delivery date or lead time provided is an estimate unless expressly guaranteed in writing.

Delivery may be affected by circumstances including:

- supplier delays;
- manufacturing delays;
- component shortages;
- customs inspections;
- port congestion;
- carrier delays;

- severe weather;
- strikes;
- political instability;
- conflict;
- changes in trade restrictions;
- natural disasters; and
- other events outside our reasonable control.

Modernways International will not be liable for delays caused by events outside our reasonable control.

Where applicable, shipping responsibilities, costs, and transfer of risk may be determined using the Incoterm identified in the relevant quotation, invoice, or purchase agreement.

14. Inspection and Acceptance

Customers should inspect goods promptly following delivery.

Any visible damage, shortage, incorrect product, or other apparent issue should be reported to Modernways International in writing within **[7] days** of delivery, together with reasonable supporting evidence such as photographs, videos, shipping documents, batch numbers, or inspection reports.

Hidden defects should be reported promptly after discovery and within any applicable warranty period.

Failure to notify us within the relevant period may affect our ability to investigate a claim or obtain a remedy from the manufacturer, supplier, insurer, or shipping company.

15. Returns and Cancellations

Because many products are sourced, manufactured, configured, imported, or purchased specifically for individual customers, orders may be non-cancellable and non-refundable once procurement or production has begun.

Any cancellation is subject to our written approval.

Customers may be responsible for costs already incurred, including:

- supplier cancellation fees;
- non-refundable deposits;
- manufacturing costs;
- customisation costs;
- shipping charges;
- storage fees;
- banking costs; and
- administrative expenses.

Returns will only be accepted where authorised by Modernways International in writing.

Nothing in this section removes any mandatory rights that a consumer may have under applicable law where those rights legally apply.

16. Warranties

Products may be covered by warranties provided by their original manufacturer or supplier.

Where applicable, Modernways International will provide reasonable assistance in communicating valid warranty claims to the relevant manufacturer or supplier.

Unless expressly stated otherwise in writing, Modernways International does not provide any additional manufacturer-level product warranty of its own.

Any warranty may be void where goods have been:

- misused;
- improperly installed;
- modified;
- repaired without authorisation;
- damaged by accident;
- exposed to unsuitable operating conditions;
- used outside their stated specifications; or
- damaged through improper storage or handling.

Nothing in these Terms excludes warranties or rights that cannot lawfully be excluded.

17. Counterfeit and Intellectual Property Controls

Modernways International seeks to source genuine and lawfully supplied goods.

Customers must not request that we procure counterfeit products, products bearing unauthorised trademarks, infringing copies, or products that violate third-party intellectual property rights.

We reserve the right to reject any sourcing request that we reasonably believe may involve counterfeit goods, intellectual property infringement, or unlawful trading activity.

18. Intellectual Property

All intellectual property rights in this website, including its design, branding, logos, graphics, text, layout, photographs, and other content owned by Modernways International remain our property or the property of our licensors.

You may view and use website content for ordinary business enquiries and personal or internal business purposes.

You may not reproduce, distribute, modify, sell, license, republish, or commercially exploit our content without prior written permission.

Third-party trademarks and product names remain the property of their respective owners.

19. Sanctions, Export Controls and Restricted Trade

Customers must comply with all applicable sanctions, export controls, customs laws, anti-boycott rules, trade restrictions, and other international trade laws.

You must not use Modernways International to procure, export, re-export, transfer, supply, or deliver goods where doing so would violate applicable law.

We may request information concerning:

- the purchaser;
- beneficial ownership;
- the destination country;
- the end user;
- the intended use of the products; and
- other compliance information.

We reserve the right to decline, suspend, or cancel any transaction where we believe further compliance checks are necessary or where the transaction may violate applicable laws or regulations.

20. Anti-Bribery and Ethical Conduct

Modernways International does not tolerate bribery, corruption, kickbacks, fraud, forced labour, human trafficking, or other unlawful business practices.

Customers, suppliers, agents, and business partners must comply with applicable anti-bribery, anti-corruption, modern slavery, and related laws.

21. Limitation of Liability

Nothing in these Terms excludes or limits liability where it would be unlawful to do so.

To the fullest extent permitted by law, Modernways International will not be liable for indirect, consequential, incidental, special, or punitive losses, including loss of profit, revenue, business opportunity, goodwill, anticipated savings, or production downtime arising from the use of our website, products, or services.

Where permitted by law, our total aggregate liability arising from a particular order or transaction will not exceed the amount paid to Modernways International for the products or services giving rise to the claim.

The customer remains responsible for assessing whether products are appropriate for the customer's intended application.

22. Website Availability

We aim to keep the website accessible and accurate but do not guarantee that it will always be available, uninterrupted, secure, or free from errors.

We may modify, suspend, withdraw, or restrict any part of the website without notice.

We are not responsible for loss arising solely because the website is temporarily unavailable.

23. Third-Party Websites

Our website may contain links to manufacturers, suppliers, logistics companies, payment providers, social media platforms, or other third-party websites.

These links are provided for convenience only.

Modernways International does not control and is not responsible for third-party websites, their content, security, availability, privacy practices, or services.

24. Privacy and Data Protection

We process personal information in accordance with our Privacy Policy and applicable data protection laws.

Customers should review our Privacy Policy for further information about how personal information is collected, used, stored, and protected.

25. Confidentiality

Where customers provide confidential commercial information in connection with a sourcing enquiry, we will use reasonable measures to protect that information.

Customers must similarly treat quotations, supplier information, pricing arrangements, non-public commercial information, and other confidential materials supplied by Modernways International as confidential unless disclosure is authorised or required by law.

Where greater confidentiality is required, the parties may enter into a separate non-disclosure agreement.

26. Force Majeure

Modernways International will not be liable for failure or delay in performing its obligations where caused by circumstances beyond our reasonable control.

Such circumstances may include natural disasters, fire, flooding, epidemics, pandemics, war, terrorism, civil unrest, government action, sanctions, trade restrictions, labour disputes, factory closures, cyber incidents, utility failures, shipping disruption, port closures, carrier delays, component shortages, or supply-chain disruption.

Our obligations may be suspended for the duration of the relevant event.

27. Indemnity

To the extent permitted by applicable law, customers agree to indemnify Modernways International against losses, liabilities, claims, costs, and expenses arising from:

- unlawful use of products;
- infringement resulting from specifications, branding, designs, or instructions supplied by the customer;
- the customer's breach of import, export, sanctions, regulatory, or product-compliance obligations; or
- the customer's material breach of these Terms.

28. Changes to These Terms

We may update these Terms from time to time.

The latest version will be published on our website together with the date on which it was last updated.

Changes will not normally affect orders already accepted unless required by law or agreed between the parties.

29. Severability

If any provision of these Terms is found to be invalid, unlawful, or unenforceable, the remaining provisions will continue in full force to the extent permitted by law.

30. No Waiver

If Modernways International does not immediately enforce a right under these Terms, this does not mean that we have waived that right.

31. Entire Agreement

These Terms, together with any accepted quotation, purchase order, invoice, written agreement, Privacy Policy, and other terms expressly incorporated into a transaction, constitute the agreement between the parties regarding the relevant products or services.

Where there is a conflict, any individually negotiated written agreement or expressly agreed transaction-specific terms will take priority over these general Terms.

32. Contact Us

Questions regarding these Terms and Conditions may be directed to:

Modernways International

Email: Ali@modernways-intl.com