



JAROSLAV FISERA

PRODUCT ENGINEER
TECHNOLOGY ENTHUSIAST

📍 Ceske Budejovice, Czech Republic

STRENGTHS

★ LEADERSHIP

Seeing the big picture, setting up processes, and looking after the team's well-being. Taking charge in strategic discussions, making well-informed decisions.

★ CRITICAL THINKING

Ability to analyze situations and use data to support choices. Confidently expressing unpopular opinions or challenging existing assumptions.

EDUCATION

GRAPHIC DESIGN

Art College St. Agnes Czech,
Cesky Krumlov, CZ
2013-2016

ELECTRICAL ENGINEERING

Secondary Industrial School,
Pisek & Ceske Budejovice, CZ
2010-2013

REFERENCE

JAKUB RUZICKA

VP of Engineering | eyos
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🌐 NATIVE 🇧🇪 B2

WORK EXPERIENCE

2023-2024 PRODUCT MANAGER

eyos | United Kingdom
End-to-end product ownership ensuring alignment on both product and technical roadmap. Transforming business-driven model to product-led growth culture. Worked closely on backend replatforming project.

2022-2023 PRODUCT OWNER

DODO | Czech Republic
Part of the delivery team with responsibility for feature roadmap, optimizing feature delivery along with resolving bugs and addressing tech debt.

2021-2022 TECH OPS LEAD

Twisto, A Param Company | Czech Republic
Led the technical operations team, implementing critical processes to ensure system stability and security. Acted as the primary point of contact for technical issues, managing incident resolutions.

2020-2021 TECH SUPPORT / IT OPS

Twisto, A Param Company | Czech Republic
Troubleshoot technical issues to ensure system stability. Assisted in implementing security measures and maintained essential operational documentation.

2019-2020 CUSTOMER HAPPINESS SPECIALIST

Twisto, A Param Company | Czech Republic
Ensured customer satisfaction by efficiently resolving issues and providing personalized support. Maintained deep product knowledge to offer tailored solutions.

SKILLS

Product & Project Mgmt, Scrum, Kanban, Process & Automation, Technical Writing

PRODUCT



DESIGN-BOARD



DEVELOPMENT



AI



ISSUE TRACKING



COMMUNICATION



QA



DOCUMENTATION



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