

Lorraine Kim

Product Designer
Institutional Fintech

Bay Area | New York City

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EDUCATION

UX Design Certification

Designlab · 480+ hours

B.A. Legal Studies

University of California, Berkeley

DOMAIN SYSTEMS

BlackRock Aladdin · Bloomberg AIM /
TOMS · SS&C Advent Geneva · Enfusion ·
BNY NEXEN · Morgan Stanley Matrix

SKILLS & TOOLS

Design

Figma · Framer · Figma AI · Claude Design ·
Adobe Creative Cloud · Maze · Optimal
Workshop · Design Systems · Prototyping ·
User Research · Usability Testing · WCAG
Accessibility

AI & Build

Claude API · OpenAI · Gemini · LLM
Integration · Cloudflare Workers · Netlify ·
API Integration · Data Visualization

Domain

Trade Reconciliation · Middle-Office
Operations · FX Derivatives · Buy-Side
Trading Workflows

PROFILE

Product designer. Before design, fifteen years in institutional finance: portfolio management, middle-office operations and risk management, and buy-side trading systems. Now I design the tools I used to operate.

SELECTED PRODUCT WORK

FXpress — AI Co-Pilot for FX Rates

Apr–Jun 2026

Self-initiated · Live at [fxpress.netlify.app](#)

- Built and shipped an FX co-pilot — web widget and Chrome extension — that tells you where today's rate sits, so sending money home isn't guesswork. Claude API, Cloudflare Workers, Frankfurter.
- The AI describes and compares rates but never predicts. I enforced that in the Worker, not just the prompt — in a tool about money, a made-up forecast is dangerous.
- The rate math runs in plain code, separate from the model, so every number is real and checkable.

ReconLayer — Middle-Office Break-Triage Tool

Dec 2025–Mar 2026

Self-initiated prototype

- Built a break-triage tool for the reconciliation I used to do by hand every morning — it flags the trade and position breaks and drafts the dispute email.
- A rules engine decides what's a break, logic I can show and audit; the AI only writes the email, and a person still sends it. Figuring out where AI didn't belong was the actual design work.
- A working prototype on synthetic data — Google Sheets, Apps Script, Gemini.

EXPERIENCE

OOJO Studios — Founding Product Designer

2024–Present

- My product design practice. I design complex financial workflows for expert users — across trading, reconciliation, and risk.
- Separately, I create digital archives, exhibition experiences, and art publications for diaspora artists and estates — archival work for Paul Waters and Jamie Nami Kim, and an interpretive archive, exhibition hub, and forthcoming art book for the estate of Korean modernist Hwang Yoo-Yup.

Bloomberg LP — AIM Trading Analytics

2020–2022

- Sat between Tier-1 buy-side desks and Bloomberg's AIM order-management and post-trade platform, translating what traders needed into terminal changes I worked out with Product and Engineering.
- Top AMER contributor for improvements that made the terminal work the way desks actually operate.

Mizuho Alternative Investments — AVP, Trading Operations

2009–2020

- Ran middle-office operations for 40+ accounts and \$8B AUM across futures, options, and swaps — the daily trade and position reconciliation, break resolution, and settlement that post-trade platforms are built to serve. I lived every pain point these products claim to solve.
- Cut cycle time 25% by rebuilding broken workflows, and drove requirements through UAT for system upgrades.

AllianceBernstein — Associate Portfolio Manager, Institutional Equity

2007–2009

- Managed FX-derivative hedging and risk analytics across 150+ institutional portfolios against benchmarks and client mandates.