



## Troubleshooting Guide for Printing Issues in HarbaKiosk

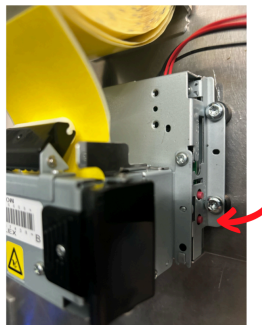
If you encounter issues with printing tickets in the correct size at the HarbaKiosk, follow these steps to resolve the problem:

### Steps to Correct Printing Size:

- 1. Change the Price of Guest Overnight Stay:**
  - Open the HarbaMaster system.
  - Create a price of an overnight stay to 1kr. for an 80m-90m boat for example
  - Save the changes
- 2. Open the Kiosk:**
  - Go to the kiosk and open it to access the printer.
- 3. Remove the Sticker Roll:**
  - Carefully take the sticker roll out of the printer.
- 4. Reinsert the Sticker Roll:**
  - Place the sticker roll back into the printer.



- Locate the two red buttons on the printer.
- Press the lower red button to reset the printer.



- 1. Close the Kiosk:**
  - Close the kiosk securely after reinserting the sticker roll and resetting the printer.
- 2. Pay for an Overnight Stay:**
  - Go through the payment process for a 1-night stay for an 80m-90m boat and pay 1kr.

- The printer should now print the ticket in the correct size.

3. **Revert the Price to the Correct Amount:**

- Once the ticket prints correctly, return to the HarbaMaster system.
- Delete the test price of 1kr for an 80m-90m boat
- Save the changes

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