

SIPOC DIAGRAM

Original Design Iceberg companion. Define the situation and keep evidence separate from assumptions. Add a sheet when the scope needs more space.

01 / PROCESS AND BOUNDARY

Name the process and its start, finish and exclusions. List the main activities.

02 / SUPPLIERS

Who or what provides each input? Identify the source and correction contact.

03 / INPUTS

What must enter the process? Record the condition that makes each input usable.

04 / OUTPUTS

What concrete products, services, decisions or information leave the process?

05 / CUSTOMERS

Who receives or uses each output? Include internal and external recipients.

06 / LINK THE ELEMENTS

Connect supplier to input and output to recipient. Mark missing or uncertain relationships.

REVIEW & DECISION

Original Design Iceberg companion. Interpret the work, record its limits and agree a next action with an owner and a review point.

01 / OUTPUT REQUIREMENTS

Ask each recipient what they need to recognise, trust and act on the output.

02 / INPUT DEPENDENCIES

Which input is fragile? Who can confirm its quality or correct it?

03 / EXCLUDED CASES

Which rejected, expired or abandoned cases matter to the improvement question?

04 / BOUNDARY CONSEQUENCES

What happens just beyond the finish condition, and who owns that dependency?

05 / SCOPE AGREEMENT

Record contested requirements and the people needed to verify the frame.

06 / NEXT DETAIL

Choose one relationship for process mapping or research. State a question and owner.