



Managed
Water

HOSPITALITY SECTOR CASE STUDY

Reducing Guest Disruption Through Smarter Water Monitoring

Real-time visibility.
Better compliance.
Less disruption.



The Challenge

A busy four-star London hotel operating at 90–95% occupancy relied on manual temperature checks within guest rooms.



Sentinel outlets located inside guest rooms



Manual monitoring required engineer access



Access restrictions due to occupancy



Limited operational visibility



Compliance monitoring was disrupting normal hotel operations.



The Real Issue

Traditional monitoring only provided periodic snapshots, not continuous operational insight.



Monitoring relied on assumptions



Limited visibility outside inspection periods



Low-use outlets remained hidden



Potential compliance risks were difficult to identify



The challenge wasn't the system. It was the lack of visibility.



Our Approach

Managed Water introduced continuous remote monitoring across the hot and cold water system.



Remote temperature monitoring



Real-time system visibility



Automated tracking



Reduced engineer intervention

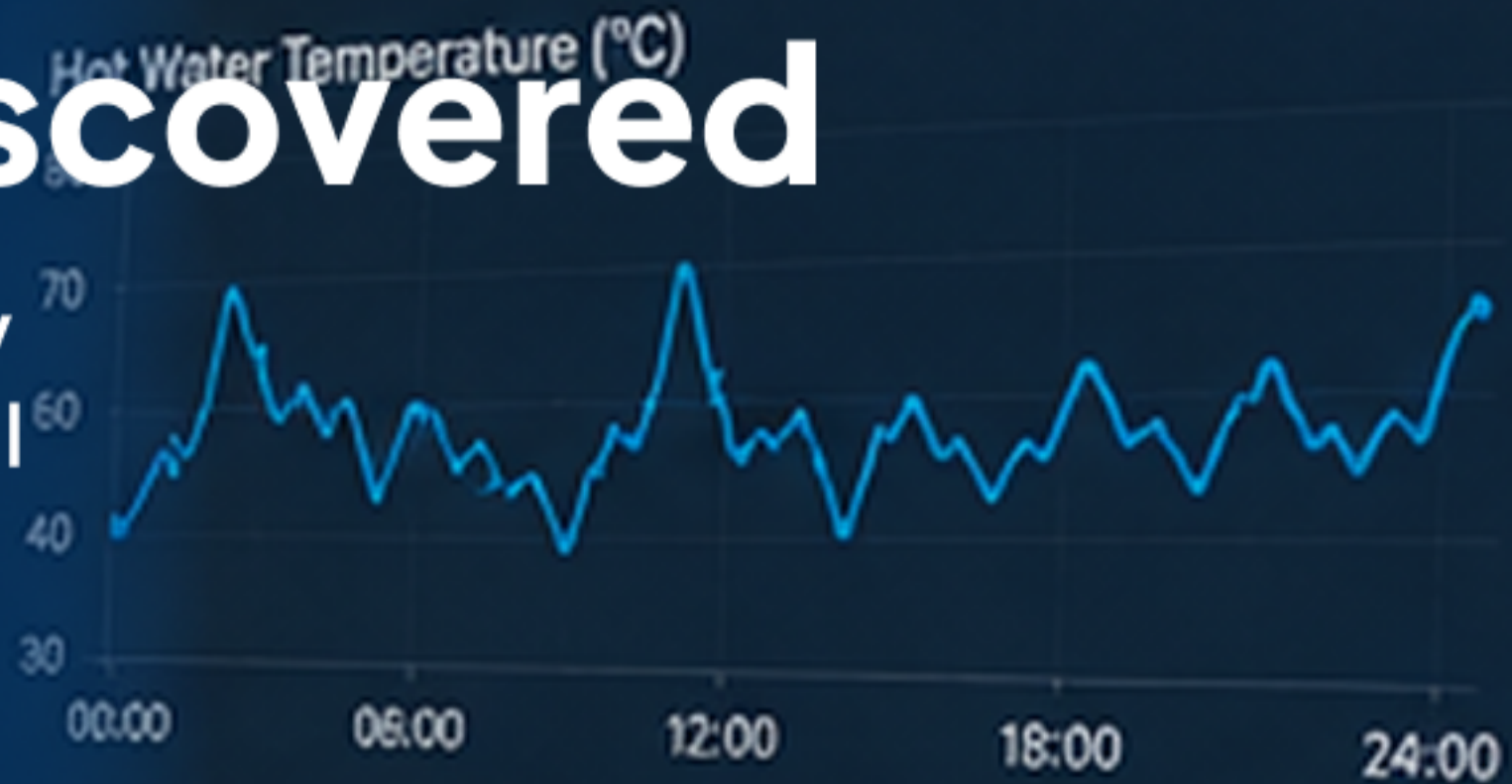


Continuous monitoring without disrupting guests.




What We Discovered

The continuous data quickly revealed hidden operational insights.



- 1 Engineers no longer required routine guest room access
- 2 Low-use outlets were identified instantly
- 3 Continuous monitoring highlighted temperature risks in real time
- 4 Maintenance teams gained greater operational visibility

System Overview

All Systems 
Normal

Outlets in Use



Real data replaced assumptions.

The Solution

Using live system data, operational improvements were implemented immediately.



Automated compliance reporting



Smarter operational management



Continuous temperature records



Data-driven decision making



Smarter monitoring. Better operational control.



The Result



Improved compliance
visibility



Reduced disruption to guests



Better operational efficiency



Increased engineering
productivity



Continuous auditable
reporting



Better visibility delivered smarter
operational decisions.



Key Takeaway



Continuous monitoring reduces operational disruption



Real-time visibility improves compliance confidence



Engineers can focus on higher-value tasks



Better insight supports better operational decisions



Better visibility.
Better compliance.
Better guest experience.

That's the power of
Managed Water.