



CleanTasticTM

Commercial Cleaners

**A Smarter Way to Care
for Your Workplace**



**Phone 0800 800 055
cleantastic.co.nz**

Cleantastic
has over
270 Franchises
around
New Zealand



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A Smarter Way to Care for Your Workplace

Cleantastic's unique franchise system offers you not one, but **nine compelling reasons** to choose us as your professional cleaning partner.

Our nationwide network of highly trained owner-operator franchisees delivers a level of service that traditional cleaning companies simply can't match. Every franchisee owns their business – so they're motivated, detail focused and committed to getting it right every single visit.

We're so confident you'll notice the Cleantastic difference that we back our service with the **Cleantastic Performance Guarantee:**

If there's ever an issue, we'll fix it on the next visit – or your entire week's cleaning is free.

Thank you for taking the time to learn about us and our story. We look forward to welcoming you as another delighted Cleantastic client.

Best wishes,



Phone 0800 800 055 | cleantastic.co.nz



Our People

Professionals Who Take Pride in Every Detail

At Cleantastic, great service starts with great people. We invest heavily in selecting, training, and supporting franchisees who share our commitment to reliability, professionalism, and excellence.

Many of our Franchisees work as husband-and-wife teams, chosen for their teamwork, pride in their work, and commitment to delivering the highest standard of cleaning on every visit. These qualities make them a valuable asset to your organisation.

Unlike traditional cleaning companies that rely on often transient, unskilled workers, Cleantastic franchisees are professionally trained, motivated owner-operators with a vested interest in protecting their reputation – and yours. They care because they have a genuine stake in delivering exceptional results.

“

I have really appreciated the Operation Support. People are efficient, gracious and effective in their support.

Sarah Bowden - Four Kauri Family Medical Centre, Auckland



Training

Great cleaners are trained, not born!

Every Cleantastic franchisee completes an intensive training programme that covers:

-  Modern, efficient cleaning techniques
-  Correct product and equipment use
-  Health and Safety standards
-  Environmentally responsible practices

This ensures you benefit from consistent, professional results every time.



Cleantastic franchisees
are honest and reliable
owner-operators **you
can trust.**



We very much appreciate your efforts over the past few years in keeping the complex clean and tidy for the benefit of all residents, and especially during the difficult times of maintaining high levels of sanitation during the Covid-19 pandemic this year.

We look forward to a continuing
relationship to our mutual benefit.

Mike Francis
Chairman | West Quay Body Corporate, Napier





Typically, our cleaners
are husband and wife
teams who take **pride**
in their work.

“

I just wanted to say a huge thank you. Fameeza and her team were absolutely wonderful. **They were efficient and cleaned to perfection!** The place looked pristine! We were really happy and very grateful. Thank you again.

Kirsty Skidmore - Napier





Security & Trust

Security is about more than preventing theft – it's about safeguarding confidentiality, trust, and peace of mind.

We take that responsibility seriously. Every Cleantastic franchisee undergoes:

- 🌱 A comprehensive interview process
- 🌱 Reference checks
- 🌱 Confidentiality Agreements
- 🌱 Ministry of Justice security checks and clearances

Only those who meet our high standards are approved to work in your premises.

Your trust is our priority. With Cleantastic, you can feel confident about the people entering your workplace.



Follow-up & Quality Assurance

Outstanding cleaning doesn't happen by accident – it's the result of a system designed to deliver consistent quality. We monitor service quality in three ways:

1. Communication Book for daily notes, instructions and special requests
2. Regular follow-up calls to ensure your satisfaction
3. Routine performance inspections to verify our standards, (and yours), are consistently met

Our proactive approach identifies issues early and ensures they're resolved properly, not temporarily.





The CleanTastic Performance Guarantee



A Promise That Means Something

While other companies offer vague assurances, we give you a clear, simple guarantee: If any cleaning issue arises, we'll fix it at the very next visit. If we don't, your entire week's cleaning is free.

No excuses. No delays. Just quality – guaranteed.



Westpac
New Zealand
Franchise
Awards 2024



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An **Environmentally Friendly Workplace** Starts with Your Cleaning

At Cleantastic, sustainability is a core value and why we've developed a cleaning approach that is cost-effective, and good for the planet.

Cleantastic use the Advance Nature product range which is certified by Eco Choice Aotearoa. This certification is only awarded to companies that demonstrate strong environmental and social responsibility. These products pass strict, science-based standards to ensure they deliver both powerful performance and a greener footprint.

The Cleantastic Way: Sustainable Cleaning for a Healthier Workplace

The Cleantastic Way is about creating a healthier, more sustainable environment for your business, and going beyond cleaning. Our methodical approach to cleaning is designed to protect your workplace, people and the planet. Here's how we do it:

- 1. Eco-Friendly Products:** We use **Advance Nature**, a plant-based cleaning range that's biodegradable, yet incredibly effective at getting the job done.
- 2. Micro-fibre Cleaning:** Instead of relying on harsh chemicals, we use **microfibre cloths** to trap dirt and dust. This method reduces chemical use and improves air quality, while still providing a thorough clean.
- 3. Preventing Cross-Contamination:** To maintain hygiene across the workplace, we use **color-coded tools** to ensure that no contaminants are transferred between areas.
- 4. Clean Air, Clean Surfaces:** We minimize airborne particles and chemicals by using **low-spray methods**, applying cleaning solutions directly onto cloths instead of spraying them into the air.
- 5. Efficient Training for Maximum Impact:** Our team is trained to use products and tools effectively, ensuring minimal waste and maximum efficiency with every clean.

6. Cleaner, More Efficient Operations: Vacuum bags are emptied at the end of each shift or when half-full, to keep machines running at peak efficiency and avoid unnecessary waste.

7. Thorough Hygienic Cleaning: In bathrooms, we use professional-grade products and follow a structured routine with proven techniques to eliminate germs and bacteria, ensuring a truly hygienic result.

Why Choose Cleantastic?

When you choose Cleantastic, as a cleaning service; you're supporting a cleaner, more sustainable future. Our commitment to environmental responsibility ensures that your workplace looks great, and contributes to a healthier planet.



I wanted to express how impressed I am with the cleaning standard. I don't work in the office, but I go in and out for various meetings. It is pleasing to see the intricate detail and care given with cleaning. The standard is noticeable.

The external front door area is pristine. The front door glass sparkles, literally sparkles. Not been like that before.

It is evident extra detail and care has gone into tidying the outside of the front door, removing cobwebs from the roof and wall area. This exceeds expectations and we are very happy to receive such outstanding quality of service. It's as if the person cleaning takes such care with how they clean, as if the building was their own personal home. This speaks volumes. Please let them know we are most grateful for their care, attention to detail and thoughtfulness. The building smells fresher. The wall above the sink facet looked like it had been wiped regularly to keep clean of coffee and dish splashes.

Allyson Ross-Collings
Practice Manager | Cathedral Lane
Law, Napier



Thanks Cleantastic for making Mondays enjoyable again. **Always love coming into the office on Monday mornings** and having a clean environment to work in. It feels like the last hectic week has been washed away!

Great communication and nothings an issue. Recommend.

Justin Doyle - Aotea Electric -
Invercargill





10 Great Reasons to Choose Cleantastic

	The Important Issues	Cleantastic
1	What kind of security procedures are in place?	Verified Ministry of Justice checks + Confidentiality Agreements.
2	Are there any service guarantees?	Full performance guarantees with The Cleantastic Performance Guarantee
3	What kind of products will be used in my building?	Cleantastic products are certified by Eco Choice Aotearoa
4	What kind of follow-up service will I get?	Three-stage follow-up programme to monitor cleaning performance.
5	Who does the cleaning?	Fully-trained, professional owner-operator Cleantastic Franchisees
6	What sort of equipment will be used?	A specially designed kit, encompassing the latest technology and high quality brands
7	Are the cleaners trained?	Yes! Comprehensive competency-based training system used to train all Franchisees.
8	Can you take care of all my cleaning needs?	Comprehensive cleaning service including carpets, windows, upholstery and floor care.
9	No Contracts?	We won't bind you to a contract over 12/24 months. We believe contracts don't keep clients happy - top quality service does.
10	Pricing?	One of the most competitive in the market place.



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