

Information Security Policy

weWow is a business process outsourcing company providing Customer Support, Sales, Quality Assurance, strategy and consulting, integration and optimization, and training and implementation services.

The Information Security Management System of weWow International B.V. / weWow Contact S.L. covers all personnel, functions, processes, information, and technology used to deliver and support these services from:

weWow International B.V.

Zuiderplein 4, 8911 AJ Leeuwarden, The Netherlands

weWow Contact S.L.

Carrer del Profesor Beltrán Báguena, 5, Planta 9, 46009 Valencia, Spain.

weWow is committed to protecting the confidentiality, integrity, and availability of information belonging to the company, its customers, employees, and other relevant parties.

To fulfil this commitment, weWow will:

- Identify, assess, and manage information security risks;
- Comply with applicable legal, regulatory, contractual, and customer requirements;
- Protect information and supporting systems against internal and external threats;
- Maintain appropriate access control, incident management, backup, recovery, and business-continuity measures;
- Provide information security training and awareness to personnel;
- Manage relevant security risks associated with suppliers and service providers;
- Establish and monitor information security objectives; and
- Continually improve the suitability, adequacy, and effectiveness of the Information Security Management System.

All persons working for or on behalf of weWow must comply with applicable information security policies and promptly report suspected security events or weaknesses.

This policy is approved by Management, communicated to relevant interested parties, and reviewed at least annually or following significant organizational, technological, regulatory, or risk-related changes.

weWow's Information Security Management System is maintained in accordance with ISO/IEC 27001:2022 and Amendment 1:2024.

Approved by : Robin van Driel Vis

Job title : CEO

Date : 5-10-2026

Signature : 