



How Key Food replaced three tools **with one** AI-powered loss prevention platform

COMPANY

Key Food

Industry

Grocery

Location

New York City

Key Food operates neighborhood grocery stores where loss prevention, checkout activity, and customer incidents require attention throughout the day.

01 THE CHALLENGE

Too many tools. No complete picture.

Different loss prevention tasks were handled through separate systems. Teams had to switch between tools to investigate theft, review checkout activity, and locate incident footage. Bringing the information together took extra time and made it harder to get a complete picture of what happened.

Key Food needed one solution that could bring its core detection and video investigation workflows together.

IN THEIR WORDS



Having everything in one platform makes it easier to investigate incidents. Instead of switching between different systems, our team can find the relevant footage and review activity in one place.

Loss Prevention Leader
Key Food



02 THE SOLUTION



One platform for detection and investigation

Key Food kept its existing camera infrastructure. Spacture AI brought detection and video intelligence into one platform, reducing the need to manage separate tools for different tasks.



AI-powered detection

Teams can identify flagged activity and focus their attention on incidents that need review.



Integrated video search

A visual timeline helps teams find relevant footage without searching through multiple systems.



Connected insights

Available store and traffic data can provide additional context for investigations and help teams identify recurring activity.

03 THE RESULTS

3 to 1

Tools replaced with one platform

15%

Reduction in shrink

By consolidating detection and video investigation, Key Food can reduce the time spent switching between systems and bring more of its loss prevention workflow into one place.

Add AI to your existing cameras

Spacture AI brings AI-powered detection and video intelligence together, helping retail teams investigate incidents, identify potential loss, and manage core loss prevention workflows from one platform.

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