

QUALITY POLICY

At Fluence Technology Sp. z o.o., we understand quality as the precise delivery of components that fully meet the technical requirements of our clients. We are aware that our role in the medical technology supply chain is to ensure repeatability and reliability, which are crucial for safety. Our goal is to combine technical discipline with responsible process management and care for the environment in which we operate.

The foundation of our activities is a quality culture, based on the awareness of our role in the creation of medical devices. Instead of rigid schemes, we focus on understanding the needs of our partners and on reliable communication within the team. We build an environment where every employee knows how their work translates into process stability, enabling us to proactively solve problems and constantly improve professional competencies.

We base our daily work on the following priorities:

- **Risk-based management:** We focus our resources and attention on the critical stages for the functioning of the final product, ensuring that each delivery meets the agreed safety and quality standards.
- **Climate and environmental responsibility:** We seek a balance between efficient production and environmental protection, including the prevention of pollution. We analyze the impact of climate change on our business stability and strive to optimize the use of raw materials and energy. We declare the continuous improvement of the system to enhance our environmental performance and minimize our environmental footprint.
- **Transparency and compliance:** We operate in accordance with clear rules and current legal requirements. We build the trust of our partners through reliable documentation and full traceability of production processes.
- **Continuous system improvement:** We treat our procedures as living tools that we constantly adapt to changing technologies and evolving challenges of the medical market.

The management commits to providing the resources necessary to implement this policy and to supporting initiatives that strengthen our organizational culture. We declare that a rational approach to quality, care for the climate, and process stability are the foundation for the long-term development of our company.