

Privacy Policy

Privacy Policy of FizmoMarkets

FizmoMarkets Limited (referred to as “FizmoMarkets,” “Fizmo,” “we,” “us,” or “our”) is committed to upholding the highest standards of data privacy and protecting the personal information of individuals in accordance with best practices and applicable regulations.

Your privacy is a top priority for us, and we ensure the confidentiality of your information is maintained at all times.

Privacy Protection:

FizmoMarkets has appointed a Data Protection Officer to oversee compliance with data protection laws and this Privacy Policy.

We rely on the data you provide, which may be stored and processed both physically and electronically. While we take robust precautions to secure your information, it is your responsibility to keep your password confidential and not share it with anyone.

Although data transfer via the internet cannot be completely secure, we have implemented significant measures to protect your personal information.

Personal Information We Collect:

When you apply for an account with FizmoMarkets, we collect certain information, including but not limited to:

-) Full Name
-) Residential Address
-) Contact details (e.g., phone number, email)
-) Date of birth, place of birth, gender, citizenship
-) Profession and employment details
-) Authentication data (e.g., signature)
-) Location data
-) Verification documents (e.g., passport, driver’s license)

This information is used to:

-) Establish and manage your account.
-) Improve our services.
-) Meet legal and regulatory requirements.

Processing of Your Personal Information:

We process your personal data for the following purposes:

1. Performance of Contract

To fulfill our obligations, including account management and client onboarding, and to comply with regulatory requirements like “Know Your Customer” (KYC).

2. Compliance with Legal Obligations

To meet regulatory requirements such as identity verification and customer due diligence.

3. Safeguarding Legitimate Interests

Examples include:

Managing risks and ensuring security.

Improving services.

Protecting against fraud and unauthorized access.

4. Based on Your Consent

We process your data based on consent, which you may withdraw at any time (without affecting prior processing).

5. Providing Products and Services

To ensure you have access to relevant products and services.

6. Investigating or Settling Disputes

To address issues or resolve disputes efficiently.

7. Compliance with Laws and Regulations

To adhere to legal requirements or court orders.

8. Data Analysis

To analyze trends and improve our services.

9. Marketing Purposes

We may send you marketing updates unless you opt out.

10. Internal Business and Record Keeping

To maintain records for regulatory compliance and service improvements.

11. Legal Notifications

To inform you of changes to products, services, or regulations.

12. Physical Security

If you visit our premises, your image may be recorded via CCTV for security purposes.

Disclosure of Your Personal Information:

We may share your data under the following circumstances:

-) To comply with legal obligations.
-) To fulfill legitimate business needs.
-) With your consent.
-) To affiliates, service providers, or authorized parties for business purposes.

Transfers Outside the European Economic Area (EEA):

If necessary, your data may be transferred outside the EEA. We ensure that such transfers comply with data protection laws and safeguard your information.

Your Rights:

Information and Access

You can request a copy of the data we process about you.

Rectification

You have the right to correct inaccurate or incomplete data.

Erasure

You may request the deletion of your data, subject to regulatory requirements.

Processing Restrictions

You can request that we restrict the processing of your data.

Data Portability

You can request your data in a structured format or have it transferred to a third party.

Objection

You may object to data processing for legitimate interests, direct marketing, or research purposes.

Opt-Out of Data Submission

You can opt out of providing personal information, but this may affect the services we can offer you.

Storage of Your Personal Information:

We retain your data as long as required by legal, regulatory, or business obligations. When no longer necessary, your data will be securely deleted or anonymized.

Legal Disclaimer:

FizmoMarkets may disclose your information to comply with legal requirements, protect our rights, or respond to regulatory requests.

We are not responsible for unauthorized access to your data due to your actions, such as sharing passwords or negligence.

Card Acceptance Policy

We do not store, sell, or share your credit/debit card details with third parties.

How to Contact Us

If you have any questions about this Privacy Policy, email us at support@fizmomarkets.com.