

Hari Krishhnaa S

Senior UX Designer

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PROFILE

Senior UX / Product Designer with experience across complex enterprise SaaS, healthcare and education. Leads design work from research and problem definition through information architecture, interaction design and production delivery. Experience includes connected applications for building operations, an MRC-funded medical-device companion app and a unified enterprise employee platform. Combines research-led product thinking with agentic coding workflows to develop functional prototypes and front-end interfaces.

EXPERIENCE

Nhance Digital Buildtech | Senior UX Designer

Nov 2024 – Present

Smart-building SaaS | Facilities operations and employee experience

- Lead product design across two connected applications, encompassing an administrative platform for facilities managers and a mobile execution app for on-site technicians. Design workflows connecting maintenance planning, job assignment, on-site execution and reporting.
- Restructured the core information architecture and streamlined work-order workflows to support the company's objective of improving operational efficiency, achieving a 17% reduction in average task completion time across key maintenance operations.
- Extended UX ownership into front-end UI development using Figma MCP, Claude Code and shadcn/ui. Built functional coded prototypes to test complex interaction logic, responsive behaviour and system states, while contributing directly to front-end implementation.

University of Southampton | UX / Product Design, Research Programmes

Jan 2023 – Oct 2024

Clinical, healthcare and academic research products

- Led 0-to-1 UX of a home-based knee electrotherapy companion app within a £1.43m UK MRC-funded programme. Designed guided setup, safety guidance and clear feedback, achieving 82% unaided first-session completion in usability testing ahead of a randomised clinical trial.
- Redesigned the interaction model for an academic knowledge-management platform using domain modelling and object-relationship mapping. Explored evidence capture, destination routing and reuse through scenario-based stress testing and interactive prototypes.

- Led the UX redesign of a postnatal depression risk assessment app alongside two designers, developing clearer conversational and personalised interactions. Collaborated with engineering on a leaner implementation approach, reducing estimated development effort by 33%.

Microland Limited | Senior UX Designer (Application Lead)

Aug 2021 – Sep 2022

Microland One - Enterprise employee mobile platform

- Unified fragmented employee services into a single enterprise mobile experience, aligning stakeholders across HR, operations, logistics and travel as the founding UX designer for the digital team.
- Achieved 90% mobile adoption within three months of launching the redesigned experience and a CSAT of 4.7/5. Reduced travel-request submission time by 50% through workflow improvements.
- Established a scalable design system and led interaction design, partnering with engineering on customisable, reusable components to launch the platform as a white-label product.

InteractionOne Design | Senior UI/UX Designer; previously UI Designer

Jul 2016 – Jul 2021

Senior UI/UX Designer (Oct 2017 – Jul 2021) | UI Designer (Jul 2016 – Oct 2017)

- Co-led Ei Mindspark's UX redesign, using usability testing with schoolchildren to rethink how the platform encouraged regular learning. Average student session duration increased from 14 to 32 minutes.
- Co-led design delivery across 20+ web and mobile applications, working directly with clients on product requirements, interaction design and high-fidelity visual design.
- Mentored interns and junior designers through fortnightly design critiques, upskilling the team on current industry practices and emerging design tools.

EDUCATION

MA Design Management | University of Southampton, UK

Sep 2022 – Sep 2023

CERTIFICATION

User Interface Design Specialization | University of Minnesota (Coursera)

Mar 2021

CORE EXPERTISE

Product design | Visual design | Interaction design | Healthcare UX | Enterprise UX | User research |
Usability testing | AI-assisted front-end prototyping | Design systems | Information architecture |
Accessibility (WCAG)