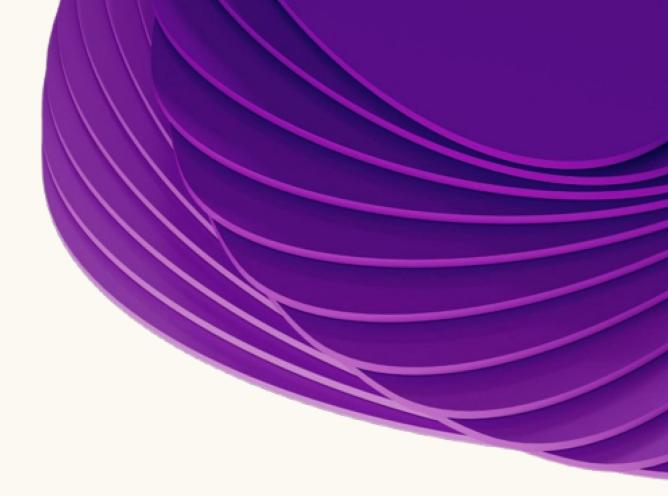


Consumer Perception on Clean Ingredients in Skincare

03 November, 2024





Introduction

The comprehensive market analysis "Consumer Perception on Clean Ingredients in Skincare" examines the evolving landscape of clean beauty in India's skincare market, where products formulated without harmful ingredients like parabens, sulfates, and synthetic fragrances are gaining prominence.

The report analyzes consumer behavior across key product categories including facial care (cleansers, moisturizers, serums) and treatment products (acne treatments, anti-aging solutions), with particular focus on both trending clean ingredients (Niacinamide, Vitamin C, Aloe Vera) and traditional Indian ingredients (Turmeric, Neem, Sandalwood).

By examining regional variations, consumer segments across urban and rural markets, and the intersection of traditional Indian skincare wisdom with modern clean beauty trends, the report serves as a strategic tool for understanding consumer perceptions, market opportunities, and evolving trends in India's clean beauty segment.

Key Insights

Paradox of Pristine Skepticism:

Despite 56% expressing skepticism towards clean beauty claims, the market shows robust 14.31% CAGR growth. This reflects a distinctly Indian consumer psychology where distrust coexists with aspiration, driving a unique form of conscious consumption that demands authenticity while pursuing transformation.

The Northeast Beauty Osmosis:

Northeast India's dominance in clean skincare searches reveals a cultural bridge effect, where K-beauty influence is naturally permeating due to geographical and cultural proximity. This isn't mere trendfollowing but a sophisticated adaptation where Eastern beauty ideals merge with local preferences, creating a new paradigm of Indian skincare consciousness.

The Effectiveness-Price Consciousness Duality:

With 51% prioritizing effectiveness over cleanliness (26%) and price (22%), Indian consumers exhibit a pragmatic spirituality in beauty - seeking results while yearning for "clean" principles. This mirrors the larger cultural ethos where modern efficacy must harmonize with traditional purity beliefs.

Key Insights

The Urban-Rural Clean Beauty Divide:

The 4.21% elitism factor in clean beauty reveals a deeper socio-economic narrative - where sustainable beauty becomes a privilege rather than a right. This mirrors broader patterns of India's development where conscious consumption often begins as an urban luxury before democratizing.

Choice Paralysis in Conscious Consumption:

59% feeling overwhelmed by product choices versus just 1% citing time management issues reveals a uniquely Indian consumer trait - where abundance of choice creates decision fatigue rather than convenience. This reflects the broader cultural shift from traditional, simple beauty regimens to modern, multi-step routines.

Geographic Trust Evolution:

Goa and Himachal Pradesh's high engagement with clean ingredients suggests a "tourism effect" on beauty consciousness. These regions act as cultural crossroads where international beauty standards meet Indian sensibilities, creating early adoption zones for clean beauty trends.

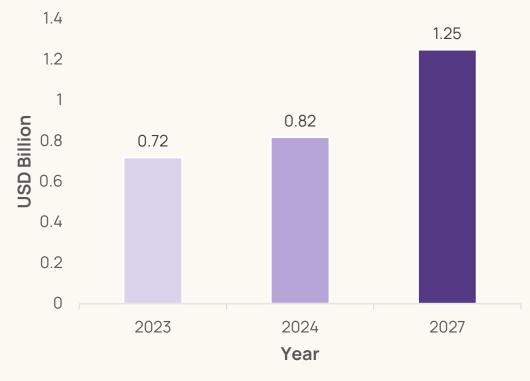


Clean Beauty Market Shows Strong Growth

The clean beauty segment, part of the broader organic personal care market, is estimated to be valued at approximately USD 721.56 million in 2023. This market is projected to grow at a CAGR of 14.31% from 2024 to 2029, indicating strong future potential

As of 2024, the projected market size for clean beauty in India for 2024 is approximately **USD 825.76** million.

Market Size Growth





Clean Beauty Search: NE #1, Goa Tops for Aloe Vera

Ingredients Searched: Niacinamide, Vitamin C, Aloe Vera, Argan Oil, Tea Tree Oil

Mizoram, Nagaland and Manipur lead in consumer searches for clean skincare ingredients, primarily due to the influence of K-beauty and related trends, which have gained significant popularity in recent times. This surge in interest is driven by the appeal of innovative, effective, and aesthetically pleasing Korean beauty products.

Additionally, **Goa** and **Himachal Pradesh** show significant engagement toward clean ingredient searches, likely fueled by their eco-conscious populations and the influence of tourism, which promotes organic and clean beauty products.

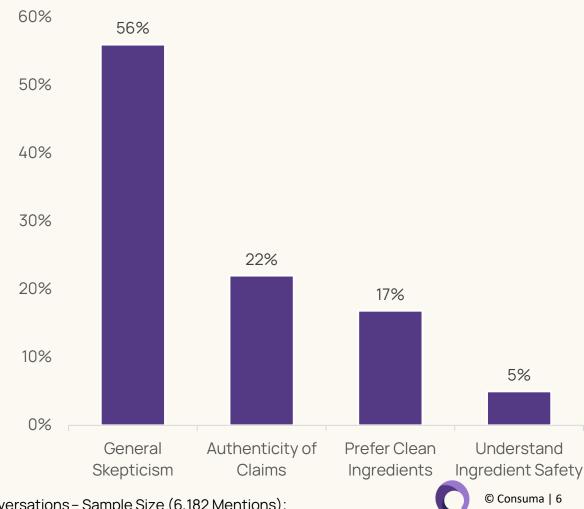
Interestingly, **Goa** leads in consumers search interest with respect to products containing Aloe Vera.



Skepticism Towards Clean Beauty Marketing is High

Consumer skepticism towards 'clean' marketing is significant, with majority of respondents expressing doubts about the authenticity of clean claims. This skepticism is driven by concerns about ingredient safety and product effectiveness.

Despite a preference for clean ingredients, consumers are not fully convinced of their effectiveness.



Sources: Vogue Asia; Cosmetics Design Asia; Marketplace Reviews; Social Media Conversations - Sample Size (6,182 Mentions);

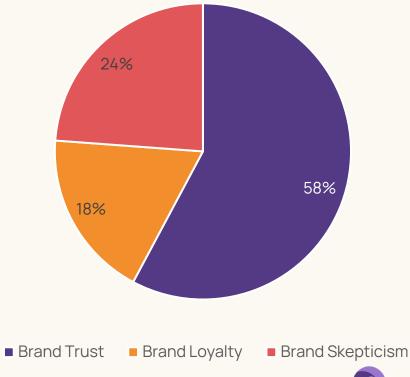
Impact of Brand Trust and Loyalty on Clean Beauty

Brand Trust and Perception: Trust influences how consumers view clean beauty products, with many trusting brands they frequently choose. However, while trust helps build brand perception, brand loyalty remains low.

Loyalty vs. Reputation: Brand reputation reflects public sentiment and credibility, but it doesn't always lead to loyalty. Negative experiences, like counterfeit products or misleading claims, weaken consumer loyalty even if the brand has a solid reputation.

Brand Skepticism: Persistent skepticism arises from inconsistent product claims and negative reviews. Brands must enhance transparency and authenticity to convert reputation into lasting loyalty.

% of Mentions Around Brand Trust and Loyalty





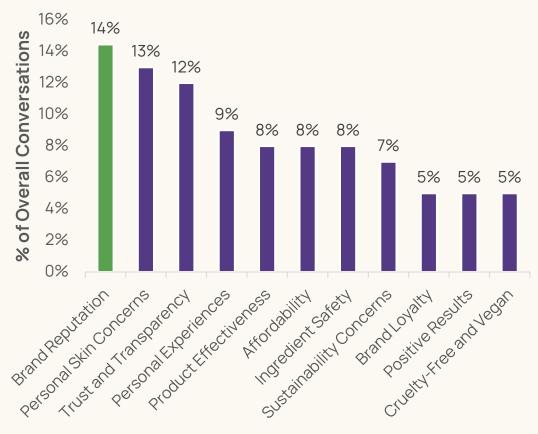
Brand Reputation Reigns Supreme

Conversations are dominated by concerns around brand reputation and transparency, showing that consumers are increasingly selective, gravitating toward brands they view as credible and honest.

Interestingly, affordability, ingredient safety, and sustainability are intertwined in these discussions, reflecting a thoughtful consumer base that values not just the product's performance but also its ethical footprint.

Brand loyalty and positive outcomes are mentioned, but they trail behind, hinting that loyalty in this sector is earned over time, through consistent results and integrity.

Macro Themes Discussed

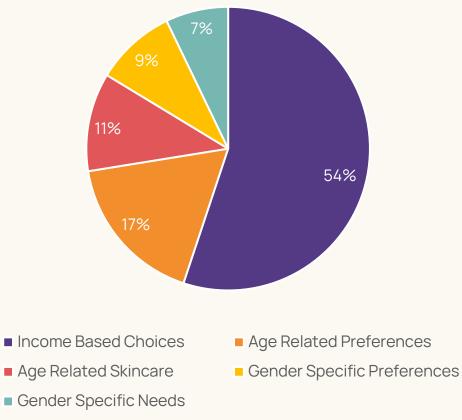




Affordability is a Common Theme Across Demographics

Conversations reveal that income-based choices dominate consumer perceptions, accounting for over half of the influence. Age-related preferences and needs, such as the desire for youthful skin among younger consumers and antiaging solutions for older age groups, are also significant, highlighting the importance of maturity and self-care.

Though less emphasized, gender-specific needs shape consumer choices, with men and women seeking products tailored to their unique skin concerns and routines, impacting buying behavior and brand perception..

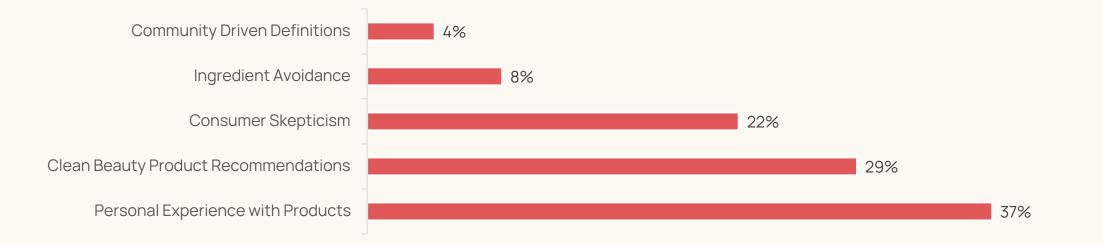




Personal Experiences Shape Herd Mentality

Personal product experiences are the most influential factor in clean skincare ingredient discussions, with consumers highly valuing firsthand testimonials. Clean beauty and ingredient avoidance reflect a preference for safe, ethical choices, while notable skepticism suggests caution toward brand claims. Community-driven definitions are less prominent, indicating individual experiences are prioritized over collective opinions.

% of Consumer Mentions



10%

15%

20%

25%

30%

35%

40%

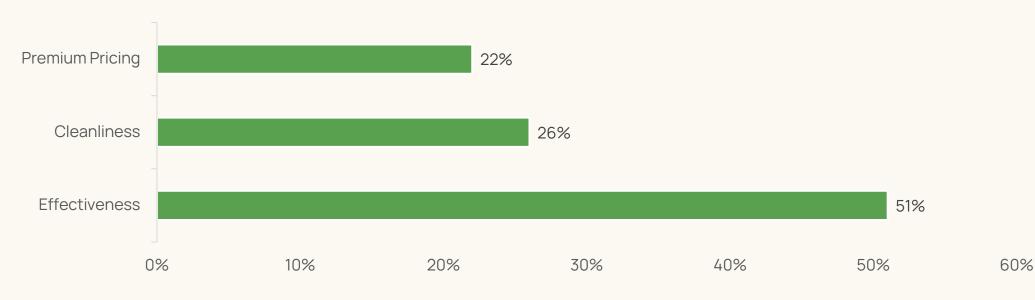
5%

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'Cleanliness' Vs Effectiveness Vs Higher Prices: An Analysis

Effective solutions to skincare issues are highly prioritized by Indian consumers when it comes to Clean Beauty products. They value the effectiveness of these products over the cleanliness of ingredients and price. Indian consumers are willing to pay a slight premium for Clean Beauty products if it means achieving better, faster, and prolonged results.





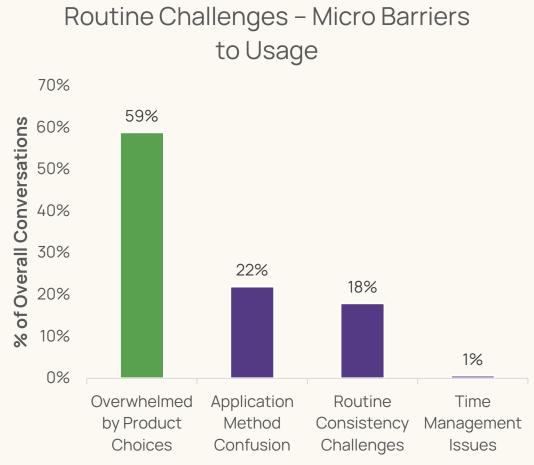


Are Consumers Overwhelmed By Product Choices?

A large segment of consumers feel overwhelmed by the vast array of product choices/ingredient offerings in the clean beauty market. A smaller portion is confused by application methods, indicating uncertainty around how to effectively use products, pointing towards a knowledge gap.

Some consumers also struggle to maintain consistent routines, suggesting that building long-term habits remains a challenge.

Time management issues, however, are only a minor concern, showing that time constraints are less of a barrier compared to product choice and usage confusion.





Tier 2+ Consumers Are Afraid of Fakes in the Market

The clean beauty market in India faces challenges that extend beyond high price points and limited availability. Consumer experiences with counterfeit products and negative reviews play a significant role in shaping perceptions. Negative reviews stemming from these experiences amplify the problem, casting doubts on the credibility of brands and discouraging repeat purchases.

Although elitism in clean beauty (4.21%) highlights the issue of affordability and access limited to urban, affluent consumers, the deterrent effect of negative experiences with fake products contributes to broader skepticism in the market. This creates barriers to expansion, particularly in smaller towns and rural areas where trust in unfamiliar brands is harder to establish.

Independent Labels - Interlinkage with Clean Beauty Perception

Aspect	Interlinkage
Negative Reviews	0.46
Experience with Fakes	0.34
Short Shelf Life	0.06
Elitism in Clean Beauty	0.04
Shipping Delays	0.03
Environmental Consideration	0.02

