

HUSSEIN RABEEAH

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PROFILE

Technology professional with experience supporting enterprise cloud, infrastructure, and security environments across multiple transport operators. Experienced in automation, migration projects, stakeholder engagement, and process improvement, with hands on exposure to Azure, AWS, endpoint management, and enterprise technology delivery. Seeking to continue developing within cloud, infrastructure, DevOps, or technology consulting environments.

EXPERIENCE

ComfortDelGro Europe (Metroline Group)

2nd Line Support Engineer | Mar 2026 – Present

Software Licensing Analytics Dashboard

- Developed a Python and Power BI dashboard using Microsoft Graph APIs to analyse licence utilisation, calculate per user costs, and identify cost saving opportunities.
- Automated reporting and provided stakeholders with data driven insights for software asset management.

Toughbook Reprovisioning

- Built a PowerShell based reprovisioning solution automating domain removal, account creation, and security configuration for operational Toughbook devices.
- Standardised deployment processes while improving endpoint security and reducing manual configuration effort.

Domain Migration & Cloud Transformation

- Supported domain migration projects across Metroline and Adventure Travel Wales, including device migration, user onboarding, and authentication support.
- Collaborated with cloud and infrastructure teams on SharePoint Online, Intune onboarding, and wider cloud adoption initiatives.

Additional Responsibilities

- Manage Entra ID access, endpoint security tooling (CrowdStrike, Mimecast, Qualys), technical documentation, and stakeholder facing support.
- Collaborate with cloud, infrastructure, cybersecurity, and operational teams to deliver technology improvements.

ComfortDelGro Europe (Metroline Group)

1st Line Support Engineer | Aug 2025 – Mar 2026

- Provided support across Microsoft 365, Azure, Citrix Workspace, and enterprise Windows environments.
 - Designed and implemented an automated imaging solution that streamlined device provisioning, naming, onboarding, and NinjaOne enrolment.
 - Supported Windows 10 to Windows 11 migration activities and endpoint modernisation projects.
 - Delivered device provisioning, software deployment, and user onboarding across multiple business units.
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ADDITIONAL EXPERIENCE

AWS Compliance Automation Platform

- Designed and implemented an event driven AWS data ingestion and transformation pipeline using Lambda, S3, IAM, API Gateway, and CloudWatch.
- Applied serverless architecture, AI assisted extraction, monitoring, and security principles to process unstructured compliance data into structured outputs for downstream analysis and automation.

Financial Markets & Trading

- Developed a strong understanding of market structure, risk management, and proprietary trading through independent study, active market participation, and building cloud-based compliance tooling for traders.

President - Crypto Blockchain Society

Kingston University | 2022-2025

- Led a university society focused on blockchain and emerging technologies.
- Organised educational events, discussions, and networking opportunities for students and industry professionals.
- Delivered presentations and workshops on blockchain, digital assets, and emerging technologies at university and industry events, communicating complex concepts to diverse audiences.

EDUCATION

Kingston University London

BSc (Hons) Computer Science

COMPETENCIES

Business Consulting • Solution Design • Requirements Gathering • Stakeholder Management • Workshop Facilitation • Technical Documentation • Business Analysis • Solution Delivery • Process Improvement • Technical Presentations • Data Analysis • Financial Markets • Market Data • API Integration • REST APIs • Cloud Computing • AWS • Azure • Infrastructure • Linux • Databases • Python • Java • Data Transformation • Technical Discovery • Client Engagement • Cross-Functional Collaboration