

Terms and Conditions

Fig Forest LLC, DBA Cutthroat Career Consulting *Last Updated: September 18, 2026*

These Terms and Conditions (“Terms”) govern all resume writing, career coaching, and consulting services (the “Services”) provided by Fig Forest LLC, a Delaware limited liability company doing business as Cutthroat Career Consulting (“Company,” “we,” “us”), to any individual or entity purchasing or using the Services (“Client,” “you”). By engaging the Company, paying an invoice, or using any deliverable, you agree to be bound by these Terms.

1. Nature of Services

The Company provides advisory, editorial, and coaching services related to resumes, cover letters, LinkedIn profiles, interview preparation, and career strategy. The Company does **not** provide legal, financial, immigration, or psychological advice, and Services should not be construed as such.

2. No Guarantee of Results

The Company makes no promise, guarantee, or warranty — express or implied — regarding outcomes. This includes, without limitation:

- Interview invitations, job offers, promotions, salary increases, or employment of any kind
- The speed, timing, or likelihood of any career outcome
- Acceptance or reception of materials by any employer, recruiter, applicant tracking system (ATS), or third party
- Results referenced in testimonials, case studies, or past client outcomes, which are individual experiences and not predictive of any future result

Career and employment outcomes depend on factors entirely outside the Company’s control, including but not limited to market conditions, employer discretion, Client’s own qualifications and actions, and third-party decision-making.

3. Client Responsibilities

Client is solely responsible for the accuracy, truthfulness, and completeness of all information, credentials, employment history, and accomplishments provided to the Company. The Company relies on Client-provided information in good faith and undertakes no independent verification or fact-checking duty. Client is solely responsible for reviewing all deliverables prior to use and for any decision to submit, publish, or rely on them.

4. Limitation of Liability

To the maximum extent permitted by law, the Company, its members, employees, and contractors shall **not be liable** for any indirect, incidental, special, consequential, or punitive damages, or for any loss of income, employment opportunity, profits, or reputation, arising out of or related to the Services, even if advised of the possibility of such damages.

Aggregate liability cap: In no event shall the Company's total liability arising from any claim relating to the Services exceed the total amount actually paid by Client to the Company for the specific Services giving rise to the claim.

5. No Professional Advice Disclaimer

Nothing provided by the Company constitutes legal, tax, immigration, financial, or medical advice. Client should consult an appropriately licensed professional for such matters.

6. Indemnification

Client agrees to indemnify and hold harmless the Company from any claims, damages, or expenses (including reasonable attorneys' fees) arising from Client's misuse of deliverables, misrepresentation of information provided to the Company, or violation of these Terms.

7. Intellectual Property

Upon full payment, Client receives a personal, non-exclusive license to use deliverables for their own job search and career purposes. The Company retains the right to use anonymized, non-identifying work as portfolio or marketing examples unless Client opts out in writing.

8. Fees, Refunds, and Cancellation

All fees are due as specified at engagement. Fees are **non-refundable once work has begun** on the Client's deliverables. The Company does not offer refunds based on dissatisfaction with career outcomes, as none are guaranteed under Section 2.

9. No Employment Relationship

Nothing in these Terms creates an employer-employee, agency, partnership, or fiduciary relationship between the Company and Client.

10. Governing Law & Dispute Resolution

These Terms are governed by the laws of the State of Delaware, without regard to conflict-of-law principles. Any dispute shall be resolved exclusively in the state or federal courts located in Delaware, and Client consents to personal jurisdiction and venue therein.

11. Severability

If any provision of these Terms is found unenforceable, the remaining provisions remain in full force.

12. Changes to Terms

The Company may update these Terms at any time; continued use of Services after changes constitutes acceptance.

13. Acceptance

By purchasing, engaging, or using the Services, Client acknowledges having read, understood, and agreed to these Terms.