

Terms and Conditions for To Love Studio

Last updated: [7/8/2024]

### 1. Definitions

- "The Photographer" refers to To Love Studio.
- "The Client" refers to the person(s) commissioning the photographic services.
- "The Services" refers to the photography services provided by To Love Studio.

## 2. Booking and Payment

- A non-refundable booking fee of 50% of the total package cost is required to secure your date with To Love Studio .
- The remaining balance is due 14 days before the event date, unless otherwise specified in your contract.
  - Failure to make payment as scheduled may result in cancellation of the agreement.
- 3. Cancellation and Rescheduling
  - Cancellations must be made in writing to To Love Studio.
- If the Client cancels within 30 days of the event, the full payment is due. Specific cancellation terms will be outlined in your contract.
- Rescheduling is subject to To Love Studio's availability and may incur additional fees, to be discussed on a case-by-case basis.
- 4. Copyright and Usage
  - To Love Studio retains copyright of all images .
  - The Client is granted a license to use the images for personal use.
  - Commercial use of images requires written permission from To Love Studio.

## 5. Image Delivery

- The number of final edited images will be as defined in the package chosen by the Client. This will be clearly specified in the contract.
- Edited images will be delivered within 6-8 weeks of the event, unless otherwise specified in your contract.
- Raw, unedited files will only be provided if agreed upon beforehand. The provision of RAW files may be included or excluded from the package cost, as specified in the contract.

## 6. Liability and Insurance

- To Love Studio's liability is limited to the total cost of services provided.
- To Love Studio carries appropriate public liability insurance.

### 7. Creative License

- To Love Studio reserves the right to use their creative judgment in capturing and editing images.
- The Client agrees to provide reasonable access and cooperation to To Love Studio during the event.

#### 8. Privacy

- To Love Studio may use images for promotional purposes unless otherwise agreed in writing.
- The Client's personal information will be handled in accordance with Australian privacy laws.

#### 9. Force Maieure

- To Love Studio is not liable for failure to perform due to circumstances beyond reasonable control.

# 10. Complaints and Disputes

- Any complaints must be made in writing within 14 days of image delivery.
- Disputes will be resolved through negotiation or mediation before legal action is taken.

#### Amendments

- These terms and conditions may be amended at any time without notice.
- The current version will always be available on the To Love Studio website.

### 12. Specific Details

- Exact pricing, number of images, provision of RAW files, and any special requests will be outlined in your personalized contract and are considered an extension of these terms and conditions.

By engaging the services of To Love Studio, you agree to these terms and conditions