

Privacy

SpaceMonkeez Privacy Policy

Last Revised: June 11th, 2024

This Privacy Policy forms part of the SpaceMonkeez.io Terms and Conditions (the "Terms"). Terms used in this Privacy Policy have the same meanings as in the Terms, unless otherwise defined here.

This Privacy Policy outlines how SpaceMonkeez.io and its Operators collect, use, process, disclose, share, transfer, and protect personal information obtained through SpaceMonkeez.io and its partners. "We," "us," and "our" refer to SpaceMonkeez.io and its Operators. We collect personal information as required by laws or government orders or as relevant for our specified purposes. Refer to our Cookies Policy for specifics on cookie usage.

By visiting SpaceMonkeez.io, whether you register or log in, you acknowledge and consent to all aspects of this Privacy Policy. We will not use your personal information beyond the scope of this Privacy Policy, the Cookies Policy, or the Terms without prior notification and your consent.

This Privacy Policy includes elements from the GDPR, as we comply with its personal information processing rules within the EEA. We use standard contract clauses, adhere to the European Commission's adequacy decisions about certain countries, and obtain your consent for data transfers to third countries as required by laws.

1. Types of Data We Collect

We collect various types of Personal Data directly from you or third parties, which may include:

- (a) Personal identifiers, e.g., name, date of birth, and other IDs;
- (b) Contact details, e.g., address, phone number, email address, Ethereum, AVAX, Avalanche wallet addresses;
- © Technical data, e.g., IP addresses for API services and logins;
- (d) Statistical data, e.g., website visit counts.

2. How Do We Collect Personal Data?

Personal Data is collected:

- (a) When engaging with our products and services;
- (b) Upon account creation;

© Under contractual agreements;

Additional collection methods include:

- (a) Communications via various channels;
- (b) Website visits;

© In-person contacts;

- (d) Third-party information sources, including social media;

- (e) Data extrapolation from processed data.

3. What Other Data Do We Collect?

We collect Personal Data on our website and services through:

- (a) IP addresses for diagnostics and administration;

- (b) Cookies for preference storage and session information, as detailed in our Cookie Policy;

© User feedback forms for contact and response purposes;

- (d) Site tracking via third-party service providers for analytics and site improvement.

4. What Do We Use Your Personal Data For?

Personal Data is used for:

- (a) Service provision and performance;
- (b) Safety and well-being protection;

© Claims and inquiries response;

- (d) Business development, e.g., analysis, testing, surveys;

- (e) Legal and regulatory compliance;

- (f) Ancillary purposes.

Additional uses include:

- (g) Communicating offers and information;
- (h) Marketing and partner promotions;
- (i) Company-related ancillary purposes.

5. Accessing / Correcting / Updating Your Personal Data

Depending on your residency, you may have rights to access, delete, amend, or restrict the processing of your Personal Data. We endeavor to respond promptly to such requests.

In certain circumstances, we may request KYC documents for legal and regulatory compliance or dispute resolution.

Rights include:

5.1 Access to personal information;

5.2 Rectification of inaccurate or incomplete information;

5.3 Erasure under certain conditions;

5.4 Processing restriction under specific circumstances;

5.5 Objection to processing, affecting service provision;

5.6 Data portability to another body or directly to you.

6. Withdrawing Consent

Consent is mandatory for Core Purpose processing, affecting services if withdrawn. You can opt-out of promotional activities via:

- (a) Unsubscribing from mailing lists;
- (b) Account settings adjustments;

© Contact Us form on <https://www.SpaceMonkeez.io/>

7. To Whom Do We Disclose Your Personal Data?

We do not trade or sell Personal Data. Disclosure occurs to:

- (a) Data warehouses;

- (b) IT service providers;

© Marketing agencies;

- (d) Legal and regulatory bodies;

- (e) Security personnel;

- (f) Potential company assignees or acquirers.

We ensure these parties adhere to this Privacy Statement.

8. How Long Will We Retain Your Personal Data?

Data is stored globally and destroyed or deleted when no longer needed, with a 24-month disposal schedule for inactive data. Security measures are implemented, but no system is infallible. Contact support if data compromise is suspected.

9. Links to Third-Party Websites

Third-Party Sites linked on our platforms are not covered by this Privacy Notice. We are not responsible for their privacy practices or content.

10. Additional Information or Assistance

This Privacy Policy may be updated periodically. For inquiries, complaints, or data access requests, contact us at info@SpaceMonkeez.io.

Cookies

SpaceMonkeez Cookies Policy

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About this Policy

Our Privacy Policy outlines our principles for collecting, processing, and storing your personal information. This Cookies Policy provides more details about cookies, such as what they are and how we use them. For a complete understanding of how we handle your privacy, please read this policy alongside our Privacy Policy.

What are Cookies?

Cookies are small text files containing information downloaded to your device, such as a computer or smartphone, when visiting our website or using our services. They help websites recognize if your device has visited them before.

We use two types of cookies: persistent and session cookies. Persistent cookies last beyond the current session and help recognize returning users, making it easier to interact with our services. These cookies remain in your browser and are read by us upon your return to our sites or a third-party site using our services. Session cookies last only as long as the session (usually the current website visit or browser session).

Do I Need to Accept Cookies?

Accepting cookies is not mandatory. However, not accepting cookies may hinder your ability to use our service effectively.

You can adjust your browser settings to notify you when receiving a cookie. Refer to your browser documentation for enabling or disabling cookies. Accepting cookies is recommended for the best experience, as blocking or rejecting them may prevent you from using certain website features, especially those requiring login.

What are Cookies Used For?

Functional Cookies: These are essential for providing our services as intended. They remember your preferences, providing an enhanced, personalized experience. They do not track internet usage or collect information for advertising and are usually anonymised. Functional cookies are typically session cookies but may include some persistent cookies.

Essential or 'Strictly Necessary' Cookies: These are crucial for our website functionality. They do not track internet history or remember preferences beyond your current visit. They don't collect information for marketing purposes and are typically session cookies, expiring upon closing your browser.

Analytical Performance Cookies: These monitor our website and service performance, like tracking page views and unique user counts. Operated possibly by third parties, they help us understand user behavior for improving user experience and website maintenance. The information provided is anonymous and used solely for statistical purposes.

Advertising Cookies: These cookies remember website visits and tailor content or advertisements to your interests. They limit ad frequency and help measure campaign effectiveness. Information collected may be shared with trusted third parties like advertisers.

We may periodically update this Cookies Policy for operational, legal, or regulatory reasons.

For questions regarding our cookies policy, contact info@SpaceMonkeez.com.

Copyright Notice

Terms of Service

The Website, the Platform and any of the services, including their design elements or concepts and any and all underlying intellectual property, including, but not limited to copyrights, patents, service marks, registered trademarks, domain names and other proprietary rights, are the property of the Company and are protected by copyright, patent, trade secret and other intellectual property laws. Unless otherwise expressly stated, the Company retains all the intellectual property rights with regard to any content, materials, ideas and any other intellectual property provided, posted or otherwise made available through the Website or any of the services. Any and all use of materials provided on the Website without the consent of the Company is strictly prohibited. Any additional materials added or updates embedded on the Website will remain as the exclusive intellectual property of the Company. Any and all use of newly added materials shall be prohibited unless we have provided exclusive consent for further use of our intellectual property.

No licenses to use any of the trademarks or any other Company's intellectual property rights are to be inferred or assumed pursuant to the use of any of the services. All rights not expressly granted to you are reserved and retained by the Company.

Accessing the Website shall not be understood and interpreted in a way that would mean the assignment of intellectual property rights unless with explicit consent of the Company. You may not use any of intellectual property for any reason, except with our express, prior, written consent.

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