



All People All Places

Women at Risk – Outreach and Project Worker

Our Mission:

All People All Places (APAP) is a registered charity founded in 2010. APAP is a small and locally focused homeless charity supporting individuals and households that are facing housing crisis across Enfield and Haringey.

APAP's mission is to tackle homelessness as it presents locally by addressing issues of poverty and marginalisation. Through our services we:

- **Provide** respite to those rough sleeping
- **Support** individuals through and beyond housing crisis
- **Prevent** people from experiencing the devastating effects of rough sleeping

Our day centre service is currently open three days per-week offering respite, food and somewhere safe to be for anyone facing street homelessness. It provides advocacy and casework services to those who are vulnerably housed or homeless, supporting them to address their individual crisis and the underlying causes. We also provide a small year-round night shelter provision.

APAP works in close partnership with a number of key agencies locally including drug and alcohol teams, street outreach services, local authority housing teams and the wider VCS. We are a gateway service in the community through which our clients can access a range of support.

Job Details:

Job Title: Outreach & Project Worker

Reports to: Outreach & Project Manager

Hours: 37.5 p/week - 1FTE (this role includes nighttime outreach, some evening and weekend work)

Location: Edmonton, Enfield (with outreach across identified areas of Enfield and Haringey)

Contract: Fixed term to 17/6/27. Scope to extend, subject to funding.

Salary: 37.5 hours per week - £33,000 per annum. This role is full-time.

The role:

July 2026

This is an exciting new role as part of a newly funded and specialist project to support women identified as at high risk of harm, exploitation and homelessness in Enfield and Haringey. The team will lead on coordinating outreach activity to engage a complex cohort of women who face multiple disadvantage and systemic exclusion, some of whom are engaged in street-based sex-work.

The role holder will be part of a new team that will lead twice weekly nighttime outreach sessions, devise and deliver daytime provision to meet their needs and support vulnerable women to access services and support through a choice-based and person-led approach.

You will be required to provide outreach, advice, advocacy and casework to women who are homeless, in insecure or unsafe housing situations, or identified as at risk of homelessness. You will maintain a caseload of clients and be working as part of a fast-paced and dynamic small team.

To be successful in this role you will have a keen interest in homelessness and the devastating impact that this can have on an individual. An understanding of, and commitment to addressing, the particular vulnerabilities of women facing homelessness and the complex intersecting issues around trauma, substance use, exploitation and sex work, will also be necessary. The role is suited to someone with a problem solving, positive attitude, who is passionate about taking a collaborative and team-focused approach to supporting marginalised people.

Key responsibilities

Nighttime Outreach

- Be a proactive part of an outreach team delivering at least twice weekly nighttime outreach sessions in a small team?
- Build trusting, bounded and consistent relationships with women engaged in street-based sex-work to support access to services, working in a choice-based and trauma-informed way
- Promote access to APAP's daytime services, accommodation, health and substance misuse provision
- Undertake dynamic and ongoing risk assessments in relation to outreach activity and individual women
- Maintain a detailed record of outreach contacts to support the development of the work and an understanding of the landscape
- Develop and record an understanding of 'hot spot' areas through outreach and intelligence gathering
- Identifying women at immediate risk and providing access to off-street same-night accommodation, where appropriate
- Promote access to linked specialist daytime services
- Assist women in reporting any incidents, violence, threats or crime if that is what they wish to do

Service Operations

- Work with the Project Manager to develop a daytime provision (a dedicated day operating from our existing day centre service) to meet the needs of women engaged on outreach and other women identified as at high risk of harm, exploitation and homelessness
- In consultation with women and service providers, devise engaging day centre provision, which operates at time(s) which work for the clients
- Work with partners on in-reach provision to develop a 'one-stop shop' of accessible services for women to access through the day centre service
- Maintain a warm, safe and welcoming environment for clients in the day centre

July 2026

- Where necessary, support clients to access primary services offered such as showers, laundry and food provision
- Ensure the service is clean, safe and H&S issues are managed and reported in a timely fashion as they arise
- Take joint responsibility for the security and safety of clients, staff and volunteers on site
- Work to translate nighttime contact into sustained daytime engagement in services
- Work collaboratively and be present at our partner service, WOOSH, based from Mulberry Junction (Thursdays)

Client Assessment, Risk Assessment and Casework

- Carry out triage, risk assessment and initial assessment for new clients – identifying presenting and underlying issues
- Support clients to understand their housing situation and navigate and access services to improve their situation
- Providing high quality housing-related advocacy and support to clients, helping them to address their housing and wider needs
- Working with clients to gather evidence and source documents to support their case regarding immigration, housing, welfare rights or other related support needs
- Manage a caseload of clients with differing needs including substance misuse, mental health, physical health, language barriers and a history of struggling to access services; engaged through outreach and referral
- Supporting clients to attend in-person appointments
- Providing ongoing support to the Intensive Floating Support staff, working with a smaller caseload of those accommodated through the project

External Relationships

- Work collaboratively with partner agencies, sharing information safely and in a timely and appropriate fashion to achieve the best possible outcomes
- Develop new partnerships as appropriate to meet the needs of clients
- Take part proactively and professionally in the relevant forums related to this work

Administration, casework notes and monitoring

- Keep detailed and accurate administrative records including client, outreach log and writing up incident reports when required
- Maintaining accurate record keeping and monitoring information and keeping detailed and factual case notes
- Contribute to monthly and quarterly reporting as required
- Observe and maintain client confidentiality
- Uphold safeguarding responsibilities in regard to staff, clients and any volunteers
- To support the development of the project, including an evidence base for future funding and project development.

Who are we looking for?

- This post is only open to female applicants as it is deemed to be a genuine occupational requirement under Schedule 9, Paragraph 1 of the Equality Act 2010.
- Below are the Key skills, experience and capabilities required by the role holder.

Essential

- Understanding of key safeguarding issues and processes
- Experience of working with residents impacted by multiple disadvantage and exclusion
- Demonstrable knowledge of the experience of women who engage in sex work including homelessness, loss of children, immigration, sexual health, substance misuse, adverse childhood experiences and exploitation
- Ability to work flexibly to the needs of the service, including nighttime outreach and possibly some weekend work.
- Caseworking and support planning experience, including dynamic risk assessment
- A high level of written and verbal communication skills, including the ability engage well with clients as well as strongly advocating professionally on their behalf
- Strong advocacy skills and willingness to challenge systemic and gendered disadvantage
- Knowledge and commitment to learn about how gender inequality affects the cohort, housing legislation and local implementation
- Ability to work with systemically excluded clients in a way that motivates and empowers them
- A resilient and trauma-informed approach to working with clients in a flexible and impartial way, which respects individual choice
- Strong administrative and IT skills including data entry and analysis, use of digital applications and IT software.
- Experience in using CRM systems to input and store client data
- Ability to work effectively on own initiative and to manage competing demands, prioritising appropriately.
- Positive and team focused approach to work that includes systemic understanding and collaborative working
- Willingness to work across the organisation as required
- Ability and willingness to work in line with the mission and ethos of All People All Places

Desirable

- An understanding of the issues faced by clients with no recourse to public funds (NRPF)
- We particularly encourage applications from people who can speak Polish, Romanian, Bulgarian or Turkish.
- Local knowledge of Enfield and Haringey boroughs
- Experience of working with vulnerable women within a VAWG, complex trauma and/or substance misuse context
- Full UK Driving Licence

Benefits:

- Employee 'wellbeing fund' - annual financial contribution towards gym/spa/massage or hobby
- London Living Wage Employer
- Individual and team training and development budget
- Access to external clinical supervision if required/requested
- Access to the cycle to work scheme
- Travel card loan scheme

July 2026

- 26 days (pro-rata) annual leave per annum, plus bank holidays
- 5% Employer pension contributions

How to apply:

Please send an up-to-date CV and complete the application form, available to download from our website. If you have any queries regarding the role, please feel free to contact George on George@allpeopleallplaces.org.

Please note that this role will require the post holder to have a DBS check undertaken, paid for by APAP.