NLND Berlin – Terms and Conditions of Business

AGB

NLND Berlin
Neuköllnische Allee 80
12057 Berlin

I General
II Membership
III Entering into contracts
IV Benefits and services
V Fees and payments
VI Term and termination
VII Guests
VIII Rules of conduct
IX Liability
X Miscellaneous
XI Changes to these Terms
XII Final provisions

I General

A — The provider of the services described in these General Terms and Conditions ("Terms") and the Member's contractual partner is NLND GmbH, Am Haag 14, 82166 Gräfelfing ("NLND Berlin"). Under the "NLND Berlin" brand of Philip Morris Products SA ("Brand Owner"), NLND Berlin operates an innovation and business club through which NLND Berlin aims to foster connections between individuals, innovative companies and academic institutions. The focus is on

cross-company exchange on the success factors of (industrial) transformation and innovation. To this end, NLND Berlin enters into agreements with selected individuals, employees or freelancers of cooperating companies and members of cooperating academic institutions (“Members”), granting Members access to a global network (“NLND Berlin Community”) and to selected premises at Neuköllnische Allee 80, 12057 Berlin (“NLND Berlin Campus”).

B — Unless otherwise individually agreed, these Terms apply exclusively. Deviating declarations and terms and conditions of a Member are not binding on NLND Berlin, even if NLND Berlin does not object to them or if they do not expressly contradict these Terms, unless NLND Berlin has expressly confirmed them. The acceptance of payments or other performance from a Member shall in no case constitute consent to any other terms of the Member.

C — Only entrepreneurs, employees or freelancers of companies with which NLND Berlin has concluded a membership agreement, and members of academic institutions with which NLND Berlin has concluded a membership agreement, can become Members of NLND Berlin. An entrepreneur is a natural or legal person or a partnership with legal capacity that, when entering into a legal transaction, acts in the exercise of its commercial or independent professional activity (cf. Section 14 of the German Civil Code (BGB)). Natural persons may only become Members if they have reached the age of eighteen.

D — A further requirement for membership is a place of residence or registered office in Germany.

II Membership

A — NLND Berlin concludes a membership agreement with its Members on the terms set out herein (“Membership Agreement”). Members can choose between different plans, each offering different membership services (“Membership Types”).

These services differ in the following categories: a) physical access to the NLND Innovation Hub including Hub services (Building A9) (“NLND Hub”) and to selected premises on the NLND Berlin Campus, b) online access to the curated NLND Berlin Community (“NLND Network”) and c) the option to use further membership services through bookings (“NLND Add-Ons”) and third-party services by concluding separate agreements or bookings. In return, the Member is obliged to pay the applicable membership fee.

B — The following Membership Types are currently available to Members (see IV. Benefits and services for details of the services included):

- “NLND Hub Membership”: A membership of indefinite duration that provides 24/7 access to the “NLND Hub” and unlimited access to the “NLND Network”.
- “NLND Founder Membership”: A membership limited to twelve (12) months, for founders only, that provides 24/7 access to the “NLND Hub” and unlimited access to the “NLND Network”.
- The “NLND Founder Membership” requires the founding of a company. “Founders” may conclude a one-time “NLND Founder Membership” with NLND Berlin, limited to twelve (12) months, which covers all “NLND Hub Membership” services as well as additional services curated for “Founders” (see IV. Benefits and services for details of the services included).
- “NLND Network Membership”: A membership of indefinite duration that grants access to the “NLND Hub” on four (4) days per month, unlimited access to the “NLND Network” and to the “NLND Add-Ons”, provided the NLND Add-Ons have been purchased in addition.

C — The following NLND Add-Ons are currently available, which Members with an "NLND Network Membership" can purchase in addition to their membership (see IV. Benefits and services for details of the services included):

● "Campus Day Pass": A day pass for the NLND Berlin Campus, including the NLND Hub, which can be redeemed after prior registration.

III Entering into contracts

A — All services can only be used once the Membership Agreement has been concluded and its term has begun (cf. VI. Term and termination).

B — The membership is non-transferable. It therefore cannot be shared by several persons.

C — The Membership Agreement is concluded through an application process. By completing the application form provided by NLND Berlin, applicants submit an offer to conclude the Membership Agreement. NLND Berlin will generally inform applicants by email within two (2) weeks of submission whether NLND Berlin accepts the applicant's offer.

Acceptance is subject to the condition precedent that the applicant provides NLND Berlin with the bank or payment details required for payment of the Membership Fee. This condition precedent does not apply to Team Members within the meaning of III. D.

D — Legal entities and partnerships with legal capacity ("Companies") as well as academic institutions may conclude agreements with NLND Berlin under which the Company or academic institution acquires memberships at NLND Berlin for selected employees, freelancers and other affiliated persons ("NLND Team Membership"). As a contract for the benefit of third parties, this agreement entitles the persons selected and named by the Company or academic institution, such as employees, freelancers or other persons associated with the Company or academic institution ("Team Members"), to conclude NLND Hub Memberships and/or NLND Network Memberships.

Accordingly, no separate application process is required for individual Team Members (cf. III. C). NLND Berlin and the respective Company or academic institution set out the terms of the NLND Team Membership in a separate agreement. Team Members who are entitled under an NLND Team Membership to conclude an NLND Hub Membership and/or NLND Network Membership do not themselves owe NLND Berlin a Membership Fee for it. The membership of each Team Member is subject to acceptance of these Terms.

E — Members with an "NLND Network Membership" may apply for the NLND Add-On "Campus Day Pass" for their membership. Applications must be sent to NLND Berlin in text form or in writing (for example by email to *NLND@gcd.berlin*). The agreement on the Add-On, and thus the obligation to pay the correspondingly increased membership fee, is concluded upon confirmation by NLND Berlin by email. If the Add-On agreement begins during a current month, the correspondingly increased membership fee becomes due pro rata and will be invoiced accordingly.

IV Benefits and services

A — The following overview shows which services and costs are included in each Membership Type:

NLND Hub Membership

24/7 access to the NLND Hub, including use of the facility services, i.e.:

- Flexible workspaces and community areas
- Meeting rooms (subject to availability and booking; the booking terms in VIII. Rules of conduct apply)
- Tea, coffee, filtered water
- Internet
- Printers (in accordance with the House Rules)
- Mail service (during the stated business hours)
- Access to exclusive member events
- Company registration
- Guest access for a maximum of 2 persons at the same time; a maximum of 4 different persons per week; a maximum of 2 visits per person per month.

For entrepreneurs: €199.00 (per month, excl. VAT)
For consumers: €236.80 gross (per month, incl. 19% VAT / €199.00 net)

NLND Founder Membership

24/7 access to the NLND Hub, including use of the facility services, i.e.:

- Flexible workspaces and community areas
- Meeting rooms (subject to availability and booking; the booking terms in VIII. Rules of conduct apply)
- Tea, coffee, filtered water
- Internet
- Printers (in accordance with the House Rules)
- Mail service (during the stated business hours)
- Access to exclusive member events
- Company registration
- Guest access for a maximum of 2 persons at the same time; a maximum of 4 different persons per week; a maximum of 2 visits per person per month

For entrepreneurs: €99.00 (per month, excl. VAT)
For consumers: €117.80 gross (per month, incl. 19% VAT / €99.00 net)

NLND Network Membership

24/7 access to the NLND Hub, including use of the facility services, i.e.:

- Flexible workspaces and community areas
- Meeting rooms (subject to availability and booking; the booking terms in VIII. Rules of conduct apply)
- Tea, coffee, filtered water
- Internet
- Printers (in accordance with the House Rules)
- Access to exclusive member events
- Guest access for a maximum of 2 persons at the same time; a maximum of 4 different persons per week; a maximum of 2 visits per person per month

For entrepreneurs: €30.00 (per month, excl. VAT)
For consumers: €35.70 gross (per month, incl. 19% VAT / €30.00 net)

NLND Campus Day Pass

(Bookable only by holders of an "NLND Network Membership")
Access to the NLND Hub, including use of the facility services, i.e.:

- Flexible workspaces and community areas
- Meeting rooms (subject to availability and booking; the booking terms in VIII. Rules of conduct apply)
- Tea, coffee, filtered water
- Internet
- Printers (in accordance with the House Rules)
- Guest access for a maximum of 2 persons at the same time; a maximum of 4 different persons per week; a maximum of 2 visits per person per month

For entrepreneurs: €20.00 (per day, excl. VAT)
For consumers: €23.80 gross (per day, incl. 19% VAT / €20.00 net)

B — A purchased Campus Day Pass does not directly entitle the holder to access the NLND Berlin Campus; it is a voucher that can be redeemed for access. Redemption of the Campus Day Pass is subject to a successful booking, which can be made at least in text form, e.g. by email. A booking is successful once NLND Berlin has confirmed it in text form. NLND Berlin aims to ensure that the community areas available to Members do not become overcrowded. NLND Berlin therefore reserves the right

not to confirm bookings. The purchaser of a Campus Day Pass may cancel a successfully booked visit up to 24 hours before the start of the booked day. Otherwise, the Campus Day Pass is deemed redeemed and can no longer be cancelled. The purchase of a Campus Day Pass is conditional on an existing NLND Network Membership. If a Member with an NLND Network Membership purchases a Campus Day Pass and the NLND Network Membership ends (1) before the Member has redeemed the purchased Campus Day Pass, and (2) the Campus Day Pass has not expired under VI. G at the time the NLND Network Membership ends, the Member is entitled to return the unused Campus Day Pass to NLND Berlin.

C — If a Member uses third-party services that are not part of the scope of services owed by NLND Berlin itself under the membership, as described in IV. Benefits and services of these Terms, the third party is the sole provider of these services. This also applies if the additional service is booked and/or invoiced via NLND Berlin. NLND Berlin is not liable to its Members for breaches of duty or other acts of the third party giving rise to damage, unless NLND Berlin is itself at fault. In that case, the limitation of liability provisions of these Terms apply.

D — Members are entitled to use the facility services of the NLND Hub (workspaces, community areas, meeting rooms, beverages, internet, printers, lockers and mail service) in accordance with the applicable Rules of Use.

V Fees and payments

A — Members are obliged to pay a monthly fee, the amount of which depends on the selected Membership Type (“Membership Fee”). The Membership Fee is currently €199.00 per month for the “NLND Hub Membership”, €99.00 per month for the “NLND Founder Membership”, which founders can use once, and €30.00 per month for the “NLND Network Membership”. The fee for the “Campus Day Pass” Add-On is €20.00 per day. For entrepreneurs, all prices are net prices plus the applicable statutory VAT. For consumers, all prices are gross prices including the applicable statutory VAT.

Team Members who have concluded a Membership Agreement on the basis of an NLND Team Membership (i.e. Members entitled to conclude a Membership Agreement under an agreement on memberships between NLND Berlin and a Company or academic institution) are exempt from paying the Membership Fee. The fee owed for this membership by the Company or academic institution is governed by the NLND Team Membership agreement between NLND Berlin and the respective Company or academic institution.

B — The Membership Fee shall not be reduced or waived if NLND Berlin temporarily closes the NLND Berlin Campus in whole or in part, after prior notice, for maintenance and/or repair work or due to other events for which NLND Berlin is not responsible, or if this temporarily causes disruption, in particular noise. The right to extraordinary termination for good cause remains unaffected.

C — The monthly Membership Fee is payable in advance on the first day of each calendar month. If the membership (regardless of Membership Type) does not begin on the 1st of the calendar month, the Membership Fee is due for payment on the 15th day of that calendar month. If the membership begins on the 1st calendar day of a month, the full monthly Membership Fee is payable. If the membership begins on the 15th calendar day of a month, half of the monthly Membership Fee is payable. All other fees (for additional services such as the NLND Add-On Campus Day Pass) are due immediately upon conclusion of the contract.

D — Members can pay the Membership Fees due by credit card or SEPA direct debit. Members will be provided with a payment link for this purpose. Payment of the Membership Fees is processed by a payment service provider engaged by NLND Berlin. Members must notify NLND Berlin or the payment service provider engaged by NLND Berlin without undue delay of any changes to their chosen means of payment (e.g. a change of bank details). Cash payment is not accepted.

CREDIT CARD
The following credit cards are accepted: Visa and Mastercard. To validate the credit card, a pre-authorisation is placed on the Member's credit card when it is first registered; this is released once validation has been successfully completed.

SEPA DIRECT DEBIT
By selecting SEPA direct debit as the payment method, Members authorise the debiting of the Membership Fee due from the Member's bank account.

Members are responsible for ensuring sufficient funds in their account. Costs arising from a returned direct debit or a failed collection (e.g. due to insufficient funds or incorrect or invalid credit card or account details) shall be borne by the Member, provided the Member is responsible for the returned debit or failed collection.

E — If Members are more than one month in arrears with their Membership Fees, NLND Berlin is entitled, without prior notice, to withhold the services it owes; in particular, NLND Berlin may block the Member's access to the NLND Berlin Campus and/or the NLND Network until the Membership Fee has been paid.

F — Members cannot request a retroactive change to their billing address on invoices already issued and sent by NLND Berlin. Members can change their billing address for future invoices at any time via their member profile.

G — For entrepreneurs: If NLND Berlin notifies a Member who is an entrepreneur of changes to the Membership Fees, observing the notice period for ordinary termination, the Member's consent to the contract amendment is deemed given unless the Member objects to the change in text form before it takes effect. NLND Berlin is obliged to inform the Member of the objection period in the notification. If the Member objects to the change in the Membership Fee, the membership ends at the next possible date for ordinary termination.

For consumers: If NLND Berlin notifies a Member who is a consumer of changes to the Membership Fees, observing the notice period for ordinary termination, the Member must expressly consent to the contract amendment for it to take effect. If the Member objects to or does not consent to the change in the Membership Fee, the membership ends at the next possible date for ordinary termination.

VI Term and termination

A — The Membership Agreement can begin on the 1st or 15th calendar day of a month.

B — The Membership Agreement for the NLND Hub Membership and the NLND Network Membership is concluded for an indefinite period, but for at least three (3) full calendar months ("Minimum Term"). For clarification: if the membership begins during a month, the Minimum Term may be correspondingly longer. Example: if the membership begins on 15 May 2025, the Minimum Term of at least three full calendar months ends on 31 August 2025.

C — The Membership Agreement for the NLND Founder Membership is limited to twelve (12) months, but is concluded for at least the Minimum Term. For clarification: if the membership begins during a month, the Minimum Term may be correspondingly longer (see example above).

D — Ordinary termination of the Membership Agreement is excluded during the Minimum Term. Both the Member and NLND Berlin may terminate the Membership Agreement without stating reasons with one (1) month's notice to the end of a calendar month, but no earlier than the end of the Minimum Term. Example: if the membership begins on 15 May 2025, the Minimum Term of at least three full calendar months, at the end of which termination is first possible, ends on 31 August 2025. Notice of termination effective 31 August 2025 must therefore reach NLND Berlin no later than 31 July 2025.

E — The term of the Membership Agreement for Team Members is agreed individually, as it is governed by the agreement on memberships between NLND Berlin and the Company or academic institution.

F — The Membership Agreement with a Team Member ends automatically (1) as soon as the agreement on memberships between NLND Berlin and the Company or academic institution that selected and named the Team Member ends, (2) as soon as the contractual relationship (e.g. employment or service relationship) between the Team Member and the Company or academic institution ends, and (3) at the end of the day of the change date notified by the Company to NLND Berlin on which a current Team Member is to be replaced by a new Team Member. The Company will inform the current Team Member of such a change before the change date.

G — Purchased Campus Day Passes expire if unused three years after the date of purchase.

H — Notice of termination must be given at least in text form, for example by email, or in writing.

I — Each party's right to immediate termination without notice for good cause remains unaffected.

J — All rights and obligations under the Membership Agreement cease once the termination takes effect.

K — A change between Membership Types may be requested after the Minimum Term. The conditions set out in III. Entering into contracts apply.

L — Members who are consumers have the statutory right of withdrawal.

VII Guests

Members with an NLND Hub Membership, NLND Network Membership, NLND Founder Membership or a valid Campus Day Pass may bring up to two (2) guests at a time to the premises of the NLND Berlin Campus. The same guest may access the premises of the NLND Berlin Campus a maximum of two (2) times per month. Guests must be registered in advance by the inviting Member. The Member undertakes to pass on guests' data to NLND Berlin only with their consent.

VIII Rules of conduct

A — NLND Berlin, its employees and third parties engaged for this purpose, in particular the security staff engaged by NLND Berlin, exercise domiciliary rights (Hausrecht) on the NLND Berlin Campus.

B — On the NLND Berlin Campus, Members must comply with the current House Rules and Rules of Use as well as instructions from NLND Berlin staff. In this context, Members are particularly reminded of the obligation to check in and out at the respective reception when entering the NLND Berlin Campus.

C — Members may provisionally book meeting rooms, subject to availability, by written request to *NLND@gcd.berlin*, stating their name, email address and company (if applicable) as well as the names and email addresses of the meeting participants. The Member undertakes to pass on guests' data to NLND Berlin only with their consent. To simplify bookings, the booking process will move to an online tool from around September 2025.

D — Members undertake not to disturb other Members in their use of the NLND Network, the NLND Berlin Campus and/or other services of NLND Berlin or third parties in connection with the membership. This means, for example, refraining from long phone calls in rooms reserved for focused work, loud conversations or other acoustic or visual disturbances.

E — NLND Berlin is committed to a zero-tolerance policy on discrimination. This includes any discrimination based on race, national or ethnic origin, skin colour, religion, age, sex, sexual orientation, gender identity or expression, marital status, genetic characteristics or disability. Members are asked to always behave respectfully, cooperatively, openly and considerately.

F — NLND Berlin reserves the right to expel Members from the NLND Berlin Campus in the event of immoral, harassing or discriminatory behaviour and to terminate their Membership Agreement with immediate effect and without notice.

G — NLND Berlin further reserves the right to expel Members from the NLND Berlin Campus in the event of unlawful conduct or conduct generally detrimental to its business and to terminate their Membership Agreement with immediate effect and without notice.

THE FOLLOWING ACTIVITIES ARE IN PARTICULAR BUT NOT EXCLUSIVELY PROHIBITED:

- Use of the NLND Network, the NLND Berlin Campus and/or other services of NLND Berlin in connection with prize draws, pyramid schemes, chain letters, spam or other types of unsolicited messages or advertising;
- Providing, downloading or processing data containing images, films, software or other material protected by intellectual property laws (e.g. copyrights, trademark rights, etc.), unless the Member is the rights holder or holds the rights of use and exploitation;
- Distributing data containing viruses, Trojans, worms, bots or other malware;
- Unlawfully obtaining information from other Members, in particular their email addresses, without their consent;
- Providing false identity details;
- Distributing offensive, immoral, hate-inciting, pornographic or other unlawful material or data, or any other violations of statutory provisions (in particular violations of provisions protecting privacy and personality rights).
- The consumption of alcohol on the NLND Berlin Campus is only permitted if it is provided by NLND Berlin or at an event by or with NLND Berlin, or provided or sold by NLND Berlin's food and beverage outlets. In all other cases, the consumption of alcohol is prohibited.

IX Liability

A — Members must treat the facilities and items of NLND Berlin they use on the NLND Berlin Campus with care. They are liable for any damage and excessive wear caused culpably through use not in accordance with the contract.

B — All keys and/or membership cards issued remain the property of NLND Berlin and must be returned to NLND Berlin by the Member at the end of the contract. If keys or membership cards are lost, Members must inform NLND Berlin without undue delay and pay lump-sum damages of one hundred euros (€100.00). If the Member can prove that less or no damage has been incurred, only the proven amount is owed.

C — NLND Berlin is fully liable for intent and gross negligence. In cases of simple negligence, NLND Berlin is only liable for damage resulting from injury to life, body or health and for damage resulting from the breach of a material contractual obligation (i.e. an obligation whose fulfilment is essential for the proper performance of the contract and on whose fulfilment the contracting party may regularly rely). In cases of simple negligence in breach of a material contractual obligation, NLND Berlin's liability is limited to the foreseeable damage typically occurring. The limitations of liability set out in this clause IX. C also apply to special, incidental, consequential or indirect damages arising from or in connection with any services or contracts based on these Terms. Furthermore, the limitations of liability described in this clause IX. C also apply to damage based on a breach of duty by vicarious agents or legal representatives of NLND Berlin. Liability under the German Product Liability Act, for fraudulently concealed defects and in the event of an assumed guarantee of quality remains unaffected by the limitations of liability set out in this clause.

D — NLND Berlin is not liable to compensate for valuables, documents or data lost on the NLND Berlin Campus, unless, by way of exception, a separate safekeeping agreement has been concluded between NLND Berlin and the Member for the lost item. If a separate safekeeping agreement has been concluded between NLND Berlin and the Member, the limitation of NLND Berlin's liability under IX. C of these Terms also applies in this respect.

E — NLND Berlin provides its Members with internet access as part of their use of the campus. Members are solely responsible for their actions when using the internet. When accessing, storing, transmitting, distributing and displaying certain content, they are subject to legal restrictions, in particular under copyright law. The internet access provided by NLND Berlin is operated by an external provider. NLND Berlin therefore has no influence on availability or available bandwidth. Members are aware that maintenance or technical difficulties may lead to temporary unavailability and reduced bandwidth. Against this background, they will ensure that they have a back-up solution (e.g. access to a mobile network) in case of unavailability or insufficient bandwidth, in order to prevent damage resulting from unavailability or insufficient bandwidth. Members may only connect LAN connections and external internet hardware (e.g. routers) that use their own networks, radio signals or similar with the prior written consent of NLND Berlin.

F — Electronic devices may only be connected to NLND Berlin's power supply if they are intact and approved for the market; they may only be used for their ordinary intended purpose. Devices may only be connected at clearly identified and, where applicable, assigned workstations (e.g. desk sockets).

X Miscellaneous

A — Cashless payment: NLND Berlin is entitled to operate the NLND Berlin Campus on a cashless basis. This means that all or individual products and services offered to Members by NLND Berlin or third parties in addition to the membership can only be paid for using a cashless means of payment determined by NLND Berlin.

B — House Rules: NLND Berlin is entitled to establish House Rules for the NLND Berlin Campus that are binding on its Members, as well as Rules of Use for NLND Berlin events. The House Rules and Rules of Use contain, in particular, provisions on the permitted use of the NLND Berlin Campus and on safeguarding the rights of other Members. The applicable House Rules and Rules of Use are published on the NLND Berlin website and/or posted on the NLND Berlin Campus. Members' guests may only stay on the NLND Berlin Campus in accordance with NLND Berlin's Guest Rules, which form part of the House Rules.

C — Keys / access cards: Members are prohibited from passing on keys, key cards and membership cards issued to them by NLND Berlin to other persons.

D — Personal data: NLND Berlin processes the Member's personal data in connection with the membership to the extent permitted by law. Detailed information on data processing and the Member's related rights can be found in the NLND Berlin Privacy Policy.

E — Photo, video and/or audio recordings of Members at events: Video, photo and/or audio recordings ("**Recordings**") are regularly made at NLND Berlin events for use in promotional external communications. Members agree that NLND Berlin and/or authorised third parties may make Recordings of the Member at events and subsequently use them for promotional external communications, as described in more detail below, and/or within NLND (e.g. intranet), and consent to this by attending the event. Members who do not wish to appear in such Recordings can inform NLND Berlin or the respective photographer at the event at any time.

By attending the event, Members in particular consent to NLND Berlin publishing, reproducing, distributing and making publicly available the Recordings – where applicable after editing for optimal presentation – free of charge and generally without restriction in time or place, for promotional external communications on the NLND Berlin website and/or via other communication channels (including social media channels) in any current and future audiovisual media. This includes in particular, but not exclusively, the use of the Recordings in the form of photographs, live broadcasts, broadcasts and/or recordings made by NLND Berlin and/or the respective organiser and/or its agents in connection with the event. Members may withdraw their consent at any time with effect for the future by email to *NLND@gcd.berlin*. If consent is withdrawn,

posts already published on social media channels in the past need not be removed.

F — Special provisions during pandemics (e.g. COVID-19): Pandemic-related situations may lead to restrictions, in particular but not exclusively regarding access rights and presence on the NLND Berlin Campus. NLND Berlin expressly reserves the right to change access, presence and hygiene rules in order to respond to the dynamic development of the pandemic. NLND Berlin will inform its Members, tenants, visitors, partner companies, employees and other persons seeking access to the premises through notices, information provided by staff at the respective reception and by electronic means. If these persons do not follow the established rules, NLND Berlin may refuse them access. NLND Berlin expressly reserves the right to issue a ban from the premises.

G — Communication: Upon conclusion of the contract, the Member is obliged to provide NLND Berlin with a current email address through which NLND Berlin can communicate with the Member. The Member agrees that NLND Berlin may also make legally relevant declarations to the Member by email. The Member undertakes to notify NLND Berlin of any change of email address without undue delay.

H — Use of the NLND Berlin brand: Membership does not entitle Members to use the NLND Berlin brand. Members may only use the NLND Berlin brand if and to the extent that NLND Berlin has given its express consent in text form.

XI Changes to these Terms

NLND Berlin will notify Members of intended amendments to these Terms in text form (e.g. by email) no later than one month before they are scheduled to take effect. Amendments that do not concern the main obligations owed by NLND Berlin (access to the NLND Berlin Campus and the NLND Hub and use of the NLND Network) or the Membership Fees owed by the Member are deemed accepted unless the Member objects in text form, e.g. in writing or by email, within one (1) month of receiving the notice of amendment. NLND Berlin will point this out to the Member in the notice of the intended amendment.

XII Final provisions

A — Should one or more provisions of these Terms be or become invalid, the validity of the remaining provisions shall not be affected.

B — Any use of the services offered by NLND Berlin in connection with the membership is governed exclusively by German law, excluding private international law, uniform international law and in particular the United Nations Convention on Contracts for the International Sale of Goods (CISG).

C — For questions or suggestions regarding the membership or these Terms, please feel free to contact NLND Berlin at *NLND@gcd.berlin*.

D — NLND Berlin is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.

Instructions on withdrawal

RIGHT OF WITHDRAWAL
You have the right to withdraw from this contract within fourteen days without giving any reason.

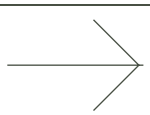
The withdrawal period is fourteen days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (NLND GmbH, Am Haag 14, 82166 Gräfelfing, +49 30 814566830, *NLND@gcd.berlin*) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

EFFECTS OF WITHDRAWAL
If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen (14) days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested to begin the performance of services during the withdrawal period, you shall pay us an amount which is in proportion to what has been provided until you have communicated to us your withdrawal from this contract, in comparison with the full coverage of the contract.



Last modified:
23 October 2026