

Taman Chhetri

Hospitality Professional | 7+ Yrs Experience

Samsing TG, Junction Line
Matiali, Jaipalguri, 735223

(+91) 7076679165
chettritammu@gmail.com

OBJECTIVE

Dedicated and resilient hospitality professional with over 7 years of experience in fast-paced restaurant and guest house environments across India. Proven track record of managing high-volume service, including 12–16 hour shifts during peak tourism seasons.

Skilled in barista operations, cocktail mixing, and mocktail preparation. Currently seeking a Barista cum Waiter role in Dubai to leverage my operational efficiency and commitment to high-quality guest service in a fast-paced coffee shop environment.

EXPERIENCE

Rocky's Cafe, Old Manali, Himachal Pradesh — Waiter

MARCH 2022 - PRESENT

Deliver prompt, high-quality table service to a diverse clientele during peak season, managing 12–16 hour shifts.

Beverage Service: Provide dedicated bar assistance during rush hours, preparing a variety of coffee drinks, cocktails, and mocktails to maintain efficient service flow.

Coordinate seamlessly with kitchen and floor staff to ensure efficient service flow and guest satisfaction.

Maintain strict cleanliness and sanitation standards in the dining area to ensure a welcoming environment.

Assist in guest house operations, ensuring high standards of room readiness and guest hospitality.

Mentokling Guest House And Apple Garden Restaurant, Ladakh — Waiter

2020 - 2021

Delivered professional service in a remote, high-altitude tourism environment.

Managed inventory and guest orders while maintaining efficiency during 12–16 hour shifts.

Handled diverse clientele, ensuring guest satisfaction in a fast-paced

SKILLS

Customer Service: Fluent in high-pressure interaction, guest relations, and service recovery.

Operational Stamina: Proven capacity to perform consistently during 12–16 hour shifts.

Adaptability: Proven experience working in extreme terrains, from coastal Goa to high-altitude Ladakh.

Operational Efficiency: Experienced in POS system operation, cash handling, and fast-paced service workflows.

Beverage Preparation: Skilled in barista techniques, cocktail mixing, and mocktail preparation.

LANGUAGES

Nepali (Native), Hindi (Fluent),
English (Basic), Bengali (Basic).

environment.

Supported guest house operations, including managing guest check-ins and ensuring facility cleanliness.

Saxony Beach Huts & Restaurant, Goa — *Waiter*

2017 - 2020

Delivered food and beverages in a high-demand beach-side restaurant.

Assisted in bar operations and restaurant setup to ensure smooth daily transitions.

Maintained composure and quality service despite the high-volume pace of Goa's tourist season.

Supported guest house operations, maintaining the property and assisting with guest needs.

Indian Army (Contractual), Gurudongmar Sikkim — *High Altitude Operations Porter*

SEASONAL (4 Seasons)

Provided critical logistical support and operational assistance at an altitude of 5,400+ meters.

Developed extreme physical endurance and mental discipline in challenging, harsh weather conditions.

Worked in a highly structured, disciplined environment requiring strict adherence to safety protocols and teamwork.

EDUCATION

Samsing High School, Samsing TG — *12th Grade Dropout*

2012 - 2014

Studied a variety of subjects including math, science, and literature.

Developed strong critical thinking skills and the ability to work both independently and as part of a team.

REFERENCES

Available upon request.