# Lucas Marcolino Product Designer (UX/UI)

Digital Nomad (Currently in South Africa), Origin: Brazil Time Zone Availability: Aligned with US (PST/EST) and LATAM time zones

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# About me

Experienced Designer with seven years of experience delivering innovative design solutions across mobile apps and web platforms. I have collaborated with clients and leading companies in finance and technology, significantly contributing to key business metrics. Currently, as a self-employed Product Designer, I provide UX/UI design services to a diverse clientele.

# Experience

# Sep 2023 – Present

# Product Designer, Self-employed

Providing UX/UI design services for clients, managing projects from strategy to launch, and ensuring high-quality, impactful product experiences globally.

# Feb 2021 – Sep 2023

São Paulo, Brazil - Product Designer, PagBank

- Led the end-to-end design process for the payment terminals store within the PagBank app.
- Enhanced user experiences on the homepage and checkout process of the PagBank online store.
- Designed and improved product and after-sales service experiences across SaaS, app, and web platforms.
- Conducted user research, usability testing, and A/B testing.
- Collaborated with cross-functional teams, including product managers, researchers, UX writers, and engineers.

# Achievements:

• Increased business metrics through strategic design improvements.

#### Dec 2019 - Feb 2021

São Paulo, Brazil - Ul Designer, PagBank

• Enhanced the user experience design for the homepage and landing pages.

#### Achievements:

- Standardized interface components.
- Optimized the hand-off process.

#### Aug 2018 - Nov 2019

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São Paulo, Brazil - UX/UI Designer, Innova - All Around The Brand
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- Managed all UX/UI design demands for the agency.
- Designed interfaces for apps, web apps, websites, and landing pages.
- Developed comprehensive style guides.

#### Achievements:

- Implemented design review processes within the engineering team.
- Documented style guides for consistent design language.

#### Apr 2017 – Jan 2019

São Paulo, Brazil - Web Designer, Self-employed

- Designed interfaces for marketing emails, apps, websites, and landing pages.
- Developed front-end components using HTML, CSS, and JavaScript.

Achievements:

• Completed over 100 projects for clients worldwide.

# Education

**Course - Data and Quantitative Research** *Nov 2021, Aprender Design* 

**Course - UX Creating Killer Experiences** *Dec 2019, FIAP* 

Bachelor's Degree - Digital Design 2014-2018, University Anhembi Morumbi

**Certificate Program - Visual Communication** 2012 - 2013, ETEC José Rocha Mendes

# Languages

Portuguese — Native English — Advanced

# Scholarships & Awards

### Scholarship, 2014

PROUNI - A scholarship from the University for All Program (ProUni) is a benefit offered by the federal government that covers 100% of the tuition fees for an undergraduate course in private higher education institutions.

# Tools

**Design and Prototyping** Sketch, Figma, Adobe XD, InVision Studio

**Collaboration** Miro, FigJam, Slack, Trello, Asana, Jira

#### **Research and Data Analysis**

Google Analytics, Hotjar, SurveyMonkey, Maze

**Documentation** Notion, Jira, Excel