

Trusted, Clinically Led Hearing Care Across Chelmsford, Upminster, Hornchurch & Westcliff-on-Sea

Over 25 years of evidence-based audiology,
delivered independently, thoughtfully, and
always in the patient's best interest.

ClickHearing



“My hearing’s not *that* bad.”

Hearing aid users wait, on average, 10 years before getting help for hearing loss. But during that time, communication with loved ones becomes more difficult, and isolation and health risks increase. “Our findings emphasized just how important it is to be proactive in addressing any hearing declines over time,” says Lin.

Noticing a change

Conversations feel more tiring



Noticing a change

Conversations feel more tiring



You book a visit

We explain what's ahead







We explain, then recommend

Clear answers, personal to you

We explain, then recommend

Clear answers, personal to you



We verify

Real ear measurement, not guesswork

We explain, then recommend

Clear answers, personal to you



We verify

Real ear measurement, not guesswork



We optimise, in real life

Fine-tuned around what matters

We explain, then recommend

Clear answers, personal to you



We verify

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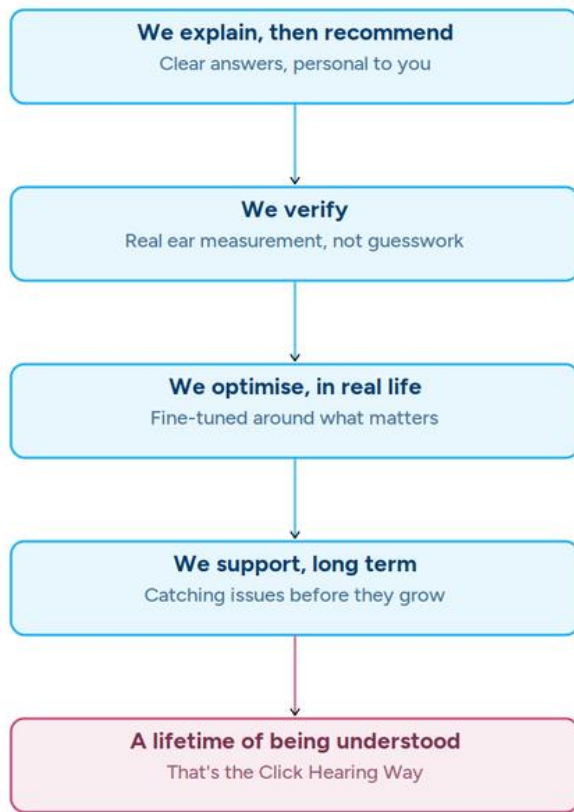
We optimise, in real life

Fine-tuned around what matters



We support, long term

Catching issues before they grow





"The devices offer so much, from improved hearing to listening to music, taking phone calls straight to your hearing aid, and adjusting them to suit your surroundings."

I realised I couldn't hear the conversations of people around me. I was convinced it was just a problem with my ears, maybe wax or some sort of infection. I went and saw a medical consultant first, who told me I had a hearing loss problem and needed hearing aids. It was all very matter of fact but really scary for me. When I first went to see Ben Mann at Click Hearing, he put me at ease and immediately understood my concerns. My first test was to see Ben Mann at Click Hearing, he put me at ease and immediately understood my concerns. My first test was to see Ben Mann at Click Hearing, he put me at ease and immediately understood my concerns. My first test was to see Ben Mann at Click Hearing, he put me at ease and immediately understood my concerns.

John A

“About seven years ago, I first realised there was an issue with my ears but ignored it and adamantly refused to wear hearing aids, as recommended. I had concerns and didn't want hearing aids, so I went to see Click Hearing hoping they would diagnose the root cause of my tinnitus and help me. There was no cure, but they showed me how they could help. Now, with hearing aids, I can join in conversations and contribute in business meetings. I can also hear the TV without having the volume at 80%. My favourite thing about working with the clinic was realising my hearing was shot at a fairly young age and actually walking out being able to hear things I didn't realise I couldn't hear. If you are concerned about your hearing and considering visiting them, go!”

Michael G

"I also enjoy hearing things like the birds singing, which I was unaware I couldn't hear before having aids fitted."

I first noticed my hearing loss in my late 50s or early 60s. I knew I had a problem and was pleased to be able to sort it out. My first impression of the clinic was just as good as it was before it moved over from Digiclear. The staff are extremely good and very helpful, and you can generally see them at short notice. Having hearing aids has made a lot of difference. I can now hear the TV better, and when out in a restaurant I can hear the conversation around the table. I also enjoy hearing things like the birds singing, which I was unaware I couldn't hear before having aids fitted. I would suggest anyone concerned about their hearing goes along, has a hearing test, and maybe tries hearing aids to see the benefit.

Kath K



"Do it, it could make a difference to your life and you will be treated with patience and understanding."

I first realised something was up with my hearing when my family brought the subject up. I didn't think I had a problem with my hearing, but my first impressions of Click Hearing were very positive, with lovely receptionists and a friendly and professional audiologist. Hearing aids have enabled me to socialise, travel, enjoy theatre, and so much more. The audiologists I have met listen and work with you to ensure you receive the best solution for your hearing loss.

Frances S

"The staff have always been very helpful and their after sales attention is excellent, often resolving any issues I have had."

I first realised I had a hearing challenge probably as long as 20 years ago when I was struggling and needed help. I was concerned about whether hearing aids would help my issues and whether I would have permanent hearing loss. A friend in Chingford referred me to Click Hearing and my first impression was that they seemed very knowledgeable about hearing loss. I still wear hearing aids provided by the clinic and they have made a big difference to my quality of life and my confidence. The staff have always been very helpful and their after sales attention is excellent, often resolving any issues I have had. I would say to anyone concerned about their hearing not to hesitate in visiting, as they are very knowledgeable and can give you the best advice and support.

John M

"Nothing is too much trouble for the team, they are really great."

My hearing gradually deteriorated while I was still working, around 2013, and it made working with children very difficult. I didn't have any concerns before getting in touch as I knew deafness ran in my family. From my first contact with Click Hearing, they were so, so helpful and couldn't do enough to help - amazing! I couldn't manage without my hearing aids now, life is so much better. Nothing is too much trouble for the team, they are really great. If you are concerned about your hearing, make an appointment; you'll get good advice and thorough tests done with great care.

Anonymous



"Without a hearing aid, I would not have been able to succeed in my career."

When I was 21, I was struggling to hear well, feeling dizzy and sick, and was diagnosed with Meniere's. When I heard a local independent audiologist was opening, it was good news. My first impression of Click Hearing was that they were very professional, helpful, and caring. The staff are very polite, helpful, and caring. Without a hearing aid, I would not have been able to succeed in my career. It gave me confidence in meetings and improved my quality of life. If you are having trouble hearing, don't leave it, the hearing aids will change your quality of life.

Gary M

"They do not pressure you into having hearing aids, and you will be amazed by the difference they make."

From my twenties through to my forties, I had numerous operations on my ears to try to improve my hearing. When my previous supplier closed, I needed new hearing aids, and Click Hearing were in my local area, so I decided to contact them. My first impressions were very good. They are a modern business and were happy to help me. The hearing aids have improved my life immensely. The modern aids allow you to adjust hearing levels in different settings and make things like telephone calls much easier thanks to Bluetooth connectivity. The ease of booking appointments and the friendliness and professionalism of all the staff stand out. If you are concerned about your hearing, please visit the clinic. They do not pressure you into having hearing aids, and you will be amazed by the difference they make. There is no need to worry about any perceived stigma, as most people I meet do not even realise I am wearing hearing aids.

David A

"You will be amazed by the difference hearing aids can make and there is no longer a stigma about having them."

I vividly remember being in a meeting and realising that all I could hear was noise with the number of people in the room. I knew I had to do something, so I had no concerns before contacting Click Hearing. They came recommended, so I felt confident on my first visit. The professionalism of all the staff and their attention to detail stood out to me. Hearing aids have made a difference that is incredibly hard to explain and have dramatically improved my quality of life. You will be amazed by the difference hearing aids can make and there is no longer a stigma about having them. More importantly your quality of life will dramatically improve.

Neil A

We're Looking Forward to Seeing You.

If you have any questions, you can
contact us at 0800 6121 345

ClickHearing

