



**PRIVACY  
POLICY**

## 1. General

This Privacy Policy governs the collection, processing, and use of your Personal Information when you access or use the FXLIVECAPITAL Ltd. website, [www.fxlivecapital.com](http://www.fxlivecapital.com) (the "Website"), and any products or services offered by us ("Services").

"Personal Information" refers to identifiable information about an individual, such as name, address, email address, financial details, and banking information. This Privacy Policy describes:

- The types of Personal Information we collect and how it may be used; How and why we may disclose your Personal Information to third parties; The transfer of your Personal Information internationally;
- Your rights regarding access, correction, updating, and deletion of your Personal Information;
- Security measures to protect your Personal Information;
- Retention policies for your Personal Information.

This Privacy Policy also provides an overview of our use of cookies. For more details, please see our [Cookie Policy](#).

FXLIVECAPITAL Ltd. controls the collection of your Personal Information and determines the purposes for which it is used, acting as a "data controller" under the General Data Protection Regulation (EU) 2016/679 ("GDPR") and other relevant data protection laws.

## 2. Collection and Use of Personal Information

### A. Personal Information We Collect

We may collect the following Personal Information:

- Contact Information: Name, address, and email.
- Account Information: Username and password.
- Financial Information: Bank account details, trading activity, transaction history, and associated charges.
- Identity Verification Information: Images of government-issued IDs (e.g., passport, national ID, driver's license).
- Residence Verification Information: Utility bill details or similar proof of residence.
- Other Information: Details gathered during our KYC procedures, including information about your financial status and source of funds.

Additionally, we automatically collect certain data when you access the Website or use our Services. This includes:

- Device and Usage Information: Details about the device or computer you use, such as model, operating system, browser type, IP address, and device identifiers. Website Usage Data: Server logs, including login details, visit dates and times, pages viewed, IP address, and time spent on our Website.
- Device Statistics: Upload and download speeds, storage space usage, and other device performance data.

### B. Use of Cookies and Similar Technology

Our Website uses cookies—small text files stored on your computer—to distinguish you from other users, improve functionality, and enhance user experience. For more details on our use of cookies, refer to our [Cookie Policy](#) on [www.fxlivecapital.com](http://www.fxlivecapital.com).

## C. How We Use Your Personal Information

We may use your Personal Information to:

- Process your transactions and facilitate service delivery.
- Fulfill legal and regulatory requirements.
- Verify your identity and comply with our Anti-Money Laundering (AML) policies. Detect, investigate, and prevent fraud or unauthorized activities.
- Protect our rights and property.
- Personalize your experience with our Services.
- Analyze Website usage and improve offerings.
- Address customer service requests and inquiries.
- Communicate with you about Services, updates, and promotions.
- Administer contests, surveys, or other features on the Website.
- Combine your Personal Information with other data we hold for improved services. Carry out any other purpose for which the information was collected.

If you prefer not to receive marketing communications, you may opt-out by contacting us at [support@fxlivecapital.com](mailto:support@fxlivecapital.com).

## 3. Disclosing and Transferring Personal Information

**A. Disclosures to Third Parties** To provide our Services, we may share your Personal Information with trusted third-party service providers who support our business operations. These providers are bound to protect your information and use it only for the purposes specified. By using our Website or Services, you consent to these disclosures.

### B. Disclosures to Legal Authorities

We may disclose your Personal Information to law enforcement, regulatory authorities, or other governmental bodies when:

- Required by subpoena, court order, or legal procedure.
  - Necessary to prevent physical or financial harm.
  - Necessary to report suspected illegal activities.
  - Required to investigate breaches of our Privacy Policy or agreements.
- ### C. International Transfers of Personal Information

We may transfer your Personal Information between data centers globally to ensure service availability and compliance. These transfers are carried out in accordance with legal requirements, using secure channels.

### D. Other Circumstances for Disclosure

Your Personal Information may also be shared under the following circumstances:

- With your consent or upon your instruction.
- With our affiliates, subsidiaries, and associated entities.
- When necessary to protect our rights, property, or safety.
- To detect, investigate, and prevent fraud or unauthorized activities.

## 4. External Websites

Our Website may contain links to external websites. We do not control or take responsibility for the content, privacy practices, or activities of these third-party sites. We recommend reviewing the policies of any website you visit.

## 5. Your Rights Regarding Personal Information

You have several rights concerning your Personal Information, including:

- The right to be informed about data processing activities.
- The right to access, correct, update, or delete your Personal Information.
- The right to object to data processing in certain circumstances.
- The right to withdraw consent for data processing.
- The right to data portability, allowing you to obtain and reuse your data for other services.
- The right to request deletion of your Personal Information in certain situations (“right to be forgotten”).

To exercise your rights, contact us at [support@fxlivecapital.com](mailto:support@fxlivecapital.com). We may request additional information to verify your identity before processing your request.

## 6. Security of Personal Information

We employ a range of security measures to protect your Personal Information, including:

- Password-protected directories and databases.
- SSL encryption to secure data transmission.
- Limited access to hosting servers with two-factor authentication and traffic encryption.

Only authorized personnel have access to Personal Information, and they are required to maintain confidentiality. We review these measures regularly to address new security developments.

## 7. Retention of Personal Information

We retain Personal Information as long as necessary to fulfill the purposes outlined in this Privacy Policy, subject to legal and regulatory requirements. In line with record-keeping obligations, we retain certain information for at least five years after an account is closed or a contract is terminated.

## 8. Updates to This Privacy Policy

FXLIVECAPITAL Ltd. reserves the right to amend this Privacy Policy at any time. Changes will be posted on our Website, and we encourage users to review the Privacy Policy periodically.

## 9. Data Protection Officer

For any questions or concerns regarding your data rights, please contact our Data Protection Officer at [support@fxlivecapital.com](mailto:support@fxlivecapital.com).

This Privacy Policy reflects our commitment to safeguarding your personal data and ensuring transparency in our data handling practices.

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