

Sarvesh Parbhoesingh

Senior Business Analyst

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PROFILE

Sarvesh is a Senior Business Analyst with nine years of experience in complex organisations where business and IT are inextricably linked. He is deployed on challenges where direction, structure and substantiated choices are lacking; he ensures that decisions are based on content, not assumptions.

Analytically strong, an effective communicator, and results-driven. He moves comfortably at strategic, tactical and operational levels: the conversation partner who brings calm to complex trajectories, creates momentum, and is not afraid of direct substantive debate.

ROLES

(Sr.) Business Consultant
(Sr.) Business Analyst
Information Analyst
Process Facilitator
Team Lead
Data Analyst

INDUSTRIES

Central Government
Energy & Grid Management
Retail
Banking
Production & Distribution
Consumer Products

CORE COMPETENCIES & TOOLS

Requirements Stakeholder Mgmt
Business Intelligence BPMN
Decision-making Agile / Scrum
Data Management SQL · PowerBI
IAM / SSO Impact Analysis
Process Modelling

WORK EXPERIENCE

BusinessBridge Consulting

Apr 2024 – Present

Freelance Senior Business Analyst · Owner

Operating independently under his own firm, seconded at senior level to the clients listed below.

PostNL

May 2026 – Aug 2026

Process & Information Analyst · IT Sorting Domain

Replacement of sorting decision system SBS NG by SBS Now: analysing, specifying and documenting required features as the link between business and IT.

- Modelled the as-is situation of the PA-table, S2L/SASKIA and SBS Management via BPMN; validated with stakeholders.
- Analysed and specified features within the phase-out scope; facilitated sizing for IT realisation.
- Aligned on which functionality goes into SBS Now versus elsewhere in the application landscape.

Validated process models, specifications and alignment results, directly usable as the basis for realising SBS Now.

BPMN Process Modelling As-is/To-be Feature Specification Stakeholder Mgmt Visio

NS Stations

Apr 2025 – Mar 2026

Senior Business Analyst & Requirements Engineer · NS Retail

Modernisation of the retail IT landscape at stations ('Store of the Future'): requirements for checkout software, self-scan and hardware; co-design of the delivery process.

- Translated stakeholder needs into testable functional and non-functional requirements for checkout software, self-scan and hardware.
- Established the delivery process and implemented it organisation-wide, including decision-making, prioritisation and handover to realisation.
- Aligned with solution architects on the impact on POS, CRM, SAP S/4HANA and back-office platforms; involved in REST/JSON, IAM/SSO and chain integrations.

More predictable deliveries and demonstrable alignment with the needs of NS Retail and its end users.

Requirements Engineering

SAP S/4HANA

IAM/SSO

REST/JSON

POS/CRM

Agile

BPMN

Stedin

Apr 2024 – Dec 2024

Business Consultant · Change Team Project Management

- Fit-gap analysis of information needs from Excel, Access, Word and SAP; defined KPI/TPI/OPI indicators in alignment with the business owner.
- Implemented improved project management methodologies in sprints via PowerBI and BlueDolphin.

Higher project capacity and shorter lead times; Stedin better positioned to respond to growing network demand.

Fit-gap Analysis

KPI/TPI/OPI

PowerBI

BlueDolphin

SAP

Data Management

Ministry of General Affairs

Nov 2022 – Mar 2024

Senior Business Analyst · Platform Government Online

Cloud migration of 500+ government websites across four Scrum/DevOps teams.

- Optimised IAM/SSO processes and documented them in BPMN models (Visio); conducted business impact analyses.
- Guided stakeholders in Agile/SAFe in translating business goals into implementation.

Successful migration of more than 500 government websites to the cloud.

IAM/SSO BPMN Agile/SAFe Impact Analysis Cloud Migration Visio Scrum/DevOps

Vanderlande

Nov 2022 – Jan 2023

Senior Business Analyst · Sustainability Data Hub

- Gap assessment, as-is and to-be architecture, and business case for the Sustainability Data Hub in three months.
- Conducted stakeholder interviews, actively led discussions on roadmap and milestones; drafted business case.

Gap assessment, to-be blueprint and business case presented to senior management within 3 months, used in subsequent phases.

Gap Assessment As-is/To-be Business Case Architecture Roadmap Stakeholder Mgmt

Stedin

Jun 2022 – Oct 2022

Senior Business Intelligence Analyst · Business Support Services

Responsible for BI and data initiatives in the commercial chain around outages and maintenance, acting as the connecting link between BSS and the business.

- Established a structured communication process between BSS and business for clear information flows and shared understanding of data challenges.
- Coordinated the connection to the central Data Lake; ensured consistent data delivery from the commercial chain.
- Led the standardisation programme in BlueDolphin for uniform data definitions and consistent reporting structure.

Structured connection to the central Data Lake and standardised definitions as the foundation for reliable BI reporting within Stedin.

Business Intelligence Data Lake BlueDolphin Data Management Standardisation

Eneco

Apr 2021 – May 2022

Technical Lead Data Analytics · Commercial Domain (BTO)

- Built a fully functional data analytics dashboard in PowerBI; defined KPI/TPI/OPI indicators with business leads.
- Presented data insights to senior management to drive broader adoption of data-driven working.

Asked to guide two additional teams and provide them with high-quality data flows and dashboards.

PowerBI KPI/TPI/OPI Data Analytics Dashboard Stakeholder Mgmt

ABN AMRO

Nov 2020 – Mar 2021

Remediation Officer & Business Analyst · Future Model Landscape (ECB)

Resolution of critical data gaps in ECB risk models, with quantitative analyses as substantiation for senior management.

- Coordinated four data gaps: determined per gap the scope, impact and solution direction in alignment with domain owners.
- Substantiated solutions with quantitative analyses in Databricks, SQL and Access.
- Delivered four approved solution documents to senior management within tight ECB deadlines.

Four approved solution documents; the improved data quality enhanced the accuracy of ABN AMRO's risk models.

SQL

Databricks

Access

Data Quality

Risk Models

ECB Compliance

ABN AMRO

Jan 2020 – Oct 2020

Digital Data Expert (Business Analyst) · Corporate Data Office

Data quality and availability research for ECB risk models, as the first link in the subsequent Remediation programme.

- Coordinated six extensive gap assessments (each 80+ pages) on data quality and availability for the ECB risk models.
- Performed analyses in SQL and Access; prepared findings and recommendations in alignment with domain owners.
- Delivered the substantive foundation for the Remediation programme, for which Sarvesh was subsequently asked to join.

Six approved assessments as the substantive foundation for the Remediation programme that followed.

Gap Assessment

Data Quality

Data Management

SQL

Risk Models

PALLAS Reactors

Sep 2019 – Jan 2020

Business Analyst · Digital Twin Information Model

Construction of the semantic information model for the Digital Twin of the PALLAS research reactor, in close collaboration with international partners.

- Iteratively built an ISO 15926-compliant semantic information model for lifecycle data management of the reactor.
- Consulted with international stakeholders (UK/PT) on requirements; validated model constraints and processing rules.
- Translated complex technical requirements into a formal information model applicable throughout the full lifecycle of the installation.

Operational information model as the foundation for data management of the reactor throughout its full lifecycle.

ISO 15926

Digital Twin

Information Modelling

Semantic Model

Requirements

EARLY CAREER

European Credit Partners

Jun 2016 – Aug 2019

Business Analyst → Data Analyst

Three consecutive projects: IT infrastructure restructuring, custom ERP development in 40 sprints (managing a €50M client portfolio), and customer profiling and payment predictions based on ERP data and external data sources (Dun & Bradstreet). Role grew from analyst to substantive driver of product and process.

- ERP
- Agile/Scrum
- SQL
- Data Analysis
- Customer Profiling
- Process Modelling

Rijkswaterstaat

Aug 2015 – Feb 2016

Business Analyst Intern

User research around open data; recommendations presented to management and operations and translated into top-down improvements to the data portal.

- User Research
- Open Data
- Requirements
- Stakeholder Mgmt

EDUCATION

MSc Information Management

Tilburg University · 2017–2020

Pre-master Information Management

Tilburg University · 2016–2017

BASc Business Administration

Hogeschool Rotterdam · 2012–2016

Secondary Education (HAVO)

Gertrudiscollege · 2005–2011

CERTIFICATIONS

- ✓ BCS Foundation in Business Analysis
- ✓ Information Excellence Domain Course
- ✓ English for Academic Purposes (C1)

COURSES

Process Modelling with BPMN · Requirements Analysis · Define & Refine Use Cases · Scrum Kickstart · Product Owner Training · Pyramid Principles · Decision Modeling in DMN

LANGUAGES

- DutchNative
- EnglishFluent (C1)

INTERESTS

- Home Barista
Enjoys experimenting with espresso variants and coffee varieties from around the world.
- Travel
Visits at least two new destinations per year.
- Film
Active cinema subscription holder.