

VoiceController Privacy Policy

Effective Date: 9.16.24

Welcome to www.voicecontroller.ai ("Website"). Your privacy is important to us, and we are committed to protecting it. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website and use our services. By accessing or using the Website, you agree to this Privacy Policy. If you do not agree with the terms of this policy, please do not use the Website.

1. Information We Collect We may collect several types of information from and about users of our Website, including:

- a. Personal Information Personal Information is information that identifies you as an individual, such as: • Name • Email address • Phone number • Billing and payment information We collect Personal Information when you register on our Website, sign up for our services, or interact with us directly.
- b. Non-Personal Information Non-Personal Information does not reveal your identity and may include: • Browser type • IP address • Operating system • Time and date of access • Referring website • Information about how you interact with our Website We collect Non-Personal Information automatically as you navigate through the Website using cookies, web beacons, and other tracking technologies.
- c. Voice Data Our core services rely on the collection and processing of voice data. When you use our voice recognition features, we may collect and store audio recordings for the purpose of processing voice commands and improving our services. Any voice data collected will be treated in accordance with this Privacy Policy.

2. How We Use Your Information We use the information we collect for a variety of purposes, including:

- To provide, operate, and maintain the Website and its services.
- To process your transactions and manage your account.
- To improve our products and services, including voice recognition accuracy.
- To communicate with you about your account, support inquiries, updates, and promotional offers.
- To detect, prevent, and address technical issues, fraud, or illegal activities.
- To comply with legal obligations.

3. Cookies and Tracking Technologies We use cookies and similar tracking technologies to collect information about your interactions with our Website and enhance your experience. You can control the use of cookies through your browser settings. However, disabling cookies may affect the functionality of the Website.

a. Types of Cookies We Use

- Essential Cookies: These are necessary

for the basic functionality of the Website. • Performance Cookies: These help us analyze how users interact with the Website, allowing us to improve it. • Functional Cookies: These allow the Website to remember your preferences and enhance your experience. • Targeting Cookies: These are used to deliver advertisements relevant to you.

4. Disclosure of Your Information We do not sell or rent your Personal Information to third parties. However, we may share your information in the following cases:

- a. With Service Providers We may share your information with third-party service providers who assist us in operating our Website and services. These service providers are contractually obligated to protect your information and use it only for the purposes of providing services on our behalf.
- b. Legal Obligations We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., court orders, government agencies).
- c. Business Transfers In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the business transaction. We will notify you via email and/or a prominent notice on our Website of any such change in ownership or control.

5. Data Security We take appropriate security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, firewalls, and secure socket layer (SSL) technology. However, no method of transmission over the internet is completely secure, and we cannot guarantee the absolute security of your information.

6. Data Retention We will retain your Personal Information only for as long as necessary to fulfill the purposes for which it was collected or as required by law. Voice data and other Non-Personal Information may be retained for longer periods for analysis and to improve our services.

7. Your Rights Depending on your location, you may have certain rights regarding your Personal Information, including:

- The right to access your Personal Information.
- The right to correct inaccurate information.
- The right to request deletion of your Personal Information.
- The right to object to or restrict processing of your information.
- The right to data portability.

To exercise any of these rights, please contact us at support@voicecontroller.ai. We will respond to your request in accordance with applicable data protection laws.

8. Children's Privacy Our Website and services are not intended for individuals under the age of 18. We do not knowingly collect Personal Information from children under 18. If we become aware that we have inadvertently collected such information, we will take steps to delete it.

9. **Third-Party Links** Our Website may contain links to third-party websites or services. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any third-party websites you visit.

10. **International Data Transfers** If you are located outside the jurisdiction where our servers are located, please be aware that your information may be transferred to, stored, and processed in a country that may not have the same data protection laws as your country of residence. By using the Website, you consent to this transfer.

11. **Changes to This Privacy Policy** We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date. Your continued use of the Website after such changes constitutes your acceptance of the revised policy.

12. **Contact Us** If you have any questions or concerns about this Privacy Policy or our practices, please contact us at: • Email: support@voicecontroller.ai By using our Website, you acknowledge that you have read, understood, and agree to the terms of this Privacy Policy.