

ACCEPTABLE USE POLICY

BLYTZ CASHLESS SRL

last updated on 20.07.2024.

1. Introduction

This Acceptable Use Policy (AUP) outlines the guidelines and responsibilities for customers of Blytz Cashless SRL who utilize our cashless payment system, including our software and hardware, web-based Dashboards and applications, and mobile application. This policy is complementary to other agreements and legal documents, including our Privacy Policy, Support Policy, Cookie Policy, Lease Agreement, pricing structure and terms, EULA, and Terms of Service.

All the mentioned documents create a legally binding agreement upon use of the products or services of Blytz Cashless SRL - find a comprehensive overview at:

www.blytzcashless.com/legal

By accessing or using the Service, you agree to be bound by the terms and conditions of this Agreement. If you do not agree to these terms, do not use the Service.

2. Scope

This policy applies to all customers, including festivals, events, theme parks, and similar businesses, that use our cashless payment system. It covers the use of our web-based Dashboard and mobile application for configuring and managing events.

3. Purpose

The purpose of this policy is to ensure the secure and efficient use of Blytz Cashless SRL's resources, prevent reverse engineering, fraud, money laundering, or terrorist financing, and to establish clear guidelines for acceptable use.

4. General Guidelines

4.1 Acceptable Use

Customers are expected to:

- Use Blytz Cashless SRL's resources (software, hardware, web-based Dashboard, and mobile applications) for legitimate business purposes only.
- Comply with all relevant laws and regulations while using our services.
- Maintain the confidentiality and security of their account information and passwords.

4.2 Unacceptable Use

The following actions are prohibited:

- Using Blytz Cashless SRL's resources for any unlawful activities, including fraud, money laundering, or terrorist financing.
- Attempting to reverse engineer, decompile, or disassemble any part of Blytz Cashless SRL's software or hardware.
- Sharing, distributing, or disclosing any confidential information obtained through our services without proper authorization.
- Engaging in activities that could harm the reputation or operations of Blytz Cashless SRL or its customers.

4.3 Security Measures

Customers must:

- Implement and maintain strong password policies to protect their accounts.
- Ensure that all data transmitted through Blytz Cashless SRL's systems is securely encrypted and protected against unauthorized access.
- Report any security breaches or suspicious activities immediately to Blytz Cashless SRL.

4.4 Confidentiality and Privacy

Customers must respect the confidentiality and privacy of all data accessed through Blytz Cashless SRL's systems. This includes:

- Not disclosing any personal or sensitive information without proper authorization.
- Adhering to all applicable privacy laws and regulations when handling data.

4.5 Compliance with Legal and Regulatory Requirements

Customers are responsible for ensuring their use of Blytz Cashless SRL's resources complies with all applicable laws and regulations. This includes, but is not limited to, laws related to data protection, financial transactions, and consumer protection.

5. Consequences of Violations

Violations of this Acceptable Use Policy may result in:

- Suspension or termination of access to Blytz Cashless SRL's resources.
- Legal action against individuals or entities involved in the violation.
- Reporting of unlawful activities to relevant authorities.

Contact Information

For any questions or concerns regarding this document, please contact:

Blytz Cashless SRL (hello@blytzcashless.com)

St. Johannesweg 15,

39050 Völs am Schlern,

Bolzano, Italia.

Acknowledgment

Blytz Cashless SRL reserves the right to update or modify this document at any time. Notification of changes will be provided through official communication channels.

By using Blytz Cashless SRL's products and services, you acknowledge that you have read, understood, and agree to comply with the information laid out in this document.