

Sandeep Chavan

Lead UI/UX Designer

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PROFESSIONAL SUMMARY

Lead UI/UX Designer with 8+ years of experience across SaaS, Enterprise, and E-commerce. Built and scaled design systems that cut design-to-development time by 60%, led teams of up to 6 designers, and raised WCAG 2.1 accessibility scores from 65% to 92% in 3 months. Translates complex business requirements into user-centered design that measurably improves usability, conversion, and product delivery speed.

CORE COMPETENCIES

Design: User-Centered Design, Design Systems, Wireframing, Prototyping, Information Architecture, User Flows, Visual Design, Concept Design, Accessibility Design (WCAG 2.1), Data Visualization, Usability Testing, Storyboarding, Ideation, Agile Methodology

Research: User Interviews, Surveys, Competitive Analysis, Secondary Research, Design Thinking, A/B Testing, Heatmap Analysis

Tools & Platforms: Figma, Adobe XD, InVision Studio, Zeplin, Illustrator, Photoshop, Notion, FigJam, Miro, Azure, Slack, ClickUp, Uizard, Claude, ChatGPT, Lovable, Readdy, Bolt, Fireflies, Photo AI, Stitch, Hotjar, Crazy Egg.

PROFESSIONAL EXPERIENCE

Lead UX/UI Designer | Gallagher (GCOE)

Pune, India (Hybrid) | December 2022 – Present

- Built a scalable design system and component library, cutting design-to-development time by 60% and standardizing quality across product teams.
- Drove WCAG 2.1 accessibility compliance initiatives, boosting accessibility scores from 65% to 92% within 3 months.
- Streamlined product launches by reducing design revision cycles by 40% through comprehensive user testing programs.
- Mentored and coached a team of 6 designers, standardizing workflows and improving delivery speed by 20%.
- Strengthened collaboration with product and engineering teams, reducing feedback cycles by 30%.

Sr. UX/UI Designer | XYXX Apparels Private Limited

Mumbai, India (Onsite) | March 2022 – November 2022

- Redesigned the checkout flow for conversion optimization, reducing cart abandonment by 15% and streamlining the multi-step payment process.
- Utilized A/B testing and heatmap analysis (Hotjar, Crazy Egg) to identify and remove friction points in the product discovery phase.
- Scaled an E-commerce design system and strategy, cutting design handoff time by 30%.
- Led 10+ ideation workshops and competitive analyses that shortened time-to-launch for new features.
- Boosted Average Order Value (AOV) by 12% by designing a personalized product recommendation module.
- Collaborated cross-functionally to align design decisions with business goals, reducing rework by 20%.

Sr. UI & Product Designer | Live Pages Infotech Pvt. Ltd

Mumbai, India (Onsite) | June 2019 – March 2022

- Delivered visually compelling and cohesive design solutions for multiple international projects, with a focus on usability, brand consistency, and user engagement.

EDUCATION

Bachelor of Commerce (B.Com)

Savitribai Phule Pune University, Pune, Maharashtra

Classical Animation

Elementz The Animation Academy, Nashik, Maharashtra

CERTIFICATIONS

- Foundations of User Experience (UX) Design