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Signing Up for an Account with Interpay Global Payments

How do I sign up for an account with Interpay Global Payments? To sign up for an account with Interpay Global Payments, you will need to complete an application form found [here](#).

What documents do I need to sign up? To complete your registration, you will initially just need your ID. Once the application is submitted, if we need anything else, we will reach out and let you know.

What is Biometric ID Verification? Biometric ID verification is part of our onboarding process designed to protect you from fraud. We use Onfido for this verification process. When you sign up, you will need to take a photo of your ID and then a photo of yourself. This ensures that it is indeed you signing up and not someone fraudulently using your ID. This method provides an additional layer of security and helps protect your personal information.

How long does it take to open an account? The account opening process is typically same day for personal accounts or 1-2 business days for business accounts. Depending on how the company is structured, it could take longer.

Is there a fee for opening an account? No, there is no fee for opening an account with Interpay Global Payments. Our services are designed to be straightforward and cost-effective.

Can I sign up for an account if I am not a UK resident? Yes, Interpay Global Payments accepts clients from various countries. You will find the countries we work with on the permitted jurisdictions list above.

What type of accounts can I open? Interpay Global Payments offers various account types, including personal accounts, business accounts, and joint accounts. Please select the account type that best suits your needs during the registration process.

Is my personal information secure? Yes, Interpay Global Payments is committed to protecting your personal information. We use advanced security measures and comply with relevant data protection regulations to ensure your information is safe.

What should I do if I encounter issues during the sign-up process? If you experience any difficulties while signing up, please contact our customer support team via email or phone.

Our representatives are available to assist you and resolve any issues promptly.

Can I track the status of my account application? Yes, once you have submitted your application, you will receive updates via email. You can also call us to get an update.

What happens after my account is approved? After your account is approved, you will receive a confirmation email with your account details. You can then log in, fund your account, and start making transactions. At this point, your account executive will also get in touch with you to provide further assistance.