






intrepid

Transport & Logistics Company  
SolarWinds Health Check

## Observations & Recommendations

Priority	Observation	Recommendation	Category
<b>Critical</b>			
	Database maintenance has failed	Complete a manual database maintenance job and should it continue to fail log a case with SolarWinds.	Platform Health
	The SQL Server settings are not per the recommended values.	Adjust the SQL settings as recommended by SolarWinds in the Orion Insights report.	Platform Health
			Category
<b>Warning</b>			
	Web Account Session Timeout is not enabled	enable session timeout to prevent users from remaining authenticated to the web UI and consuming resources as well as potential security risks.	Application Configuration
	Agent Polling Issues (Orphaned, Old Version, Unknown Status)	Review and resolve the agent issues or unmanage them.	Application Configuration
	Alert strategy requires a review as there is a large number of definitions, active alerts with a single action consuming a large amount of resources	Create an alert strategy to align SolarWinds with your ITOM process and strategy.	Observability Insights
	Database owner account is OT\hstrydom-a	Confirm that this is a service account & if not replace the account with a service account to avoid issues should this user be removed from the organisation.	Platform Health
		Category	
<b>Informational</b>			
	Non-default polling intervals are configured	Review the polling intervals to ensure this is required	Application Configuration
	There are 340 nodes being polled using UnDP.	Review whether these nodes still require UnDP or can be polled using standard SNMP templates.	Application Configuration
			Category

## SolarWinds Platform Health Statistics

### Platform Server Metrics

Engine Name	Server Type	Current CPU Load	Memory	Platform Version	Windows Version	Polling Completion
SolarWinds01	High Availability Server	15%	15.71/32GB	2024.4.0	2022	100%
SolarWinds01	Main Polling Engine	27%	12.84/32GB	2024.4.0	2022	100%

### Element Summary

# Polling Engines	Total Elements	Nodes	Interfaces	Volumes	Elements/Engines	Highest Element Count	Lowest Element Count
1	4584	582	3230	772	4584	4584	4584

### Element by Polling Engine

Engine Name	Server Type	Total Elements	Nodes	Interfaces	Volumes	Components	Agents
SolarWinds01	Main Polling Engine	4584	582	3230	772	3249	101

### Platform Server Volumes

Node	Volume	Volume Size (GB)	% Available
SolarWinds01	C:\	99.32	25.58%

### SQL Database Server Information

Server Name	CPU Count	Memory	DB Name	Server Version	SQL Instance Name
?	?	?	SolarWindsOrion	2016	SQL.Instance



## SolarWinds Platform Settings

### Group Definitions

Total	Dynamic
27	12

### Dependencies

Manual	Automatic
0	Disabled

### Custom Properties

# Values
28

### Sonar Discovery Jobs

Manual	Scheduled
0	0

### Dashboards

Classic	Modern
333	

### Maps

World	Topology
NO	127

## License Saturation

Product Name	License Size	Used Amount	% Utilization
NPM	SLX	N/A	N/A
High Availability	HA	1	100%
NCM	DL500	88	88%
IPAM	IP1000	2494	15.22%
SAM	SAM50	119	30%

## Alerts

### Alert Metrics

Active Alerts	Alert Definitions	Anomaly Alerts	Alert Stack
357	223	0	Disabled

## Polling Methods

### Node Polling Details

Agent	ICMP	SNMP	WMI
101	40	414	27

### Interface Polling Details

SNMP	WMI
3075	155

### Alert History

Total	Oldest Alert	Old Active	Avg Days
9783	179	148	303

