Data Deletion Instructions

Version 1 (Current)

Effective October 28, 2026

Vnique Social Connect connects a business's Facebook Pages, Instagram professional accounts, and email accounts to the business's own systems. This page explains how to request deletion of your information. You do not need an account with us to make a request.

If you connected an account for your business

1. **Disconnect in Vnique.** In your Vnique settings, select the connected account and choose Disconnect. We stop using the account when it is disconnected.
2. **Remove the app from Facebook.** In Facebook, open Settings, then Business Integrations, find Vnique Social Connect, and remove it. Removing it ends our access, and we delete the stored access token and account identifiers.
3. **Ask us to confirm deletion.** Email legal@vybose.com with the subject "Delete connected account" and the name of the Page or account. We will confirm by email when deletion is complete.

If you sent a message to a business that uses Vnique Social Connect

We do not retain message content after it is delivered to the business, except for a temporary hold of up to 24 hours when redelivery is needed. The business keeps its own records and decides what to retain. To have your messages deleted, contact the business directly. If you cannot reach the business, email legal@vybose.com with the subject "Delete my messages," the name of the business or Page you contacted, and the Facebook or Instagram name you used. We will forward your request to the business and delete any identifiers we hold about you.

What we delete

- Access tokens and account identifiers for the connection.
- The record that links the account to the business.
- Any identifiers we hold about you that came with a message.

We may keep a record that a deletion request was made and completed, and any information the law requires us to keep.

Timing

We complete deletion within 30 days of receiving a verified request. We may ask for information to confirm your identity or your authority over an account before acting.

Contact

Vybose LLC, 5900 Balcones Drive, STE 100, Austin, TX 78731, USA · legal@vybose.com

See also our Privacy Policy.