DisplayNote

DISPLAY VENDOR DESK AID

Cyber Resilience Act software readiness check.

10 questions every display vendor should ask before embedding third-party collaboration, casting or management software.

11 SEP 2026

Article 14 reporting applies

24h to notify your CSIRT and ENISA of actively exploited vulnerabilities or severe incidents, including products already in market.

11 DEC 2027

Wider CRA obligations apply

Technical documentation, vulnerability handling, SBOMs, support periods, EU declaration of conformity and CE marking.

10 questions to ask every third-party software vendor.

INCIDENT READINESS

- [ ] **1.** Who is your named, monitored security contact and escalation owner?
- [ ] **2.** How quickly, from your own awareness, will you notify us of an actively exploited vulnerability or severe incident affecting our product?

SOFTWARE VISIBILITY

- [ ] **3.** Can you identify exactly which software versions ship in each of our firmware or product builds?
- [ ] **4.** Can you provide release-level component information or an SBOM in a standard format (CycloneDX or SPDX)?

VULNERABILITY MANAGEMENT

- [ ] **5.** Do you operate a coordinated vulnerability disclosure process and public security contact?
- [ ] **6.** How do you communicate advisories, affected versions, mitigations and fixes?

LIFECYCLE AND GOVERNANCE

- [ ] **7.** What is your committed support period for each release version?
- [ ] **8.** How long will security updates remain available for the software we ship?
- [ ] **9.** Can you provide these commitments in writing, suitable for our technical documentation?
- [ ] **10.** Who owns escalation if a vulnerability affects our integrated product in market?

READINESS SCORE

GREEN

Documented answer and evidence available.

AMBER

Credible roadmap, owner and date agreed.

RED

No owner, no commitment or no evidence.

If the supplier cannot answer these questions quickly, your CRA readiness may depend on assumptions you do not control.

RED FLAGS

- X No named security contact
- X No VDP or roadmap
- X Will not discuss SBOMs
- X Cannot map versions to builds
- X No support-period commitment
- X Cannot explain incident readiness

NEXT STEPS

- [x] Ask for written answers
- [x] Add evidence to the due-diligence file
- [x] Confirm named contacts before launch

General guidance, not legal advice. Official CRA text governs specific obligations.

INFO@DISPLAYNOTE.COM • DISPLAYNOTE.COM