

THINK-ALOUD PROTOCOL

Original Design Iceberg companion. Define the situation and keep evidence separate from assumptions. Add a sheet when the scope needs more space.

01 / QUESTION

Which interpretation or expectation should this session help examine?

02 / PARTICIPANT

Record relevant experience, context and communication arrangements.

03 / TASK

Write a realistic goal, starting state and observable completion condition.

04 / PROTOCOL

Choose concurrent or retrospective reporting and a brief practice activity.

05 / PROMPTING

Agree neutral reminders, assistance rules and how interventions are recorded.

06 / CAPTURE

Plan consent, recording, timestamps and separate action and speech notes.

REVIEW & DECISION

Original Design Iceberg companion. Interpret the work, record its limits and agree a next action with an owner and a review point.

01 / MOMENT

Locate the task, interface state and observed outcome.

02 / ACTION

Record what happened without adding an inferred motive.

03 / WORDS

Preserve the relevant report and whether it was concurrent or retrospective.

04 / INTERVENTION

What prompting, assistance or technical issue preceded this evidence?

05 / INTERPRETATION

Write a plausible explanation, an alternative and the evidence for each.

06 / NEXT TEST

What design question follows, who owns it and how will it be examined?