



Privacy & Cookie Policy

Last Updated: August 2026

Introduction

At Antwerk, we value your privacy just as much as we value thoughtful design.

This Privacy & Cookie Policy explains how we collect, use, store and protect your personal information when you visit our website, contact us or purchase our products and services.

By using our website, you acknowledge that you have read this Policy.

Who We Are

Antwerk

Belgium

Website: www.antwerkdesign.com

For questions regarding this Privacy Policy, you may contact us using the details on our website.

Personal Information We Collect

Depending on your interaction with us, we may collect:

Contact Information

- Name
- Email address
- Telephone number
- Company name (if applicable)

Project Information

For bespoke furniture enquiries we may collect:

- Project descriptions
- Dimensions
- Budgets
- Drawings

- Inspiration images
- Material preferences
- Delivery address

Order Information

- Billing details
- Delivery information
- Purchase history
- Invoices

Technical Information

When visiting our website we may collect:

- IP address
- Browser type
- Device information
- Operating system
- Website usage statistics
- Cookie preferences

Why We Process Your Data

We process personal information to:

- respond to enquiries;
- prepare quotations;
- manage bespoke projects;
- process orders;
- deliver products;
- provide customer support;
- improve our website;
- comply with legal obligations;
- protect our business against fraud or misuse.

We only process personal information where a valid legal basis exists under applicable data protection legislation.

Legal Basis

Depending on the situation, we process personal information based on:

- your consent;
- performance of a contract;
- compliance with legal obligations;
- our legitimate business interests.

How Long We Keep Your Data

We retain personal information only for as long as reasonably necessary.

Retention periods may depend on:

- contractual obligations;
- accounting requirements;
- warranty periods;
- legal obligations.

Once data is no longer required, it will be securely deleted or anonymised.

Sharing Information

Antwerk never sells personal information.

Where necessary, we may share information with trusted service providers involved in:

- payment processing;
- website hosting;
- delivery services;
- IT support;
- accounting;
- legal compliance.

These providers only receive the information required to perform their services.

International Transfers

Where service providers process data outside the European Economic Area, Antwerk will ensure appropriate safeguards are implemented in accordance with applicable GDPR requirements.

Your Rights

Subject to applicable law, you have the right to:

- access your personal information;
- request correction;
- request deletion;
- restrict processing;
- object to processing;
- withdraw consent;
- request data portability;
- lodge a complaint with the competent supervisory authority.

Requests may be submitted using the contact information listed above.

Security

Antwerk takes appropriate technical and organisational measures to protect personal information against:

- unauthorised access;
- accidental loss;
- destruction;
- misuse;
- alteration.

While no online system can guarantee absolute security, we continuously strive to protect your information using industry-standard practices.

Photography

Where Antwerk photographs completed bespoke projects for portfolio or marketing purposes, we make every effort to respect the privacy of our clients.

Personal information will never be published without permission.

Clients may request that their completed project remains confidential.

Cookies

Our website uses cookies to improve functionality, security and user experience.

Cookies are small text files stored on your device when visiting our website.

Types of Cookies

Essential Cookies

These cookies are necessary for the website to function properly.

Examples include:

- security
- page navigation
- form submission
- session management

These cookies cannot be disabled.

Analytics Cookies

With your consent, we may use analytics cookies to understand:

- website traffic;
- visitor behaviour;
- page performance;
- user experience.

This information helps us improve our website.

Where possible, analytics data is anonymised.

Functional Cookies

These cookies remember preferences such as:

- language settings;
- cookie preferences;
- display options.

Marketing Cookies

Only with your explicit consent may marketing cookies be used.

These cookies may be placed by advertising partners to provide more relevant advertisements.

Antwerk does not use marketing cookies unless clearly indicated through our cookie banner.

Managing Cookies

You may:

- accept all cookies;
- reject non-essential cookies;
- customise your preferences;
- change your consent at any time through your browser settings or cookie preferences.

Disabling certain cookies may affect website functionality.

Third-Party Services

Depending on the services integrated into our website, third parties may place cookies.

Examples include:

- Google Analytics
- YouTube
- Instagram
- Only the services actually used by Antwerk will be active.

Changes to this Policy

Antwerk may update this Privacy & Cookie Policy from time to time.

The latest version will always be available on our website.

Contact

For any questions regarding privacy or the processing of personal information, please contact us via our contact form on our website.

Our Commitment

At Antwerk, trust is the foundation of every collaboration.

Whether we are designing a bespoke furniture piece or simply responding to an enquiry, we are committed to handling your personal information with the same care, transparency and attention to detail that defines every piece we create.

Timeless by design. Made to remain.

*Thank you for placing your trust in **Antwerk**.*