

Quality Policy

(PPP001)



Quality Policy

1 Policy Statement

Papilo is a Waste Management Company that operates predominantly within the UK with a growing operation within the EU. The company provides comprehensive brokered services mainly to large scale factory sites, specialising, on Food Production Sites.

Our company approach to quality is defined and strongly driven by the following management principles & behaviours:

- Building mutually beneficial relationships with our customers and supply chain, ensuring their long-term success through understanding of their needs.
- Providing products and services that consistently meet the agreed requirements of our customers, as well as applicable statutory & regulatory requirements.
- Driving continuous improvement through the implementation of efficient business processes, well-defined measurements, best practices & customer feedback.

These guiding principles permeate the Papilo approach to quality. The quality system used to control the activities and procedures of Papilo complies with:

BS EN ISO 9001:2015

The company CEO has overall responsibility for quality working alongside the Senior Management Team & Integrated Management System Team to ensure the Quality Management System is communicated and understood throughout the organisation and that measurable quality objectives are defined and established.

All company personnel are encouraged to contribute to the continual improvement of operations and the services provided to customers.

This policy will be reviewed on an annual basis.

2 Director sign-off

Name Paul Hodgkiss

Position CEO

Signature *Paul Hodgkiss*

Date 16/10/2024

Document Control

Version	Version Date	Changes By	Version Notes
V1	15/06/2023	MK	Review following Palatine investment
V2	06/02/2024	MK	Updated with Papilo branding
V3	16/10/2024	GH	Corrected the ISO standard

Contact

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