

Mike Faudel

Product Designer

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Senior product designer specializing in enterprise AI tooling — 6+ years designing complex, high-stakes products at Microsoft and Nuance. End-to-end thinker who partners with product and engineering to define what to build, not just how to design it.

EXPERIENCE

Product Designer — Microsoft, Copilot Studio

Aug 2023 – Present

- Design owner for channels, publishing, and sharing on Copilot Studio — a platform with 33M+ active users across enterprise organizations globally.
- Led end-to-end design for publishing workflows and channel integrations (WhatsApp, SharePoint, Slack), reducing deployment errors and improving maker success rates.
- Designed Component Collections from 0→1 — the #2 most-requested feature in the Copilot Studio backlog, now in public preview and projected to meaningfully increase MAU and revenue.
- Contributed interaction patterns and terminology to Copilot Studio's agent lifecycle standards; served as design team point of contact for security triage and risk assessment.

Product Designer — Nuance Communications, Mix

Apr 2020 – Aug 2023

- Led end-to-end feature design across a conversational AI platform trusted by 75% of Fortune 100 companies and 15,000+ enterprise customers in healthcare, retail, and customer service.
- Built 0→1 design system and component library for a multi-tool SaaS platform spanning NLU, Dialog, and Dashboard.
- Translated complex NLP and voice capabilities into intuitive interfaces for both technical and non-technical enterprise users, driving platform adoption and usability.

UX/UI Designer — Evolving Web

Nov 2019 – Apr 2020

- Designed responsive, scalable experiences for clients including Princeton University and the Pierre Elliott Trudeau Foundation.
- Balanced custom client requirements with reusable design patterns to increase consistency, scalability, and delivery speed.

Founder + Product Designer — Wifhouse Design

Sept 2025 – Present

- Founded an independent design brand leveraging generative AI tools to accelerate product development — from concept to full digital storefront, including AI-assisted visual creation and product strategy.
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SKILLS

Design: UX/UI · Interaction Design · Prototyping · Design Systems · Enterprise SaaS · AI Product Design · Conversational UX · User Flows · Wireframing · User Testing · A/B Experimentation · Accessibility (WCAG) · Component Libraries

Tools: Figma · FigJam · Claude Code · Lovable · GitHub Copilot · VS Code · Adobe CS

Languages: English (Native) · French (Beginner)

EDUCATION

Metropolitan State University of Denver — BA, Journalism, Graduated Cum Laude