

Hannah Munt

PRODUCT DESIGNER | SAAS, COMPLEX SYSTEMS, DATA-DRIVEN UX

PROFESSIONAL SUMMARY

Product Designer with 5+ years of experience working on complex SaaS products and operational systems. Strong at simplifying data-heavy workflows and improving usability through structured, systems-focused design. Experienced across end-to-end product design, working closely with engineers and stakeholders from discovery through to delivery.

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EXPERIENCE

Product Designer | Resolution

Mar 2026 to May 2026 | London / Hybrid

Highlights:

- Led end-to-end design of complex multi-user workflows across AI-assisted legal operations and case management systems.
- Designed structured AI-generated outputs including case summaries, legal positions, cost estimates, and review flows with human oversight.
- Translated fragmented legal processes into scalable, intuitive UI flows for high-volume case handling.
- Collaborated closely with engineers and stakeholders to define workflows, states, validations, and handoff requirements.
- Built high-fidelity Figma prototypes and detailed interaction patterns to support development and stakeholder demos.

Product Designer | 90POE

April 2021 to October 2026 | London / Remote

Highlights:

- Redesigned the Position Reports experience, making daily reporting clearer and reducing common mistakes across several fleets.
 - Introduced a shared discovery-to-handover approach that improved team alignment and communication across product streams.
 - Worked closely with engineers to improve data models, logic and validation rules for more consistent behaviour.
 - Helped build and maintain the design system, adding components and patterns used across multiple modules.
 - Delivered UI for dashboards, performance tools, compliance features and operational workflows used internationally.
- Supported brand and communication design for 90POE and OpenOcean Studio.

Freelance Product and Brand Designer

Mar 2020 to Feb 2023 | London / Remote

Highlights:

- Designed and launched a booking platform and website for a dental clinic.
- Rebranded a dental surgery and improved their online experience.
- Built an online learning platform for postgraduate lecturers.
- Delivered branding, websites and digital materials for a range of SMEs.

Digital Designer | Lucid Direct

Sep 2017 to Mar 2020 | Kingston

Highlights:

- Designed digital and print materials for B2B and retail clients.
- Created POS assets, e commerce visuals and marketing campaigns.
- Supported senior designers on client accounts including WHSmith.
- Delivered branding, websites and digital materials

INTERNSHIPS

2016 to 2017

Freelance designer

Design Intern at ?What If Innovation

Design Intern at WOW Toys

EDUCATION

Ravensbourne University | BA Hons Product Design

St Pauls Catholic College | A Levels in Business Studies
and Product Design

COURSES

- AI for Designers Get Ahead in Product Design with
- AI User Research Methods and Best Practices
- Figma Intermediate
- Figma FigJam Jira
- ChatGPT Adobe
- Creative Cloud
- Claude

CORE SKILLS

Product and UX:

- Complex workflow design
- User research and insight gathering
- Information architecture
- Journey and process mapping
- Usability testing
- Data-heavy system design

UI and Systems:

- Design systems and pattern libraries
- Interaction design
- High fidelity Figma prototyping
- UI logic, states and responsive behaviour

Ways of Working:

- Workshops and discovery sessions
- Stakeholder communication
- Cross team collaboration
- Agile and iterative delivery

