



Managed
Water

CARE HOME SECTOR CASE STUDY

Better Training. Safer Water Systems.



Practical training.



Confident teams.



Better compliance.



The Challenge

A 30-bed care home was experiencing persistent Legionella detections, despite regular monitoring and robust flushing records.



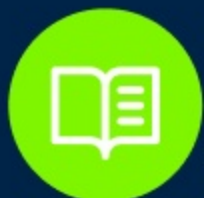
Persistent Legionella detection



Manual monitoring showed compliant temperatures



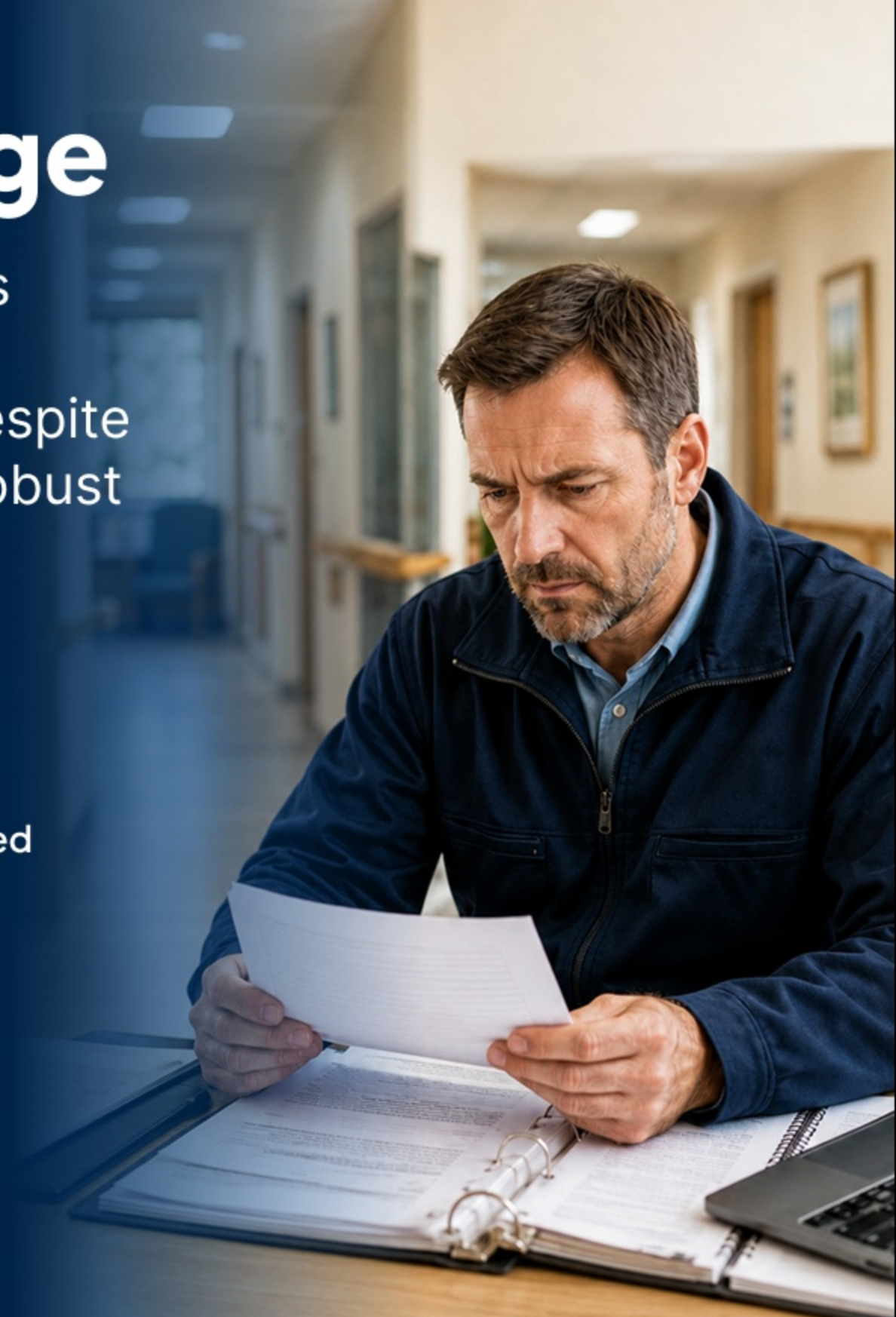
Staff followed flushing procedures



Refresher training had become overdue



The procedures were being completed...
but not fully understood.



The Real Issue

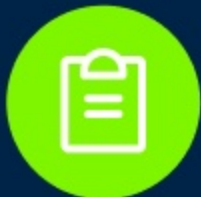
The issue wasn't a lack of effort. It was a lack of understanding of why each control measure mattered.



Flushing wasn't always effective



Staff lacked confidence



Practical understanding varied



Persistent positives continued



Knowledge gaps, not paperwork, were driving the problem.



Our Approach

Managed Water delivered bespoke onsite training using the care home's own water system.



History of Legionnaires' disease



Water system control principles



Roles & legal responsibilities



Practical system walkthrough



Learning in the real environment created lasting understanding.



What We Discovered

The practical demonstrations completely changed how the team approached flushing.

Results Included



Better understanding of objectives



More effective flushing



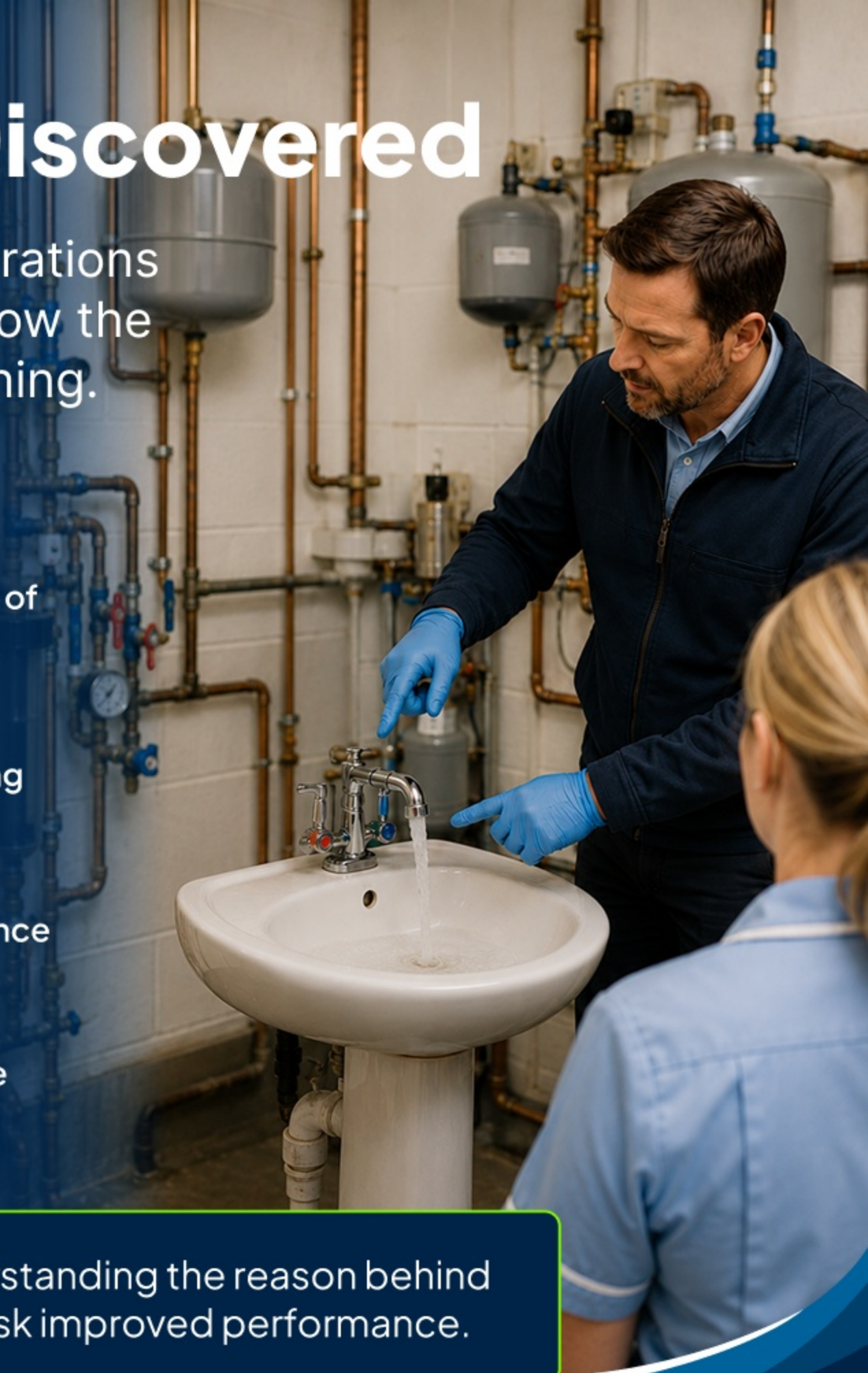
Greater staff confidence



Reduced risk of future detections



Understanding the reason behind the task improved performance.



The Solution

Based on these insights,
we implemented



Automated report forwarding



Client hierarchy access



Secure centralised storage



Instant actions and notifications



Training tailored to the site, not generic classroom learning.



The Result

Following training



Persistent detections gradually disappeared



Costly remediation avoided



Re-sampling reduced



Greater management confidence



Better training delivered safer water systems.

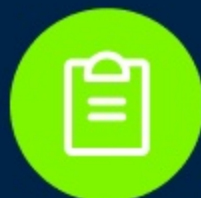


Key Takeaway

Practical, site-specific training helps teams understand



Why each task matters



How to carry it out correctly



How to maintain safe water systems



How to reduce unnecessary remediation costs



That's the power of
Managed Water.