

Quality Policy 05/2025

As part of our corporate due diligence regarding the quality assurance of our products and services, we hereby establish our quality policy. The QM system provides a description of the requirements we have defined. Its application ensures that all activities impacting the company's performance are planned, controlled, and monitored, and that contractual requirements are met.

By this declaration, the management commits all employees and suppliers to perform their activities in accordance with the descriptions of this QM system, to ensure that the quality of all our products and services meets both internal and external requirements.

The management evaluates the performance and effectiveness of the QM system through result assessments, internal audits, and performance reviews.

We provide all necessary resources to fulfill our quality objectives and to enforce this quality policy.

We are committed to the continuous improvement and development of the QM system.

The consistent quality of our products and services is one of the foundations of our successful business operations. For us, quality means fulfilling the expectations of our customers and interested parties to the best of our ability.

In this sense, quality is an important criterion for our daily business and serves as a reliable link to our customers.

All employees have the duty and the right to contribute to eliminating circumstances that restrict the results of our company performance.

This understanding of quality, along with the quality awareness and attitude of all employees, is a prerequisite for customer satisfaction and the long-term success of our company.

Principles of our Quality Management:

- Customer Orientation
- Leadership
- Involvement of People
- Process Approach
- Improvement
- Fact-Based Decision Making
- Relationship Management