



LEGAL DOCUMENT

Terms and Conditions

Effective Date	1 January 2026
Last Updated	May 2026
Legal Entity	VALAN TRADE s.r.o.
Registration (IČ)	29047986
Registered Address	Italská 2562/49, Vinohrady, 120 00 Praha 2, Czech Republic
Brand	Mango Terra
Governing Law	Czech Republic

Please read these Terms and Conditions carefully before using the Mango Terra website or entering into any business relationship with us. By accessing our website or submitting an inquiry form, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree, please refrain from using the website.

ARTICLE 1

Acceptance of Terms

These Terms and Conditions ("Terms") constitute a legally binding agreement between you ("User", "Partner", or "Client") and **VALAN TRADE s.r.o.**, incorporated under the laws of the Czech Republic (IČ 29047986), registered at Italská 2562/49, Vinohrady, 120 00 Praha 2, Czech Republic, operating under the brand name **Mango Terra**.

By using this website, submitting any inquiry or sample request form, or entering into commercial negotiations with us, you represent that you are at least 18 years of age, have the legal authority to bind yourself or your organisation, and agree to these Terms in full.

We reserve the right to modify these Terms at any time. Changes take effect upon publication on this page with an updated effective date. Continued use of the website after changes constitutes acceptance of the revised Terms.



ARTICLE 2

Nature of Our Services

Mango Terra is a B2B trading and supply company specialising in the sourcing and export of premium dried mangoes from Cambodia to distributors, retailers, and private label partners in Europe and beyond.

This website is an informational and commercial inquiry platform — not a consumer-facing e-commerce store. We do not sell products directly to individual end consumers through this website.

All services described — including product supply, DDP delivery, private label cooperation, and flexible partnership terms — are offered exclusively to legal entities and professional buyers. We reserve the right to decline any inquiry at our sole discretion.

ARTICLE 3

Product Information

All product descriptions, specifications, images, and technical data on this website are provided for informational purposes only. While we make every effort to ensure accuracy, we do not warrant that product descriptions are complete, current, or error-free.

Our principal product is the **Keo Romeat** variety of dried mango, sourced from Cambodian farms. Key characteristics:

- Up to three harvests per year, ensuring consistent supply
- Dense, low-fibre pulp ideal for commercial drying processes
- Natural sugar balance suitable for “no added sugar” product lines
- Protected quality at origin through individual fruit covering on the tree

Note on certifications: References to quality certifications, food safety standards, or FAO designations reflect information available at time of publication. Buyers are responsible for verifying that products meet the regulatory requirements of their target market.

ARTICLE 4

Inquiries, Samples & Orders

Submission of an inquiry or sample request form on this website does not constitute a binding purchase order or contractual obligation on either party. It is an expression of interest only.

Binding purchase agreements are formed only upon execution of a written commercial contract signed by authorised representatives of both parties. Such contracts will specify quantities, pricing, delivery schedules, payment terms, and quality specifications.



We will make reasonable efforts to respond to all inquiries within five (5) business days. We do not guarantee product availability or the ability to fulfil any particular order.

Sample shipments, where offered, are subject to separately agreed terms. Samples are provided for evaluation purposes only and create no obligation to purchase.

ARTICLE 5

Pricing & Payment

Pricing is not published on this website. All commercial prices are negotiated individually and specified in signed purchase contracts. Prices may be quoted in EUR, USD, or CZK and are subject to change until confirmed in writing.

We offer flexible payment terms, including deferred payment subject to the actual sale of goods, as discussed and agreed in individual partnership negotiations.

All invoices are issued by VALAN TRADE s.r.o. and subject to applicable Czech and EU VAT regulations. Buyers outside the EU are responsible for compliance with local customs, duties, and tax obligations.

ARTICLE 6

Delivery & Logistics

Unless otherwise agreed in writing, deliveries are made on **DDP (Delivered Duty Paid)** terms in accordance with Incoterms® 2020. Under DDP, we take full responsibility for all logistics risks, customs clearance, duties, and insurance until goods reach the agreed destination in the buyer's country.

Estimated delivery timeframes are provided for guidance only and do not constitute contractual guarantees. Delivery may be affected by harvest conditions, customs delays, port congestion, force majeure events, or carrier disruptions.

Risk of loss passes to the buyer upon delivery at the agreed DDP destination, unless a different Incoterm is explicitly agreed in the purchase contract.

Cambodian Origin: Products originate from Cambodia and are exported in compliance with applicable Cambodian export regulations and EU import requirements. Phytosanitary certificates, certificates of origin, and other required documentation are provided with each shipment.



ARTICLE 7

Intellectual Property

All content on this website — including text, images, photographs, logos, product descriptions, graphic design, and overall look and feel — is the exclusive property of VALAN TRADE s.r.o. or its licensors, protected by copyright, trademark, and other applicable intellectual property laws.

You may not reproduce, distribute, modify, create derivative works from, publicly display, or commercially exploit any content without our prior written consent. Printing or downloading content for personal, non-commercial reference is permitted.

The name “Mango Terra”, the associated logo, and any other trademarks used on this website are the property of VALAN TRADE s.r.o. Unauthorised use is strictly prohibited.

ARTICLE 8

Limitation of Liability

This website is provided on an “as is” and “as available” basis without warranties of any kind, express or implied, including warranties of merchantability, fitness for a particular purpose, or non-infringement. We do not warrant that the website will be uninterrupted or error-free.

To the fullest extent permitted by applicable law, VALAN TRADE s.r.o. shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of or inability to use this website.

Our total aggregate liability for any claim shall not exceed EUR 500 or the amount of fees paid by you in the preceding 12 months, whichever is lower. Nothing herein limits liability for death or personal injury caused by negligence, or fraud.

ARTICLE 9

Governing Law & Dispute Resolution

These Terms are governed by the laws of the **Czech Republic**, without regard to conflict of laws provisions. Where applicable, the UN Convention on Contracts for the International Sale of Goods (CISG) may apply as agreed in individual contracts.

Any dispute shall first be subject to good-faith negotiation. If unresolved within 30 days, it shall be submitted to the exclusive jurisdiction of the competent courts of Prague, Czech Republic.

For B2B disputes with EU-based partners, we are open to mediation before a recognised commercial arbitration body as an alternative to court proceedings, if mutually agreed.



ARTICLE 10

Contact Information

For questions regarding these Terms and Conditions, please contact us:

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E-mail: official@mangoterra.com · Media: media@mangoterra.com · Phone: +855 76 256 0202 · We
aim to respond within 10 business days.*