

## Fair Usage Policy

Version 1.0.0

### Introduction

This Fair Usage Policy ("Policy") governs the usage of the signageOS services and products ("Services") provided by signageOS ("Company") to its customers ("Customers"). This Policy aims to ensure fair and responsible use of the Services, maintain optimal system performance, and prevent any abusive or excessive use that may disrupt the services for other Customers.

#### 1. Acceptable Use

- 1.1. Customers agree to use the Services in compliance with all applicable laws and regulations, including but not limited to copyright, trademark, and other intellectual property laws.
- 1.2. Customers shall not use the Services for any illegal, unauthorized, or unethical activities, including but not limited to:
  - 1.2.1. Violating any local, national, or international laws or regulations;
  - 1.2.2. Transmitting or distributing any harmful, offensive, or obscene content;
  - 1.2.3. Engaging in any fraudulent or deceptive practices;
  - 1.2.4. Interfering with the proper functioning of the Services or the infrastructure supporting it;
  - 1.2.5. Engaging in any activity that may cause harm to the Company's reputation.

#### 2. Prohibited Activities

- 2.1. Customers shall not engage in any activity that may negatively impact the performance, availability, or security of the Services, including but not limited to:
  - 2.1.1. Attempting to gain unauthorized access to the Services or any related systems or networks;
  - 2.1.2. Distributing malware, viruses, or any other harmful software or files;
  - 2.1.3. Conducting any form of network scanning, port scanning, or penetration testing without prior authorization from the Company;
  - 2.1.4. Engaging in any activity that may cause a denial-of-service attack or any other form of disruption to the Services.

#### 3. Bandwidth and Usage Limits

- 3.1. The Services may be subject to reasonable API, bandwidth, and usage limits, which are designed to ensure fair usage and prevent excessive utilization that could impact the performance and availability of the Services for other Customers.
- 3.2. The specific bandwidth and usage limits are determined by the Company and may vary based on the chosen subscription plan or contractual agreement. Customers are advised to refer to their respective agreements or consult with the Company for detailed information on the applicable limits.

#### 4. Enforcement and Remedies

- 4.1. In the event of a suspected violation of this Policy, the Company reserves the right to take appropriate action, which may include but is not limited to:
  - 4.1.1. Issuing a warning or notice to the Customer;
  - 4.1.2. Temporarily suspending or restricting the Customer's access to the Services;
  - 4.1.3. Terminating the Customer's access to the Services;
  - 4.1.4. Pursuing legal remedies if necessary.
- 4.2. The Company will make reasonable efforts to investigate any alleged violations and provide an opportunity for the Customer to respond to the allegations before taking any enforcement actions.

#### 5. Modifications to the Policy

- 5.1. The Company reserves the right to modify or update this Policy from time to time. Any changes to this Policy will be effective upon posting the revised version on the Company's website or by other means of communication.
- 5.2. Customers are responsible for regularly reviewing this Policy to stay informed about any updates or changes.

#### 6. Conclusion

- 6.1. This Fair Usage Policy aims to ensure a fair and equitable use of the signageOS Services, maintaining optimal performance for all Customers. By using the Services, Customers agree to comply with the terms outlined in this Policy. Any violation of this Policy may result in enforcement actions, up to and including termination of access to the Services.