



# HOME NINJAS **PRO PLAN**

# CLIENT SERVICE **AGREEMENT**

 7842788405

 [www.homeninjas.in](http://www.homeninjas.in)

# HOME NINJAS PRO SERVICE AGREEMENT

This Service Agreement outlines the terms and conditions for engaging our part-time placement services. By signing this agreement, the user agrees to abide by the policies, payment structure, and guidelines described below.

## 1. GENERAL DEFINITIONS & CONDITIONS:

- 1.1. **Profile Sharing:** A maximum of one candidate profile will be shared with the client as part of the Home Ninjas Pro service offering.
- 1.2. **Successful Placement:** Occurs when the user selects one of the shared profiles and confirms their willingness to proceed within the stipulated timeframe.
- 1.3. **Refund Requests:** Refund requests must be submitted in writing (email or support channel) within 14 days of the service initiation if no profiles are shared. Approved refunds are processed within 14 working days.
- 1.4. **Cancellation Timing:**
  - 1.4.1. Before Profiles Are Shared: Full refund, minus any applicable processing fees..
  - 1.4.2. After Profiles Are Shared: The service fee is non-refundable.

## 2. POLICIES:

- 2.1. **Profile Sharing Limitations:**
  - 2.1.1. A maximum of one profile will be shared with the user as part of the service.
  - 2.1.2. If the user does not proceed with any of the shared profiles within 48 hours, the service is deemed completed.
- 2.2. **Confirmation Period After Profile Selection:**
  - 2.2.1. The user must confirm their willingness to proceed with a selected candidate within 48 hours of receiving the profiles.
  - 2.2.2. If no confirmation is received within this period, the service will be considered completed.
- 2.3. **Replacement Policy:** This service does not include replacement provisions. Any further requirements will necessitate a new agreement and service fee.
- 2.4. **Cancellation Policy:**
  - 2.4.1. If the user cancels the service before any profiles are shared, a full refund will be issued minus processing fees.
  - 2.4.2. Once profiles have been shared, no refunds will be provided.
- 2.5. **Timeframe for Profile Sharing:**
  - 2.5.1. Profiles will be shared within 7 working days of service initiation.
  - 2.5.2. If no profiles are shared within this timeframe, the user may request a refund.

# PART TIME SERVICE AGREEMENT

## 3. PAYMENT STRUCTURE:

### 3.1. Price Breakup:

- 3.1.1. **Price for Commi 1/2/3, Waiter, Steward: ₹1999.00.**
- 3.1.2. **Price for Sous Chef, Head Chef & Pastry Chef: ₹2999.00.**
- 3.1.3. **Service Fee: ₹599.00** (Non-Refundable after profiles are shared).

### 3.2. Process:

- 3.2.1. A maximum of one profile will be shared with the user within 7 working days of service initiation.
- 3.2.2. The user must confirm their choice within 48 hours of receiving the profile.

### 3.3. Refunds:

- 3.3.1. Before Profiles Are Shared: Full refund, minus processing fees.
- 3.3.2. After Profiles Are Shared: No refunds.

### 3.4. Cancellations:

- 3.4.1. Before Profiles Are Shared: Full refund, minus processing fees.
- 3.4.2. After Profiles Are Shared: No refunds.

By acknowledging, both parties agree to the terms and conditions outlined in this Service Agreement.

**Datta Pullipaka,  
Founder & CEO,  
Home Ninjas  
(Brahmakashyap Home Services Pvt Ltd.)  
Solitaire Apartment, Silpa Park, Kondapur, Hyderabad, TG: 500084.**