

**Justin Catalano**

San Jose, California

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Portfolio: [catalano.work](https://catalano.work)

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**Experience**

**Mocktalk | Product Designer** **Sep. 2023 - Present**

- Sole designer and researcher responsible for the creation of the Dashboard and Interview features an A.I. mock interview product startup.
- Collaborated with a team of 5 engineers to evaluate and iterate design solutions, ensuring scalability and code feasibility which increased productivity by 25%.
- Reduced interactions while developing the information architecture and user experience flow by 33% for 3 features with the CEO and CTO.

**Spartan Eats | Marketing Admin** **Sep. 2022 - Present**

- Lead 3 website redesign projects for 3 different universities that integrated internal website management tools and university design guidelines.
  - Optimized information architecture and user experience flow to generate \$400,000+ and support 100,000+ sessions at each location a semester.
  - Worked with the VP of Communications in the initial development of a new website management tool, expressing concerns about usability and scalability.
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**Projects**

**A.L.L.I.E Design Partner // UX Lead** **March - May 2023**

- Worked with a team of 5 designers to create a conceptual Adobe Illustrator feature that utilizes generative A.I. as a design assistant.
- Conducted qualitative user research on 8+ participants to establish 12 generative features that met the scope, usability heuristics and user pain points.
- Performed 4 design thinking sprints rapidly designing and prototyping, then validating the user experience, visual design, and interaction methods.

**F.I.D.O Cyber Security // UX Designer** **March - May 2023**

- Worked with a team of 3 designers to create a conceptual Chrome extension that highlights and informs the user about infringing policies.
  - Used qualitative user research from 6+ participants to inform 4 features and 3 modes of interaction through journey maps, personas, and storyboarding.
  - Performed 5 design thinking sprints for rapidly testing ideas and prototype, reducing screens by 40% and increasing satisfaction by 50% overall
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**Education**

**San Jose State University** **May 2026**

Masters in Science, Human Factors and Ergonomics, UX concentration

**San Jose State University, GPA: 3.7** **May 2024**

Bachelor of Arts in Design Studies, Graphic Design

Minor in Interaction Design, Minor in Human System Integration

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**Skills**

Adobe InDesign, Adobe Illustrator, Adobe Photoshop, Adobe Xd, Axure, Figma, Prototyping, User Experience Research, User Experience Design, Quantitative/Qualitative research, communication, Leadership, Passion, Teamwork, Learning, Grit, Adaptability, Listening, Problem solving.

**Courses:** Cognition, Perception, User Experience and Research, Ergonomics and Safety, Human and Computer Interaction, Interaction Design I, Human Machine Interface, Human Factors.