

Stuttabay Auto Spa LLC

Privacy Policy

Effective Date: September 10, 2026

This Privacy Policy explains how Stuttabay Auto Spa LLC ("Stuttabay," "we," "us," or "our") collects, uses, and protects information when you visit our website, request a quote, book a mobile detailing or ceramic coating service, or otherwise communicate with us. We are a mobile detailing and ceramic coating business serving Gwinnett, north Fulton, and Forsyth counties in Georgia; we do not operate a public shop or drop-off location.

Information We Collect

When you request a quote, fill out a form on our website, or contact us through Google Local Services Ads, Facebook, or Instagram, we may collect:

- Name
- Phone number
- Email address
- Service address or location
- Vehicle details (make, model, year, condition)
- Any details you provide about the service you're requesting

We do not collect payment card numbers or billing information through our website. All payments (card, cash, check, or payment link) are handled separately through our business CRM and payment tools, not through the site itself.

How We Use Your Information

We use the information you provide to:

- Respond to quote requests and schedule services
- Communicate with you about appointments, service status, and follow-up
- Send you promotional offers, reminders, or updates by email or text message
- Improve our services and website

We do not sell, rent, or lease your personal information to third parties.

Email and Text Message Marketing

If you provide your email or phone number, we may follow up with marketing messages about our services, promotions, or appointment reminders. You can opt out at any time:

- Email: click the unsubscribe link in any marketing email, or contact us at info@StuttabayAutoSpa.com
- Text: reply STOP to any text message to stop receiving future texts, or contact us directly

Opting out of marketing messages does not affect service-related communications tied to a job you've already booked (appointment confirmations, arrival updates, invoices).

Website Analytics and Advertising

Our website may use cookies and similar tracking technology, along with advertising tools such as Google and Meta (Facebook/Instagram) conversion tracking, to understand how visitors use the site and to measure the performance of our ad campaigns. These tools may collect information such as your IP address, browser

type, and pages visited. You can control cookies through your browser settings; disabling them may limit some site functionality.

Sharing Your Information

We may share your information with:

- Service providers who support our business operations (for example, our CRM, scheduling, or payment platforms), who are only permitted to use your information to provide those services to us
- Advertising platforms (Google, Meta) for the limited purpose of measuring ad performance
- Law enforcement or other parties when required by law, or to protect the rights, property, or safety of Stuttaboy, our customers, or the public

We do not share your information with third parties for their own independent marketing purposes without your consent.

Data Security

We take reasonable steps to protect the information you provide to us, including using reputable third-party platforms for scheduling, payments, and communications. No method of transmission or storage is 100% secure, and we cannot guarantee absolute security of your information.

Children's Privacy

Our services and website are not directed to children under 13, and we do not knowingly collect personal information from children under 13.

Your Choices

You may contact us at any time to:

- Ask what information we have on file for you
- Request that we delete your information, subject to what we're required to keep for completed transactions or legal purposes
- Opt out of marketing emails or texts (see above)

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our services or practices. The "Effective Date" above reflects the most recent update. Continued use of our website or services after changes take effect means you accept the updated Policy.

Contact Us

If you have questions about this Privacy Policy or how we handle your information, contact us at:

Stuttaboy Auto Spa LLC

Lawrenceville, Georgia 30043

Email: info@StuttaboyAutoSpa.com

Phone: (678) 200-8844