

SATURDAY NAILS & LASH ACADEMY

Privacy Notice & Disclaimer - Clients

Privacy and disclaimer notice for clients

Website: saturdaynailsandlashacademy.com

1. Introduction

Saturday Nails & Lash Academy ("Saturday Nails", "we", "us" or "the Studio") respects the privacy of our clients and handles personal information in accordance with applicable Thai law, including the Personal Data Protection Act B.E. 2562 (2019) ("PDPA").

This Privacy Notice explains how we collect, use, store and disclose personal information when you contact us, make an appointment, visit our Studio, purchase services or otherwise interact with us.

By providing personal information to us or using our services, you acknowledge that you have read and understood this Privacy Notice.

2. Personal Information We May Collect

Depending on the service, we may collect:

- Full name
- Telephone number
- Email address
- Social media/contact information
- Appointment and booking information
- Payment and transaction information
- Service history
- Service preferences
- Photographs or videos, where applicable
- Information voluntarily provided concerning allergies, sensitivities or other information relevant to safely performing a service.

We only request information that is reasonably relevant to our business, services, administration, safety or legal obligations.

3. How We Use Your Information

We may use your information to:

- Process and manage appointments
- Provide nail, lash and related services
- Communicate regarding appointments
- Process payments
- Maintain customer records
- Handle cancellations, refunds and disputes

- Improve our services
- Prevent fraud, misuse or abuse
- Comply with legal and regulatory obligations
- Protect the Studio, employees, instructors, students and clients
- Send promotional communications where legally permitted or where appropriate consent has been obtained.

4. Photographs and Marketing

The Studio may photograph or record completed work for portfolio, educational, website or social-media purposes.

The Studio will not intentionally publish identifiable client photographs for promotional purposes where specific consent is legally required without obtaining such consent.

Where you provide separate consent for marketing photography or video, you may withdraw that consent for future use by contacting the Studio. Withdrawal does not affect processing that was lawfully carried out before withdrawal.

5. Health and Safety Information

Certain information, such as allergies, sensitivities or conditions that you voluntarily disclose, may be relevant to determining whether a service can safely be performed.

You are responsible for providing accurate and complete information relevant to your safety.

The Studio may refuse, postpone or modify a service where it reasonably considers that continuing the service could create a health or safety risk.

6. Disclosure of Information

We may disclose personal information where reasonably necessary to payment providers, booking or website service providers, IT and hosting providers, professional advisers, government authorities where legally required, courts or law-enforcement authorities where legally required, and service providers acting on behalf of the Studio.

We do not sell client personal information as a commercial database.

7. Data Security

We take reasonable technical and organisational measures to protect personal information against unauthorised access, loss, misuse, alteration or disclosure.

No electronic transmission or storage system can be guaranteed to be completely secure.

8. Retention

Personal information will generally be retained only for as long as reasonably necessary for the purposes for which it was collected, including legitimate business, accounting, legal, dispute-resolution and regulatory purposes.

9. Your Rights

Subject to applicable Thai law, you may have rights to request access, correction, deletion in applicable circumstances, restriction, objection, withdrawal of consent where applicable, and transfer where legally applicable.

Requests should be submitted to the Studio using the contact details published on our website.

10. Third-Party Websites

Our website may contain links to third-party websites or social-media platforms. The Studio is not responsible for the privacy practices, security or content of third-party websites.

11. Disclaimer

Information published on our website and social-media channels is provided for general informational and promotional purposes.

Results of nail, lash or beauty services may vary due to natural differences, existing conditions, aftercare, lifestyle and other factors outside the Studio's control.

Photographs shown online may represent individual results and do not constitute a guarantee that an identical result will be achieved for every client.

12. Changes to this Notice

We may update this Privacy Notice from time to time to reflect changes in our services, technology or applicable law. The latest version published on our website will apply from its stated effective date.

13. Applicable Law

This Privacy Notice is governed by the laws of Thailand.

Legal note: This document is drafted for website use and is intended to align with applicable Thai law, including the Personal Data Protection Act B.E. 2562 (2019) and consumer-protection requirements. It should be reviewed by a qualified Thai lawyer before final publication, particularly after the Studio's legal entity, address, booking/payment rules and business model are confirmed.

Effective date: 15 August 2026