WELCOME TO FLIP



Welcome to Flip! We provide Voice automation technology that is empowered through an Alexa-like experience so your customers feel more connected with your brand.

We're here to help make your interactions more efficient, more meaningful, and more memorable. Here's how:

1. Flip **handles the basic inquiries** that come through (the ones you've been hearing over and over), which means...
2. Your **time is freed up to manage the more complex calls** – to focus on your relationship with the customers.
3. Flip also = **better data collection and better call routing**. Which means less customers transferred to you incorrectly.
4. And, with a **dramatically shortened call queue**, the customers you'll chat with will go from 'Imma-tear-your-head-off' to 'Hi-there-can-you-help-me?' (So much nicer, don't you think?)
5. We also offer **24/7 automation support**, so when you return to the office, you'll have routed transcriptions ready for you.
6. All of which means improved productivity and efficiency – and a **better experience for both the customer and YOU**.

Ultimately, our main goal is to make your job easier and more satisfying. There isn't a job in the world that matters more than yours to us (true story), and we're so ready to be the peanut butter to your jelly, and the flip yeah to your daily shift.

So excited to be working with you!

FLIP YEAH, AUTOMATION!

If you want to learn more, check out flipcx.com

And because we love you already, use code **FLIPYEAH50** at our swag shop to get 50% off.