

Cookie declaration

Which cookies we place, who places them, what for and for how long. Per cookie, no small print.

21

COOKIES

3

CATEGORIES

5

DOMAINS

4

IN STORAGE

Cookie declaration

Which cookies we place, who places them, what for and for how long. Per cookie, no small print.

What are cookies?

Cookies are small (text) files that are stored on your computer. Your web browser stores these cookies when you use our Website godutch.com. When you visit our Website again, these cookies are retrieved so that we recognize you as a previous visitor.

Why do we use cookies?

By using cookies, we can see how our Website is used and how we can optimize our Website and services. Cookies are also useful to make the Website fast and secure. In addition, cookies can be used by us or third parties to show you relevant advertisements based on your interests. See the table below for the specific purposes of each cookie we use.

COOKIE	PLACED BY	PURPOSE	RETENTION	FOUND ON
FUNCTIONAL				
intercom-id-nmzhzm7v	Intercom	Links support conversations to you	270 days	all domains
intercom-device-id-nmzhzm7v	Intercom	Recognises your device for the support widget	270 days	all domains
intercom-session-nmzhzm7v	Intercom	Keeps an ongoing support conversation open	7 days	all domains
NEXT_LOCALE	GoDutch	Remembers your language choice	365 days	start, banking
__cf_bm	Cloudflare	Distinguishes people from automated traffic	30 minutes	onboarding, start

Required to make the website and application work: signing in, language choice, support and security.

COOKIE	PLACED BY	PURPOSE	RETENTION	FOUND ON
ANALYTICS				
_ga	Google Analytics 4	Distinguishes visitors from one another	400 days	onboarding, start
_ga_48SVB0WYM8	Google Analytics 4	Maintains session state	400 days	onboarding, start
ph_phc_owlx..._posthog	PostHog (EU)	Product analytics on the website	365 days	godutch.com
ph_phc_35EY..._posthog	PostHog (EU)	Product analytics in the application	365 days	start, banking

To see how our website and application are used, so we can improve them. For Google Analytics you can opt out using the browser add-on at tools.google.com/dlpage/gaoptout.

COOKIE	PLACED BY	PURPOSE	RETENTION	FOUND ON
MARKETING				
_gcl_au	Google Ads	Attributes conversions to ad clicks	90 days	onboarding, start
test_cookie	Google DoubleClick	Tests whether the browser allows cookies	session	onboarding, start
_fbp	Meta	Measures conversions and builds ad audiences	90 days	onboarding, start
bcookie	LinkedIn	Browser identifier for advertising	365 days	onboarding, start
li_gc	LinkedIn	Stores your choice for LinkedIn cookies	180 days	onboarding, start
lidc	LinkedIn	Routes you to the right data centre	1 day	onboarding, start
MUID	Microsoft	Recognises you across Microsoft services	390 days	onboarding, start
_uetvid	Microsoft UET	Conversion tracking for Microsoft Advertising, returning visitor	390 days	onboarding, start
_uetsid	Microsoft UET	Conversion tracking for Microsoft Advertising, current session	1 day	onboarding, start
_rdt_uuid	Reddit	Conversion tracking for Reddit Ads	90 days	onboarding, start
_rdt_pn	Reddit	Reddit pixel configuration	90 days	onboarding, start
_dcid	Stape	Identifier for our server-side tag container	400 days	all domains

For advertising and measuring advertising performance. These cookies are placed by the parties below, which use the data as independent data controllers.

Comparable techniques

Not cookies, but data in your browser's storage. The same rules apply.

KEY	PLACED BY	PURPOSE
_gcl_ls	Google Ads	Stores the ad click id for conversion tracking
_uetsid / _uetvid	Microsoft UET	Copy of the UET identifier with its own expiry
lastExternalReferrer	Microsoft UET	Stores which site you arrived from
framerCookiesConsentMode	GoDutch	Stores your cookie choice on godutch.com

Can I delete the cookies?

Yes, you can delete the cookies yourself in your internet browser. If you do not want cookies to be sent to your device, you can change this via the cookie settings in the internet browser. Please note that some functions and services on the Website may not function (properly) without cookies.

Your rights

As a data subject, you have the right to request access to the processing of your personal data and to correct or delete your personal data. You can also ask us to restrict the processing of your personal data and to transfer a copy of your personal data to another data controller.

If you would like to make such a request, we ask you to contact us via the contact details at the bottom of this Cookie Statement. To prevent abuse of these rights, we may ask you to identify yourself adequately.

In addition, you can withdraw your consent to use the cookie(s) at any time. From that moment on, we will no longer send the cookie(s) to your device. This does not affect the lawfulness of the processing of personal data through cookie use before you withdraw your consent.

If you believe that we are processing your personal data unlawfully, you can file a complaint with the Dutch Data Protection Authority.

Changes to this cookie statement

This Cookie Statement may be changed from time to time. The most recent version of this Cookie Statement applies. We therefore recommend that you read this Cookie Statement regularly to see if there have been any changes.

Contact details

GoDutch B.V. Rokin 97 1012 KM Amsterdam Netherlands Chamber of Commerce: 93777981

Notes and conditions

The rules behind this document.

How this document is produced

The text in this document is taken from godutch.com and is therefore identical to what appears on the website. The cookies and retention periods were measured in a browser, not copied from a configuration file.

Snapshot

This is a pdf and therefore not a live overview. The most recent version is always on the website and replaces all earlier versions. The measurement behind the cookie table is from 7 September 2026.

Third parties

The parties in the Marketing category process the data they receive as independent data controllers, under their own privacy policies. What Google does with this data is set out at business.safety.google/privacy.

Changes

We may change this document from time to time. We recommend reading it regularly. For material changes we will inform you via the website or by email.

Leading document

If there is any doubt, the Dutch version of this document should be considered leading.

A question about
your data?

EMAIL
privacy@godutch.com

CALL US
+31 20 80 88 020